

# WESTOVER

AIR RESERVE BASE



BASE GUIDE & TELEPHONE DIRECTORY



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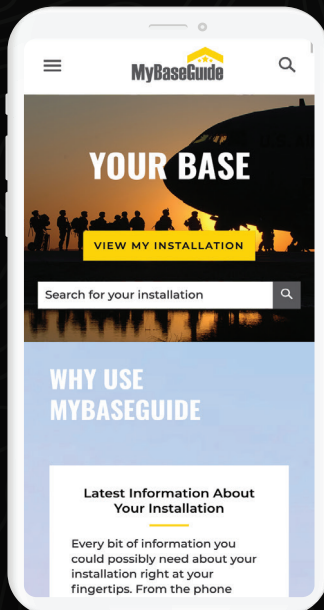
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# WELCOME

On behalf of the men and women of the 439th Airlift Wing, welcome to Westover Air Reserve Base, Massachusetts, home to the largest air reserve base in the Department of Defense and the military's largest transport jet. Here at Westover, our mission is to provide global-reach capabilities with mission-ready Citizen Airmen.

Our Airmen answer the nation's call by consistently delivering aircrews, cargo and passengers in support of overseas contingency operations and peacetime missions both in the United States and abroad.

Our Airmen look forward to every opportunity to showcase their role in making this the finest Reserve Wing in the Command. We take pride in our operations and hope to always have a positive impact on the mission and the community we serve.

We think you will agree that the men and women of Westover are truly "Leaders in Excellence," and we welcome you to the 439th Airlift Wing and to the crossroads of New England.

## LOCAL TRAFFIC CONDITIONS

New England has traffic islands called rotaries. The traffic in the rotary has the right of way over traffic entering it. There are rotaries off base at each of the two main exits to Westover. Seat belt use is mandatory for drivers and all passengers in vehicles both on and off the installation. Hands-free cell phone use for drivers is strictly enforced at Westover. Federal employees shall not engage in text messaging when driving a GOV or when driving a POV while on official government business. Additionally, headphones while running or walking on roadways is prohibited. The base speed limit is 30 mph unless otherwise posted. Off base, the speed limit on the interstate highway is 65 mph.

## FLIGHT LINE SAFETY

Restricted areas of the flight line are clearly marked by red lines. You must use entry control points (ECPs) while entering and exiting the flight line. Base entry points are located on the base map that is provided in the welcome package. Practice a See and Be Seen Policy. Reflective belts must be worn on the flight line during periods of decreased visibility and at night on unlit ramps. We operate on a 7 a.m. to 11 p.m. schedule with an occasionally high tempo of operations. Flight line speed limit is 15 mph.

## MEDICAL INFORMATION AND SICK CALL

The 439th Aerospace Medicine Squadron is an outpatient clinic only. Hours are 7:30 a.m. to 4:30 p.m. Monday through Friday. The squadron does not have an emergency room, urgent care or after-hours clinic. Ambulance response is activated by calling 911, 24/7. Airmen needing to speak with a flight surgeon may contact the flight surgeon at 413-386-3022 (cell). Emergency room care is available at the Baystate Medical Center at 759 Chestnut St. in Springfield, 413-794-0000, or Holyoke Medical Center at 575 Beech St. in Holyoke, 413-534-2500.

## RECENT AWARDS

- Lt. Gen. James E. Sherrard III Award for Outstanding Air Mobility Wing, 2010: top wing in AFRC.
- Maintenance Effectiveness Award/Best Maintenance Group in AFRC, 2010.
- Maj. Gen. James McNeil Award for HRDC Leadership Excellence, 2008 and 2010.

- Department of Defense Reserve Family Readiness Award, 2010 (second win in three years).
- Best Aeromedical Squadron Patient Safety Program, 2010.
- 2011 AFRC Team Excellence Award (439AW C-5 Isochronal Inspection LEAN Team).
- Fer de Lance Winner 2011, Westover Club.
- 2011 AFRC Fire Department of the Year.
- Lt. Gen. Harold W. Grant Information Dominance Award, 439th Comm. Squadron, 2011, 2012 (third win in 4 years).
- AFRC Civil Engineering Squadron of the Year, 439th CES, 2012.
- Top AFRC CE Asset Management Flight, 2012.
- Top AFRC CE Resources Flight, 2012.
- Top AFRC CE Programs Flight, 2012.
- Balchen/Post Award for outstanding performance by snow and ice control personnel.
- Outstanding AFRC Aeromedical Staging Squadron, 2012.
- Outstanding Information Assurance Element Award, 439th CS, 2012.
- AFRC Nominee for CINC's 2013 Installation Excellence Award (second year in a row).
- Colonel L. Joseph Brown EO Program Award, 2014.
- Air Force Outstanding Civil Engineer Unit Award (ARC Category), 2014.
- Maj. Gen. Del R. Eulberg Award - Installation Management, 2014.
- Maj. Gen. Robert C. Thompson Resource Excellence Award, 2014.
- Brig. Gen. Archie S. Mayes Award, 2014.
- Balchen/Post Award for best snow removal in AFRC, 2014.
- Colonel Frederick J. Riemer Award, 2014.
- Col. Joseph L. Brown Equal Opportunity Program Award, 2014.
- AFRC Daedalian Maj. Gen. Warren Carter Logistics Effectiveness Award, 2014.
- DOD Fire Department Prevention Program of the Year, 2014.
- Fire Department of the Year, 2014.
- Balchen Post Award "Best Snow and Ice Removal in AFRC," 2014.
- Westover earned 21 AFRC-level and 2 AF-level individual awards since 2014, CINC NOMINATION and Raincross Award.

## HOW TO GET HERE

The following are directions to Westover Air Reserve Base, Chicopee, Massachusetts:

**From the Boston Area:** Take Mass. Turnpike (Route 90) West to Exit 5 in Chicopee. Follow signs to Westover ARB.

**From Route 91 (North and South):** Take Exit 12 to Route 391 and get off at Exit 3/Chicopee. Follow signs to Westover ARB.

**Connecticut Area:** Take Route 91 North to Route 291 in Springfield to Fuller Road. Take Westover ARB exit off Fuller Road.

**Vermont and Points North:** Take Route 91 South to Mass. Turnpike. Head east to Exit 5 in Chicopee. Follow signs to Westover ARB.

**New York Area and Western Mass.:** Take Mass. Turnpike East to Exit 5 in Chicopee. Follow signs to Westover ARB.

## EMERGENCY TELEPHONE NUMBERS

Emergency Fire Reporting.....	911
From a Cellphone.....	413-557-1117
Security Forces/Ambulance.....	911
Command Post.....	413-557-3571
Safety Office.....	413-557-3122/2583/2218
Chaplain.....	413-557-3360
Command Section.....	413-557-3588





# HISTORY

## WESTOVER ARB

Westover Air Reserve Base was initially constructed under a war-readiness appropriation measure signed by President Franklin D. Roosevelt in 1935. Inaugurated on April 6, 1940 and completed by June 1941, the then U.S. Army Air Forces Westover Field was intended to provide protection to the Northeast Air District against air and sea attacks.

Named in honor of Maj. Gen. Oscar Westover (1883-1938), late U.S. Army Air Corps Chief of Staff, the facility saw increased roles during World War II (1939-1945). In it, U.S. Army Air Forces personnel hosted bomber and anti-submarine forces, provided troop and supply transportation services, operated a classified bombsight installation facility, and trained fighter pilots and airborne engineers. The installation also became a detention point for prisoners of war. The effective fulfillment of said responsibilities placed Westover Field among the most important U.S. military bases during the war.

After the war, the installation became an U.S. Air Transport Service's port of entry for African, Asian, and European shipments. Upon its transfer to the newly created U.S. Air Force and under a number of threats taking place through the Cold War (1947-1991), Westover Air Force Base sustained an active role in all major U.S. military operations. During the Berlin Airlift Operation (1948-1949), its units worked non-stop with allies for almost a year shipping food, coal, oil, and other supplies to German citizens isolated by a Soviet blockade. Korean War (1950-1953) mission needs were met through its personnel transportation services, also used to bring back

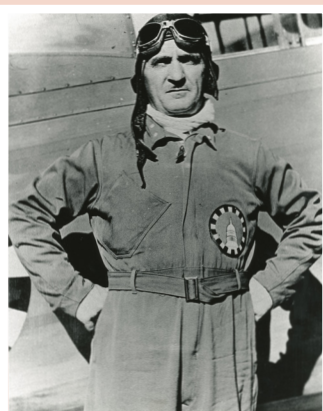
casualties for medical treatment. Air intelligence images taken with U-2 planes were developed in secure facilities and B-52 bombers and troops were sent to Vietnam during the entire conflict. This important Strategic Air Command base began operations under the U.S. Air Force Reserve Command in 1974 and became instrumental in providing humanitarian assistance to Europe, Central America, and South America.

Westover Air Reserve Base became an important troop and supply transportation site during operations like Desert Storm (1991), Restore Hope (1993), and Uphold Democracy (1995) besides providing disaster relief assistance in Florida, Pakistan, and Louisiana. After the terrorist attacks to the World Trade Center and The Pentagon (2001), the base continuously participated in the same military roles through Operation Enduring Freedom (2001-2014) and later efforts. Recently, installation personnel were deployed to various domestic locations to provide medical assistance to COVID-19 Pandemic victims.



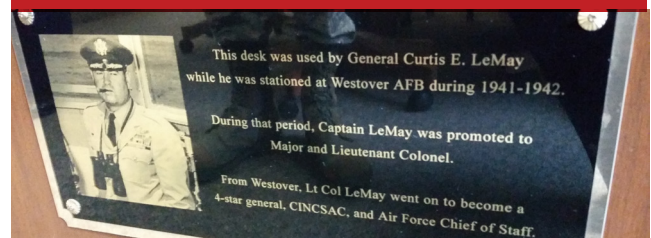


## Major General OSCAR WESTOVER (1883-1938)



Maj. Gen. Oscar Westover rose from the rank of private to the heights of leadership during the early days of military aviation. A signal officer with a taste for flight, Westover became one of a handful of U.S. Army officers qualified to fly air balloons, dirigibles, and airplanes. Upon becoming Chief of Staff of the U.S. Army Air Corps, he promoted the sustainment of military aviation during the Great Depression (1929-1939) and the use of strategic air power before his untimely death in an airplane crash.

## General CURTIS LEMAY



Gen. Curtis LeMay was assigned here during World War II, and he had direct involvement in the base's dramatic enlargement in 1955 into a huge SAC base. The famous Air Force leader, who quickly rose through the ranks to four stars and command of SAC — one of the most powerful military organizations in the world — was assigned to Westover as a lieutenant colonel in 1941. He shipped out of Massachusetts for duty in World War II in early 1942. He left his post as SAC commander in 1957 to become the Air Force vice chief of staff. In 1961, President John F. Kennedy appointed him as the Air Force chief of staff. Gen. LeMay retired in 1965.



## HISTORICAL MILESTONES

### THE '40S

**September 1941:** Work is completed on Building 1520, a combined fire and police station, constructed on Hangar Avenue near the Base Hangar.  
**Feb. 1, 1948:** Westover becomes a Military Air Transport Service (MATS) base.

### THE '50S

**April 1, 1955:** The Strategic Air Command (SAC) takes control of Westover AFB.

**April 1, 1955:** The 4050th Air Refueling Wing becomes the host unit of Westover as SAC takes over the base from the Military Air Transport Service (MATS).

**Spring 1957:** The 337th Fighter Interceptor Squadron, an Air Defense Command tenant unit at Westover AFB, switches from the F-86D to the F-86L Sabre.

**Sept. 24, 1958:** Capt. William H. Howell, 99th Air Refueling Squadron, captures a world weightlifting record flying a Westover KC-135A Stratotanker, airlifting a 78,089-pound payload more than 1 mile into the air.

### THE '60S

**Jan. 9, 1961:** The 347th Bombardment Squadron — one of three B-52 flying units of the 99th Bomb Wing — is reassigned to McCoy AFB, Florida, leaving the 346th and 348th Bombardment Squadrons at Westover.

**April 1962:** SAC establishes an auxiliary airborne command post at Westover. This was a Boeing EC-135 packed with communications equipment similar to the Looking Glass aircraft.

**Nov. 10, 1965:** The last KC-97 tanker leaves Westover for the “boneyard” at Davis-Monthan AFB, Arizona.

**April 1, 1966:** The Air Force Reserve’s 905th Military Airlift Group, flying C-119 Flying Boxcars, eventually converts to C-124C Globemaster II transports. The unit moves to Westover from Bradley International Airport in Windsor Locks, Connecticut.

### THE '70S

**March 31, 1970:** Eighth Air Force headquarters concludes operations, ending almost 15 years at Westover.

**Sept. 15, 1972:** The 4713th Defense Systems Evaluation Squadron, with its EB-57 Canberras, begins operations at Westover.

**July 12, 1973:** The 590th Air Force Band performs its farewell concert. Among the first active-duty Air Force units to leave the base following the Air Force’s announcement of the partial closure of Westover, the band left on Aug. 24 for McGuire AFB, New Jersey.

**May 19, 1974:** Westover becomes the nation’s first Air Force Reserve base.

### THE '80S

**August 1981:** Westover hosts “Condor Redoubt,” the most massive Air Force Reserve exercise ever held. More than 3,000 reservists and 200 aircraft participate in the two-week training mission.

**May 1987:** The Air Force officially decides to assign 16 Air Force Reserve C-5A transports to Westover. The aircraft began arriving in October.

**September 1988:** A Westover C-5 aircrew airlifts firefighters and equipment for battling fires into Yellowstone National Park.

### THE '90S

**Aug. 22, 1990:** Twenty days after Iraqi dictator Saddam Hussein ordered his troops to invade neighboring Kuwait, the Air Force activates Westover’s 337th Military Airlift Squadron.

**Feb. 5, 1991:** Over 100 members of the 74th Aeromedical Evacuation Squadron depart for Desert Storm duty overseas. This is the first time since Vietnam that a Westover reserve unit has deployed.

**August 1992:** Westover C-5s ferry supplies, vehicles and personnel to Homestead AFB, Florida, to assist in the relief efforts following Hurricane Andrew.

**August 1995:** The 337th Airlift Squadron begins the first of more than a dozen missions to support Operation Joint Endeavor in Bosnia.





# MISSION

**T**he 439th Airlift Wing is the premier unit-equipped reserve team hosting joint partners; we are leaders in providing global reach to achieve national objectives.

The 439th Airlift Wing is capable of providing worldwide air movement of troops, supplies, equipment and medical patients. Strategically postured on almost 2,500 acres in western Massachusetts, Westover is the nation's largest Air Force Reserve base. It is the closest fully operational military base to Europe, providing world-class support to military aircraft and people going to and returning from missions overseas. Support units provide communications, engineering, logistical, medical and security requirements. The peacetime mission includes recruiting, training and supervision of personnel to ensure mission readiness. The wing is also responsible for the management of aircraft maintenance and all assigned Air Force combat support real property, equipment and supplies.

## C-5 GALAXY

The 439th Airlift Wing maintains and flies eight C-5M Super Galaxy cargo aircraft. The Lockheed C-5M is one of the world's largest transport aircraft. The C-5 first arrived at Westover in October 1987. C-5s are the largest aircraft in the Air Force and specialize in missions involving outsized and oversized cargo that no other aircraft can carry. The C-5s are capable of carrying 270,000 pounds of cargo. The C-5 cargo compartment can hold six Greyhound buses. It can also hold two U.S. Army M-1 battle tanks that weigh 60 tons each. At nearly 143 feet, the length of the C-5 cargo floor is longer than the distance of the Wright brothers' first flight.

## AIR FORCE RESERVE UNITS

The 439th Airlift Wing is a subordinate unit of Headquarters, 4th Air Force. It is organized under the objective wing structure with group commanders for operations, maintenance and mission support. The wing consists of headquarters staff, three groups, 16 squadrons and one flight. The wing is authorized for about 2,600 personnel — 11 percent officers and 89 percent enlisted with a support staff of about 700 civilians. These figures include about 400 Air Reserve Technicians who manage reserve issues between unit training assemblies. Westover also has more than 70 active guard/reserves assigned to support our security forces, maintenance and EOD specialties.

The 439th Operations Group is composed of three squadrons and one flight. The units under this group include the 439th Operations Support Squadron, 337th Airlift Squadron, 439th Aeromedical Evacuation Squadron, and the 439th Contingency Response Flight.

The 439th Maintenance Group is composed of two squadrons. The units that fall under this group include the 439th Aircraft Maintenance Squadron and the 439th Maintenance Squadron.

The 439th Mission Support Group is composed of seven squadrons and one flight. The group includes the 439th Force Support Squadron, 439th Civil Engineer Squadron, 439th Communications Squadron, 439th Logistics Readiness Squadron, 439th Security Forces Squadron, 42nd Aerial Port Squadron, 58th Aerial Port Squadron and 439th Contracting Flight.

The wing also has the 439th Aerospace Medicine Squadron and 439th Aeromedical Staging Squadron assigned.



# TENANTS

Westover's 28 tenant units include more than 2,000 military and civilians representing all four branches of the U.S. military. In addition, the base houses a Military Entrance Processing Station (MEPS), which annually brings thousands of young men and women into the U.S. military. Other tenants include a contracted off-base military housing office, U.S. Army Corps of Engineers and the Defense Contract Management Agency.

## MILITARY ENTRANCE PROCESSING STATION

In July 2003, the Springfield Military Entrance Processing Station (MEPS) moved into its newly constructed facility at Westover. The MEPS relocated from the Springfield Federal Building, 1550 Main St., in downtown Springfield, Massachusetts, a place it had occupied since the building opened in 1982.

The MEPS is one of a network of 65 MEPS located nationwide and in Puerto Rico.

A separate Department of Defense agency, USMEPCOM is composed of two geographical sectors and staffed with personnel from all military services.

The mission of USMEPCOM and the Springfield MEPS is to process individuals for enlistment or induction into the armed services, based on DOD-approved peacetime and mobilization standards.

## MARINE CORPS RESERVE TRAINING CENTER

The unit's mission is to provide the means to process immediate air support requests, coordinate aircraft employment with other supporting arms, manage terminal control assets supporting ground combat and combat service support forces, and control assigned aircraft and itinerant manned and unmanned

aircraft transiting through its area of responsibility.

## ARMY 302D MANEUVER ENHANCEMENT BRIGADE

The 302D Maneuver Enhancement Brigade, Patriots, as described by U.S. Army doctrine, is a "unique, multifunctional, mission command headquarters that is organized to perform support area operations for the echelons that it supports." A Military Police Battalion, Engineer Battalion, Chemical Battalion and a Brigade Support Battalion are organic subordinate commands that comprise the 302D MEB. This organization, doctrinally, "is designed to provide mission command of forces from multiple branches but especially those that conduct support area and maneuver support operations for the force." The 302D MEB employs subordinate commands in support of "Army divisions, echelons above divisions, joint, interagency or multinational headquarters." Distinctively, it is one of the few terrain owners in the U.S. Army's arsenal, which, according to doctrine, "makes the 302D MEB the best organization in the U.S. Army to perform support area operations for divisions and corps."





# SERVING YOU

## AIRMAN & FAMILY READINESS CENTER

413-557-3024

The Airman & Family Readiness Center staff provides referral information for all military members assigned to Westover. It is in Building 1100 on Walker Avenue (near the Base Ellipse). The center staff also provides personal financial assistance, a computer lab, pre/post deployment support, Operation Pillow Case, resume writing and relocation assistance.

You can also find the center on Facebook at [www.facebook.com/WestoverAFRC](http://www.facebook.com/WestoverAFRC) and on the web at [www.westover.afrc.af.mil/Units/Airmanand-FamilyReadiness.aspx](http://www.westover.afrc.af.mil/Units/Airmanand-FamilyReadiness.aspx).

## THE FLYERS INN

413-557-2700

Most of our 405 rooms have been recently renovated and are being well maintained making your stay at Westover a pleasant and restful experience.

We offer space-available lodging for eligible members as space permits.

The Flyers Inn offers first-class accommodations. Standard guest rooms include full- and queen-size beds, flat-screen television with DVD player, phone, microwave, iron and board, refrigerator, Kuerig, hair dryer and a writing table. Distinguished Visitor Suites offer a host of comforts including a queen-size bed, two televisions, DVD players, two phones, a sitting room, fully stocked refrigerator, microwave, iron and board, coffee pot and hair dryer. We have eight chief suites and 12 Distinguished Visitor Suites with sleeper sofas.

## WESTOVER CLUB

413-557-2039

This is a consolidated club which offers breakfast, lunch, evening dining, a cocktail lounge, casual bar and banquet facilities. Features include live entertainment, dancing, competition events for prizes and much more. Catering is available for weddings, baby/bridal showers, squadron parties and a host of many other events.

The Westover Club is consolidated and allows all ranks to come and relax with a delicious meal or dance to the sounds of a local band performing in the lounge.

This co-located club is one of the premier facilities of the Air Force Reserve Command. This friendly facility includes separate dining areas and lounge, a common serving area and a beautiful ballroom.



## SERVING YOU

Your appetite will always be fulfilled as there are daily lunch specials and scheduled evening dining.

Members are offered an endless variety of special events such as Wing Wednesday, holiday celebrations, cookouts, sports programs, trivia competition, karaoke, special birthday celebrations, and billiards. Club membership is open to all officers, enlisted, reservists, retirees and DOD civilian personnel. A monthly schedule of events is mailed out to members.

### WESTOVER BOWLING CENTER

413-557-3990

Westover is the only Air Force reserve base to have its own bowling center; a state-of-the-art facility that features a legendary snack bar with a large menu and cosmic bowling (glow-in-the-dark bowling).

The facility houses 16 lanes, a pro shop, lockers and a snack bar with pizza operation. Sanctioned leagues for all levels and ages of bowlers are active year-round.

The Bowling Center offers league bowling, open bowling and cosmic bowling. The center provides tournament play, instructional bowling, pro shop and ball drilling services, snack bar, locker-shoe rental service, amusement machines, automated bumpers and an updated scoring system. It caters to children's birthday parties, promotion parties and squadron get-togethers.

The pro shop offers all the latest bowling equipment, name-brand bowling balls, a wide variety of bags, and bowling supplies.

The snack bar is known for its C5 burger, it offers a variety of burgers, sandwiches, wraps and snacks. Visit for Cosmic Bowling on Friday and Saturday nights.

Our evening league play always has plenty of openings and runs Monday, Wednesday and Thursday.

For children, bowling birthday parties are always popular. We offer package deals including bowling, food, beverages and fun. Bumpers are available.

### FITNESS CENTER

413-557-3958

Regardless of your physical condition or sports interests, the fitness center is a must to visit. We offer a large assortment of free weights, cardio and strength training equipment from Life Fitness, Hammer Strength, Nautilus and many others.

A cardiovascular room is filled with stair-steppers, treadmills, recumbent bikes and cross trainers.



Marked outdoor walking/running trails begin at the fitness center and wind through the base running trail down Parameter Road. Outdoor activities such as tennis can be played on 2 courts. Additional outdoor facilities include one softball field, picnic areas, a sand volleyball court and four horseshoe pits.

A variety of seasonal intramural leagues offer something for everyone. From January until May, we offer basketball league play with officials. Softball season begins in late May and runs through the summer months. Flag football begins in September and lasts through November.

The Fitness Center has state-of-the-art aerobic equipment and a wide variety of free weights. A group exercise room is available for a range of activities. An indoor basketball court, and an outdoor track is available for running and is used for events throughout the year. The Fitness Center is also home to the Grind, a "We Proudly Brew" Starbucks operation.

### OUTDOOR RECREATION

413-557-2192

The equipment rental store is the place to find all your camping and fishing needs. Rent campers, lawn and garden equipment, sporting equipment and home usage items. Tables, chairs, skis, tents, canoes, kayaks, grills, coolers, and much more are available. We also have a laser etcher for plaques and trophies, etc.

Outdoor Recreation oversees the base picnic area adjacent to the Base Exchange, the Base Camping area and a recreational vehicle storage area.

### TENNIS AND BASKETBALL COURTS

We have tennis and basketball courts.

### PICNIC PAVILION

Located across the street from the Bowling Center, the Picnic Pavilion is available on a first-come, first-serve basis and is scheduled through the Fitness Center. Also available is a playground and volleyball court.



#### SOFTBALL FIELDS

We have two softball fields adjacent to the Bowling Center that are illuminated for the evening hours.

#### VEHICLE STORAGE LOT

We have a new vehicle storage lot that holds up to 60 recreational vehicles. We also have a second lot shared with Outdoor Recreation that can be used to house small RVs and vehicles.

#### FAMILY CAMP

FamCamp is located in conjunction with Outdoor Recreation Activity and offers 20 sites with a concrete pad, 50-amp and 30-amp electrical service and water to each site. It also offers a pull-through dumping station, bath house and laundry room.

#### PIONEER VALLEY USO

**413-557-3290**

The mission of the Pioneer Valley USO is to enhance the quality of life for the men, women and families of the armed forces through social,

recreational, educational and entertainment programs and services. Volunteers of the Pioneer Valley USO donate hundreds of hours of their time to assist at such base functions as incoming and outgoing deployments, Commander's Calls, Family Days and air shows. The USO is in Building 1510 on Patriot Avenue.

#### WESTOVER CONFERENCE CENTER

The Conference Center is centrally located on Westover with ample parking.

The Westover Conference Center is a premier conferencing facility, offering three meeting areas with 9,217 square feet of space. The LeMay Room offers theater-style seating for 220. A 10-by-14-foot screen is provided with portable audiovisual capability available. The Stonina Room offers seating for up to 150 participants by a combination of gallery seats and fixed theater-style seats. This area boasts state-of-the-art audiovisual capabilities, including computer data display for PowerPoint, DVD, VCR and overhead projection.

A moveable partition can be opened into the

Stonina Room to accommodate larger groups. The Halvorsen Room offers an executive-style meeting space for 10 people. Video teleconferencing is offered in the Halvorsen Room.

The Conference Center has Wi-Fi to provide access to outside email accounts. At the Base Chapel across the street, there are two additional breakout areas. The first area provides a U-shaped arrangement for up to 25 and the second area for up to 30. The center also has a reception spot that can be used as a centrally located refreshment area.

The Westover Conference Center is complemented by an on-site manager, available to accommodate guests' needs Monday through Friday. Signature services include arrangements for program planning, overnight accommodations, hospitality transportation, catering needs and desired support requirements.

#### WESTOVER AAFES EXPRESS (BUILDING 5425)

**413-593-3288**

The express hours are 8 a.m. to 6 p.m. Monday through Friday and 10 a.m. to 5 p.m. Saturday and Sunday. The Express assortment includes a class VI section with beer, wine and liquor, along with tobacco, automotive items, food, frozen food and non-alcoholic beverages. They also have a full size "snack avenue" that offers hot and iced coffee, tea, cappuccino, pastries, sandwiches, hot dogs and hot sandwiches to go. Westover AAFES express also has six fueling pumps with regular, midgrade and super fuels available during regular business hours.

#### WESTOVER AAFES MILITARY CLOTHING SALES (MCS) (BUILDING 5200)

**413-593-5941**

The MCS hours are 10 a.m. to 4 p.m. Monday through Friday, closed on Saturday and Sunday. The MCS assortment includes Air Force uniform items and associated insignia, along with a limited selection of Army and Marine insignia. They also carry military bags and luggage, along with military souvenirs items such as shirts, hats, coins, mugs etc.

#### WESTOVER AAFES SUBWAY (BUILDING 5425)

**413-593-1638**

Located in the Westover AAFES Express, hours are 8 a.m. to 6 p.m. Monday through Friday and closed Saturday and Sunday. In addition to the regular subway menu, they offer order ahead catering; call for details.

## RESOURCES FOR VETERANS

Transitioning from military to civilian life is a significant change for any reservist. Patriot Wing Airmen who deployed or were activated at Westover this year have a large group of organizations from which to get assistance. The following list includes the phone numbers and websites of those organizations:

### **AIRMAN & FAMILY READINESS CENTER**

**413-557-3024**

[www.facebook.com/WestoverAFRC](http://www.facebook.com/WestoverAFRC)

The center provides free personal financial assistance, loan locker, bundle for babies, pre-/post-deployment support, relocation assistance, resume-writing and more services.

### **AMERICAN RED CROSS**

**877-272-7337**

The Red Cross aids VA hospitals across the nation. It helps in transporting to and from treatment sessions, providing companionship and nursing home visitations.

### **EMPLOYER SUPPORT OF THE GUARD AND RESERVE**

**413-267-4037**

[www.esgr.mil](http://www.esgr.mil)

ESGR promotes cooperation and understanding between reserve component members and their civilian employers to assist in the resolution of conflicts arising from an employee's military commitment.

MA Veterans' Services offer employment assistance and training, housing, benefits, local community services and more.

### **MILITARY FAMILY LIFE CONSULTANT**

**Adult: 508-233-7708**

**Youth: 508-233-7853**

**Financial: 508-233-7951**

A Military Family Life Consultant provides solution-oriented consultations to individuals, couples, families and groups. Consultation can be about almost anything including adjustment/transition, stress, marital issues, anxiety, deployment cycle issues, parenting and grief.

### **MILITARY FRIENDS FOUNDATION**

**617-733-7994**

[www.militaryfriends.org](http://www.militaryfriends.org)

MFF offers financial assistance to eligible families who have faced hardships related to active service.

### **MILITARY ONESOURCE**

**800-342-9647**

[www.militaryonesource.com](http://www.militaryonesource.com)

Military OneSource is the one-stop shop for help with just about any need, from education, relocation, parenting, to stress relief and much more.

### **OPERATION HOMEFRONT**

[www.operationhomefront.net](http://www.operationhomefront.net)

The organization offers many programs and services such as food assistance, auto repair, financial assistance, home and appliance repair, moving assistance and more.

### **OPERATION MILITARY KIDS**

**413-577-0332**

[www.operationmilitarykids.org](http://www.operationmilitarykids.org)

OMK increases the awareness of the impact of deployment on military youth and families. It trains teams of teens to advocate for military kids.

### **SOLDIER ON**

[www.wesoldieron.org](http://www.wesoldieron.org)

The mission is to assist homeless veterans.

### **SPRINGFIELD VET CENTER**

**413-737-5167**

[www.springfieldvetcenter.com](http://www.springfieldvetcenter.com)

The Springfield VA aids veterans in health benefits, veteran's centers, PTSD program locators, and bereavement counseling, all at no cost.

### **STATEWIDE ADVOCACY FOR VETERANS' EMPOWERMENT**

**888-844-2838**

[www.mass.gov/veterans](http://www.mass.gov/veterans)

### **VA CENTRAL WESTERN**

### **MASSACHUSETTS HEALTHCARE SYSTEM**

**413-584-4040, ext. 3091**

<https://www.centralwesternmass.va.gov/>

This center offers outpatient clinics to provide exceptional health care, as well as special programs to include PTSD, substance abuse, homeless veterans, smoking cessation and more.

### **VETERANS' SERVICE OFFICE**

**413-594-3470**

The Veterans' Service offers eligible veterans and their families financial and medical assistance. They also provide assistance with housing, alternate sources of income, employment opportunities, fuel assistance programs, area food banks and shelters.



**WESTOVER**



# AT YOUR LEISURE

## MUSEUMS AND HISTORY

### EDWARD BELLAMY HOUSE

Chicopee Historical Society  
91-93 Church St.  
Chicopee, MA 01020

This house, built in 1852 and former home to journalist Edward Bellamy, was added to the National Register of Historic Places and designated a National Historic Landmark in 1971. Today, it serves as a base for the Chicopee Historical Society.

### THE POLISH CENTER OF DISCOVERY AND LEARNING

33 South St.  
Chicopee, MA 01013..... 413-592-0001  
[www.polishcenter.net](http://www.polishcenter.net)

The Polish Center of Discovery and Learning promotes the many contributions — past and present — made to the economy, arts and sciences of the U.S. by Polish people and their descendants. The center offers a variety of workshops, exhibits, concerts, conferences, seminars, films, plays, lectures and other events that focus on Polish history and cultural traditions.

### THE BASILICA OF ST. STANISLAUS

566 Front St.  
Chicopee, MA 01013..... 413-594-6669  
[www.saintstanislaus.org](http://www.saintstanislaus.org)

This active parish community, founded in 1891, is based in a beautiful, historic 1908 cathedral-like church built in the Baroque Revival

style. The church interior can accommodate up to 800 worshippers and features a pipe organ installed in 1920. During the parish’s centennial celebrations in 1991, Pope John Paul II raised the status of the church to a minor basilica.

### CHICOPEE PUBLIC LIBRARY

449 Front St.  
Chicopee, MA 01013.....413-594-1800  
[www.chicopeepubliclibrary.org](http://www.chicopeepubliclibrary.org)

As one of the earliest libraries in the state, the Chicopee Public Library has been serving residents since 1853. With the addition of a \$9.3 million, 34,000-square-foot facility in 2004, the library has ample room to continue building its collection of more than 100,000 items. In addition to the main library at Front Street, the library has a branch in Fairview at 402 Britton St. and a bookmobile that makes weekly stops around the city. Check the library’s website for special activities and events.

### SPRINGFIELD MUSEUMS

21 Edwards St.  
Springfield, MA 01103 ..... 413-263-6800  
[www.springfieldmuseums.org](http://www.springfieldmuseums.org)

Springfield Museums offer access to five world-class museums, including the Amazing World of Dr. Seuss Museum and the Dr. Seuss National Memorial Sculpture Garden. This complex of museums has it all — dinosaurs, a planetarium, art from the ancient world, impressionist paintings, classic motorcycles and life-size Dr. Seuss characters — all for one admission fee.



# AT YOUR LEISURE

## NORMAN ROCKWELL MUSEUM

9 Glendale Road, Route 183  
Stockbridge, MA 01262 ..... 413-298-4100  
[www.nrm.org](http://www.nrm.org)

Enjoy the genius of one of America's most beloved artists at this museum, which holds the world's largest collection of Rockwell works. Browse nearly 1,000 paintings, drawings and studies and an archive of 200,000 photographs, letters and other materials.

## ATTRACTIONS AND EVENTS

### THE GREAT NEW ENGLAND AIR & SPACE SHOW

Westover Air Reserve Base  
[www.greatnewenglandairshow.com](http://www.greatnewenglandairshow.com)

Enjoy a full weekend of events, including thrilling aerial performances, during this free air show at Westover Air Reserve Base. The last air show, in 2018, attracted more than 70,000 spectators. Featured attractions included the U.S. Air Force Thunderbirds, the Geico Skytypers and the two-time, defending world freestyle aerobic champion Rob Holland. Visitors can check out static displays of aircraft, view vintage planes and inspect various pieces of military equipment.

## THE ARTS

### CITYSTAGE AND SYMPHONY HALL

150 Bridge St. and 34 Court St.  
Springfield, MA 01103 ..... 413-788-7033  
<https://mgmspringfield.mgmresorts.com/en/entertainment/symphony-hall.html>

The best of Broadway and beyond comes to this symphonic and theater complex, with a series of musicals, concerts, dance performances and more. The complex includes CityStage's 479-seat Blake Theatre and 83-seat Winifred Arms Studio, as well as the 2,611-seat Symphony Hall.

## SHOPPING, WINING AND DINING

### LEE PREMIUM OUTLETS

17 Premium Outlets Blvd.  
Lee, MA 01238 ..... 413-243-8186  
[www.premiumoutlets.com/outlet/lee](http://www.premiumoutlets.com/outlet/lee)

Find discounted designer delights at 60 brand-name stores offering goods at up to 65 percent off retail. Stores include Calvin Klein, Coach, J. Crew, Nautica, Michael Kors, Under Armour and many more.

## RENEW.CALM

### 160 BALDWIN ST.

West Springfield, MA 01089 ..... 413-737-6223  
<https://renewcalm.com>

Give someone (or yourself) the gift of relaxation at this 4,000-square-foot spa that offers

therapeutic massage, yoga classes, manicures and pedicures, permanent hair removal and anti-aging skin treatments. The warm, relaxed environment is also available for spa parties and corporate happenings.

## YANKEE CANDLE FLAGSHIP

25 Greenfield Road  
South Deerfield, MA 01373 ..... 877-636-7707  
[www.yankeecandle.com](http://www.yankeecandle.com)

Few things provide a warm glow and superior scent like a Yankee Candle, and this shopping village will spark many home decor ideas. The grounds feature a Bavarian Christmas village, a nutcracker castle and sweets galore in a fudge shop. Step back in time and dip your own candles in the candle making museum. If you're hungry, stop by the village's Au Bon Pain restaurant, which serves baked goods, tea, coffee and espresso beverages, breakfast foods and lunch items like soups, salads and sandwiches.

## ALVIN RONDEAU'S DAIRY BAR

1300 Ware St.  
Palmer, MA 01069 ..... 413-283-5281

This sweet establishment has been serving homemade ice cream since 1940. With a huge variety of flavors, including sorbets and sugar-free options, your only dilemma may be choosing which one is your favorite. This family-friendly spot also serves cheeseburgers, hot dogs, grinders, fries and more.

## CHAMPIONS SPORTS BAR

Springfield Marriott  
2 Boland Way  
Springfield, MA 01115 ..... 413-750-3011  
[www.marriott.com](http://www.marriott.com)

This popular sports pub features a tasty menu of appetizers, burgers and salads, plus a selection of cold draft and microbrew beers. Cheer for your teams on one of 20 42-inch HDTVs or join the fun showing on the bar's 10-foot screen.

## THEODORES' BOOZE, BLUES & BBQ

201 Worthington St.  
Springfield, MA 01103 ..... 413-736-6000  
[www.theodoresbbq.com](http://www.theodoresbbq.com)

This hot spot was voted the No. 1 blues club in the country by the Blues Foundation. Live music is the perfect accompaniment to classic, slow-smoked barbecue including ribs, pulled pork, beef brisket and more.

## OUTDOOR RECREATION

### CHICOPEE MEMORIAL STATE PARK

570 Burnett Road  
Chicopee, MA 01020 ..... 413-594-9416  
<https://www.mass.gov/locations/chicopee-memorial-state-park>

With nearly 600 acres for recreation and relaxation, this state park features a network of trails that wind through its natural beauty. The park's 25-acre pond is perfect for swimming,



fishing and enjoying a scenic picnic. Amenities include accessible beaches, restrooms, scenic viewing areas and more.

**CHICOPEE CANAL PATH**

[www.chicopeema.gov](http://www.chicopeema.gov)

Dedicated in 2010, Chicopee’s canal path is a gentle, quarter-mile, paved pedestrian path and mini park that sits parallel to the Chicopee Canal. Cabotville historic Sycamore trees nearby add to the scenic charm. The walk extends from the Davitt Bridge, across from the Chicopee City Hall Annex, to nearby Grape Street. There are plans to extend the bicycle and pedestrian path to the Deady Bridge and beyond.

**CHICOPEE COUNTRY CLUB**

**GOLF COURSE**

1290 Burnett Road  
Chicopee, MA 01020 ..... 413-594-9295  
[www.chicopeecountryclub.com](http://www.chicopeecountryclub.com)

Combining serene scenery with sportsmanship, the 18-hole Chicopee Country Club golf course attracts players from around the region with its tree-lined fairways and challenging design.

This municipally owned course features a full-service pro shop and a bar and grille. Private and group instruction is available.

**ZOAR OUTDOOR**

7 Main St.  
Charlemont, MA 01339 ..... 800-532-7483  
[www.zoaroutdoor.com](http://www.zoaroutdoor.com)

There’s an outdoor adventure for everyone at this resort that offers zip-line tours, white-water rafting, canoeing, kayaking, rock climbing and more. On-site camping and lodging, plus top-notch equipment, make your experience even more memorable.

**SURROUNDING METROPOLITAN AREAS BOSTON, MASSACHUSETTS**

[www.boston.gov/visiting-boston](http://www.boston.gov/visiting-boston)

As the social and commercial hub of the region, Boston draws more than 20 million visitors annually — and for good cause. The city boasts a unique mix of history and modern attractions, from world-renowned cultural facilities to champion sports teams, highly respected educational institutions and more. Whether you fancy shopping, museums, concerts or all three, Boston will accommodate and entertain you like few cities can.



**WORCESTER, MASSACHUSETTS**

[www.destinationworcester.org](http://www.destinationworcester.org)

With acclaimed museums and concert halls, galleries and more, Worcester features a thriving cultural community. Its location in Central Massachusetts makes it an ideal place for festivals and sports, and countless specialty shops make the trip even more inviting. Enjoy a blend of new and old throughout the city.

**PROVIDENCE, RHODE ISLAND**

[www.goprovidence.com](http://www.goprovidence.com)

This gem on the water combines the friendliness of a small town with the sophistication of a big city. A thriving arts community, a renowned restaurant scene and spectacular hotels make Providence a perfect place to visit. Within

Providence, the nearby city of Warwick and the surrounding Rhode Island region, you’ll find a hip and historic mix of attractions, some of the best in New England.

**HARTFORD, CONNECTICUT**

[www.hartford.gov](http://www.hartford.gov)

Founded in 1625, this capital of Connecticut is one of New England’s most historic cities. The Hartford region is home to hundreds of cultural, arts and heritage groups, helping it earn a spot as one of economist Richard Florida’s Top 20 cool places in the U.S. to live, work, start a family and have fun. In addition to urban attractions, the area is known for its sparkling rivers and shoreline.



# TELEPHONE DIRECTORY

**AREA CODE IS 413  
UNLESS OTHERWISE INDICATED.**

Current as of: August 2021

## PHONE NUMBERS

Commercial.....413-557-XXXX

DSN.....589-XXXX

## EMERGENCIES

(from a base extension)..... 911

Operator.....439 CS/SCOK

**(439CS.SCBK@US.AF.MIL)**

## MAILING ADDRESS

439th Airlift Wing  
Westover Air Reserve Base  
Chicopee, MA 01022

DO NOT DISCUSS CLASSIFIED INFORMATION ON UNSECURE TELEPHONES. OFFICIAL DOD TELEPHONES ARE SUBJECT TO MONITORING FOR COMMUNICATIONS SECURITY PURPOSES AT ALL TIMES.

DOD telephones are provided for the transmission of official government information only and are subject to communications security monitoring at all times. Use of official DOD telephones constitutes consent to communications security telephone monitoring.



# TELEPHONE DIRECTORY

## FREQUENTLY CALLED NUMBERS

Area code is 413 unless otherwise indicated.

Base Operator .....	557-1110
439th AW Inspector General.....	557-3137
439th Maintenance Group .....	557-3816
439th Mission Support Group .....	557-3044
439th Operations Group .....	557-2204
Clinic.....	557-3012
Airman and Family Readiness.....	557-3024
Base Housing Office.....	331-3205
Weekday Base Legal Office .....	557-3513
UTA Base Legal Office.....	557-3189
Base Lodging/Billeting Office — Flyers Inn .....	557-2700
Bowling.....	557-3990
Education & Training Office .....	557-3440
Fitness Center .....	557-3958
Military Personnel Flight — Customer Service	
ID Cards, schedule an appointment.....	<a href="https://idco.dmdc.osd.mil/idco/locator">https://idco.dmdc.osd.mil/idco/locator</a>
Outdoor Recreation/Fam Camp/Four Seasons .....	557-2192
Passenger Terminal .....	557-3453
Public Affairs Office .....	557-2020
Retiree Activity Office.....	557-3918
Security Forces Law Enforcement Desk.....	557-3557
Express Store/Shoppette .....	557-3869
Snowline (Inclement Weather Announcements).....	557-3444
Space A Travel .....	557-2549
TRICARE.....	781-7360/877-874-2273
USO .....	557-3290
Visitor's Center/Vehicle Pass .....	557-2012
Westover Honor Guard .....	557-3342
Express Store/Gas Station .....	593-3288
Military Clothing Store .....	593-5941
Subway (inside Express Store).....	593-1638

## MORE BASE PHONE NUMBERS

**To schedule a Biography Portrait or full length for awards packages, email public affairs at:**

439aw.pa@us.af.mil.

**Is there a base housing office?**

Yes. Dial 413-331-3205 to reach this office.

**Which office at Westover do I call about a noise complaint concerning aircraft?**

Callers can reach the public affairs office at 413-557-2063, or via email: 439aw.pa@us.af.mil. Please include the time of the aircraft flying, its appearance and direction of flight, if possible.

**Which office can I get information on how to send care packages to U.S. Airmen who are deployed overseas?**

The Airman and Family Readiness Office staff may be contacted at 413-557-3024.

**Who can I call to get more information about what is happening on base?**

For events and other occurrences happening on base, please log onto Westover's official web site at [www.westover.afrc.af.mil](http://www.westover.afrc.af.mil).

You can also download the Westover APP from the Google or Apple store and search westoverarb.

**Who may I call for phone numbers and information on base?**

Please call the base operator at 413-557-1110 for all general information questions on phone numbers at Westover.

### Other Phone Numbers

Air Force Recruiting.....	413-557-2332
Contracting Office .....	413-557-3508
Military Personnel Flight (Military and Dependent ID Cards) .....	413-557-3874
Space A Flight Information.....	413-557-3453

## 439TH AIRLIFT WING (439 AW)

### 439TH AIRLIFT WING (439 AW)

CC.....Col Commander .....	3588
CV.....Vice Commander .....	3588
CCC.....Command Chief Master Sergeant .....	2214
CCE.....Executive Officer .....	3562
CCQ.....NCOIC, Orderly Room .....	7308
CCA.....Wing Executive Assistant.....	3588
Fax .....	2099
CCP.....Protocol Officer.....	3478
Westover Conference	
Center Coordinator .....	3595
ATO.....Antiterrorism Officer .....	3807
CCO.....Process Management .....	2273/2876
CP.....OIC Command Post .....	3571/2320
NCOIC Command Post .....	3571/3893
Fax .....	2188
CVK.....Sexual Assault Response Coordinator.....	7272
HC.....Chaplain .....	2264/3070
Office of the Wing Chaplain .....	2193
Fax .....	3062
HO.....Wing Historian .....	2075
IG.....Inspector General.....	3137
IP.....Information Protection.....	2310/2189
JA.....Reserve Staff Judge Advocate .....	3180
Fax .....	3900
MEO.....Equal Opportunity .....	3225
PA.....Chief of Public Affairs .....	2034
Wing Public Affairs Officer.....	3500
Public Affairs Staff .....	2020
SE.....Chief of Safety.....	3587
SEG.....Ground Safety Manager .....	2583
SEW.....Weapons Safety Manager .....	2583
JA.....Active Duty Staff Judge Advocate .....	3513

### 439TH FINANCIAL MANAGEMENT (FM)

FM.....Financial Mgt & Comptroller .....	2904
Administrative Assistant .....	2904
FMA.....Financial Analysis Officer .....	3102
FMAR.....Budget Analyst (RPA) .....	3466
Budget Analyst (AROWS-R) .....	3105
FMAD.....Depot Level Repairable (DLR) .....	3468
FMAO.....Budget Analyst (O&M).....	3467
FMC.....Costs & Economics .....	2883
FMF.....Financial Services Officer.....	2950
FMX.....Deputy Financial Services Officer.....	2760
FMFA.....Accounting Liaison .....	2949
FMFC.....Civilian Pay .....	2887
FMFM.....Military Pay.....	3880
FMFT.....Travel Pay .....	3461
FMFQ.....Quality Assurance .....	2981

### 439TH AEROMEDICAL STAGING SQUADRON (439 ASTS)

CC.....Commander .....	3058
CCF.....First Sergeant.....	3040/3074
SGA.....Medical Services Manager.....	3045
TSgt Health Services Administration .....	2759
Fax .....	3075

### 439TH AEROSPACE MEDICINE SQUADRON (439 AMDS)

CC.....Commander .....	3565/2648
CCF.....First Sergeant.....	2672/2349
SGA.....Assistant Health Services Manager.....	2279
Medical Records .....	7011
Medical Admin Assistant (LOD/Med Boards).....	2654
Medical Admin Assistant (OA) .....	3603
SGDR.....Drug Demand Reduction Manager .....	2649
SGPF.....Occupational Health .....	2651
SGP.....Aerospace Medicine.....	2620
Fax .....	2657

### 439TH RESERVE RECRUITING & SATELLITE OFFICES

RS.....Senior Recruiter.....	3923
Asst. Sr. Recruiter,	
Hanscom AFB, MA.....	781-377-8209
DSN .....	478-8209
Administrative Assistant .....	2125
Fax .....	2126
Westover, MA.....	2332
Fax .....	2126
Hanscom AFB, MA.....	781-377-7883
DSN .....	478-7883
Framingham, MA .....	508-872-8650
South Hadley, MA .....	413-536-4394
Worcester, MA .....	508-753-7616
Providence, RI .....	401-421-0364
Albany, NY .....	518-438-3077
Manchester, CT .....	860-645-6700
Wolcott, CT .....	203-879-2493
Manchester, NH .....	603-628-6821
Poughkeepsie, NY.....	845-296-0238

### 439TH MAINTENANCE GROUP (439 MXG)

CC.....Col Commander .....	3816
CD.....Deputy Commander.....	3076
Administrative Assistant .....	3816
CCE.....Executive Officer .....	3076
QA.....Quality Assurance Officer.....	3625
QA.....Quality Assurance Superintendent.....	2784
Administrative Assistant .....	3048
Fax .....	3120
CCF.....First Sergeant.....	3857
CCQ.....Management Assistant .....	3202/2800
Knowledge Ops Management .....	2799
Fax .....	3205
MXO.....Aircraft Maintenance Manager .....	3521
MXOO.....MOF Superintendent.....	3961
Analysis .....	2771

MSOOL...Material Control .....	3256
Material Control (Swing Shift) .....	3291
MXOOM...MNX Operations Center (MOC) (Days) .....	2971
MNX Operations Center (MOC) (Swings) .....	2775
MNX Operations Center (MOC) (Graves) .....	2971
MXOOS...Plans and Scheduling .....	2765
MXOPR...Programs & Resources Supervisor .....	2295
Budget Analyst.....	3138
Programs and Mobility .....	3206/3800
MXOT...Training Management/MOS Training Tech ..	2000
MXS Training Technician.....	2959
AMXS Training Technician .....	2744

**439TH AIRCRAFT MAINTENANCE SQUADRON (439 AMXS)**

CC.....Commander .....	3313
CCA.....Career Advisor .....	3023
CCE.....Executive Officer .....	3030
CCF.....First Sergeant.....	3312
CCQ.....NCOIC Knowledge Ops Management.....	2023
Office Automation Assistant .....	2945
Commander Support Staff.....	2198
MXA.....Maintenance Supervisor .....	3311
Maintenance Officer.....	3301
Maintenance Superintendent .....	3625
MXAA.....Chief (Days).....	2877
Section Chief.....	3296
Production Supervisor (Days) .....	3300
Production Supervisor (Nights).....	3299
Production Supervisor (3rd Shift) .....	3299
NCOIC Mobility Readiness.....	3993
MXAB.....Flight Chief (Nights).....	3304
Section Chief.....	3297
Production Supervisor (Days) .....	3299
Production Supervisor (Nights) .....	3300
MXAS.....AMES Flight Chief .....	2280
Section Supervisor (Nights) .....	2856
Section Supervisor (Days).....	2856
MXAT.....Training NCOIC .....	2959
LGMM.....Transient Maintenance .....	2158
AF Engineering/Tech Services.....	2370
Fax .....	2818

**439TH MAINTENANCE SQUADRON (439 MXS)**

CC.....Commander .....	2755
CCF.....First Sergeant.....	2385
CCA.....Career Advisor .....	3352
CCQ.....NCOIC Knowledge Ops Management.....	3598
Management Assistant .....	3579
Administrative Assistant .....	2751
MXM.....Maintenance Supervisor .....	2752
MXMS.....Maintenance Superintendent .....	2379
MXMS/N...Asst. Supervisor (Nights) .....	3019
MXMS/D...Day Supervisor .....	3905
MXMA.....Accessories Flight.....	3995
Electro-Environmental .....	2386/2387
Fuel Systems .....	2589
Fuel Systems (Nights) .....	2007
Pnedraulics .....	3262
Pnedraulics (Nights).....	3262
Hydraulic Shop .....	2164
Maintenance Officer .....	2378
MXMF.....Fabrication Flight .....	2610
MXMFM...Metals Technician .....	2160
MXMFN...Non-Destructive Inspec .....	2567
MXMFC...Structural Maintenance .....	2036
Structural Maintenance (Days) .....	3981
Structural Maintenance (Nights).....	3981
MXMG.....Aerospace Ground Equipment .....	2927
AGE Flight (Days).....	3396
AGE Flight (Nights).....	3396
AGE Shop/Dispatch.....	2143
AGE Training Room.....	2976
MXMT.....Maintenance Flight Commander .....	2723
Maintenance Flight.....	2154
ISO Inspection (Days).....	2681

ISO Inspection (Nights).....	2682
Repair & Reclamation (Days) .....	3266
Repair & Reclamation (Nights).....	3153
MXMP...Propulsion .....	3914
MXMV...Avionics Maintenance Officer.....	2613
Avionics Flight.....	3190
Guidance & Control .....	2367
Communication & Navigation .....	2359
MXMW...Munitions Flight .....	3268
Munitions Shop .....	3654
Mobility Room .....	3268
MXOT...Training.....	2959
Fax .....	2754

**439TH MISSION SUPPORT GROUP (439 MSG)**

CC.....Commander .....	3044
CD.....Deputy Commander .....	3044
Secretary.....	3044
CCE.....Executive Officer .....	2967
Budget Analyst.....	2957
CCQ.....Commander Support Staff.....	3044/2989
CVR.....Retiree Activities Office.....	3918/3424
Fax .....	2512

**439TH MSG/CIVIL ENGINEER (CE)**

CE.....Acting Base Civil Engineer .....	3813
Secretary.....	3813
CEC.....Chief Engineer.....	2429
CECD.....Chief of Construction .....	2433
CECC.....Chief of Design .....	2427
CER.....Chief of Resources.....	2836
CERR.....Real Property Specialist.....	3830
CERU.....Funds Manager .....	2851
CERQ.....Quality Assurance Evaluation.....	2441/3013
CERE.....Energy Program Manager.....	2133
CEF.....Chief, Fire Emergency Services.....	2105
Assistant Chief for Training.....	2591
CEFO.....Assistant Chief for Operations .....	3358
CEFT.....Assistant Chief of Technical Services.....	3911
Fire Inspector.....	2960
Secretary.....	2105/3818
Fax .....	3250
CEV.....Chief Environmental Flight .....	2434
CE/RPM...RPM Manager (PMI).....	2437
CE Service Call Desk (PMI).....	3575
Planner, Estimator.....	3510
Fax .....	2419

**439TH MSG/EMERGENCY MANAGEMENT (CEX)**

CEX.....Emergency Management Supervisor.....	3808
Emergency Manager .....	3415/2128

**439TH MSG/CIVILIAN PERSONNEL (DPC)**

DPC.....Civilian Personnel Officer .....	2871
Customer Service/Employment Information.....	3193
IDEA Program Technician .....	2871
DPCB...Systems Manager .....	2350
DPCP...Personnel Management Branch.....	2348
Human Resources Assistant.....	2338
Training.....	2339
DPCE...Workforce Relations Branch .....	2349
Fax .....	3474

**439TH MSG/BIOENVIRONMENTAL ENGINEERING/PUBLIC HEALTH SERVICES (SGPB)**

SGPB...Industrial Hygienist.....	2918
Bio Engineering Technician .....	2171/2447/2628
SGPM...Public Health Technician .....	2523
Bio Engineering/Public Health Technician.....	2558
Fax .....	2712

**439TH FORCE SUPPORT SQUADRON (FSS)**

CC.....Commander .....	2056
CCF.....First Sergeant.....	2417/3523
CCQ.....Commander Support Staff .....	3642

FSO.....Operations Officer .....	2993
FSMP...Military Personnel Superintendent.....	3428
FSV.....Sustainment Flight ART .....	2417
Fax .....	2528

**439TH FSS/AIRMAN & FAMILY READINESS (FSF)**

FSF.....Director Family Support.....	3027
FSFR...Superintendent .....	2858
Fax .....	3025

**439TH FSS/MILITARY PERSONNEL (FSMP)**

FSO.....Operations Officer .....	2993
FSM.....Administrative Support.....	3434
FSMPS...Casualty Assistance Officer.....	2539
FSD.....Education & Training.....	2042
FSMP...Force Support Superintendent.....	3428
FSMPJ...Personnel Systems & Readiness, Chief.....	3877
Personnel Systems & Readiness, Asst Chief.....	3418
FSMPI...Personnel Readiness .....	3847
FSMPD...Career Development .....	2588
FSMPS...Wing Career Assistance Advisor.....	3435
FSMPM...Force Management .....	3436
FSMPS...Customer Support .....	2037
Customer Service Desk.....	3874
Fax .....	3432

**439TH FSS/SUSTAINMENT FLIGHT (FSV)**

FSV.....Director Services .....	2899
FSVK...Marketing Specialist .....	2845
FSVH...Administrative Assistant .....	3082
Business Specialist.....	2028
Contracting Officer.....	2030
Fax .....	2528

FSVC (B).....Bowling Center Manager.....	3990
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FSVC (A).....Club Manager.....	2039
Fax .....	593-5533

FSVL...Lodging Manager.....	2700
Operations Manager .....	2700
Fax .....	2835

FSVS...Fitness Center Director .....	2532/3958
Assistant and Program Director.....	3516/3958
Sports Program Director .....	2667/3958

FSVC (O).....Outdoor Recreation/Supply Director .....	2192
SVX.....Honor Guard Superintendent.....	3342
Fax .....	3617

**42ND AERIAL PORT SQUADRON (42 APS)**

CC.....Commander.....	3274
CCQ.....Knowledge Ops Management .....	3277/3276
CCF.....First Sergeant.....	3275
CCQT...Training Manager .....	3278
TRO.....ATOC Superintendent.....	2027
OSNOT...Aircraft Services.....	2958
ATOC Dispatcher.....	3229
OSNOP...Passenger Service .....	3453
Fax .....	3321

**58TH AERIAL PORT SQUADRON (58 APS)**

CC.....Commander.....	2720
CCF.....First Sergeant.....	2721
CCQ.....NCOIC Knowledge Ops Management.....	3850
CCT.....Training Manager .....	2691
TRO.....Air Transportation Superintendent .....	2727
Fax .....	2102

**439TH CIVIL ENGINEER SQUADRON (439 CES)**

CC.....Commander.....	2430
CCF.....First Sergeant.....	3895
CEO.....Operations Management Support.....	2857
CEA.....Asst. Prime BEEF Program Manager .....	2438
CED.....EOD Program Manager.....	3509
CEF.....Reserve Fire Department Chief .....	3359

# TELEPHONE DIRECTORY

CEX ..... Emergency Management Superintendent ..... 3808  
 Fax ..... 2416

## 439TH COMMUNICATIONS SQUADRON (439 CS)

CC ..... Commander ..... 2470  
 CCC ..... Superintendent ..... 3699  
 CCF ..... First Sergeant ..... 3352  
     First Sergeant (Additional Duty) ..... 2803  
 SCM ..... Communications and Info Systems Officer ..... 2278  
     Administrative Assistant ..... 2547  
     Fax (Building 1510) ..... 3498  
 SCO ..... Chief Operations ..... 3699  
 SCOA ..... Airfield Systems Manager ..... 3520  
 SCOI ..... Infrastructure ..... 2290  
 SCOK ..... Knowledge Operations Management ..... 2229  
     Base Information Transfer Center  
     (Mail Room) ..... 2891  
     Records Management ..... 2227  
     Publications & Forms Management ..... 2200  
     Content Management/Portal ..... 2002  
     Mail Room Management ..... 2269  
 SCOS ..... Communications Focal Point ..... 3931  
 SCOT ..... LMR/Frequency Manager ..... 3524  
     Fax (Building 5505) ..... 3498  
 SCXP ..... Analyst/Resource Advisor ..... 3507  
 SCXS ..... COMSEC Manager ..... 2084  
 SCXX ..... Unit Readiness ..... 2141  
     Fax (Building 1408) ..... 2506

## 439TH CONTRACTING FLIGHT (439 CONF)

LGC ..... Chief Contracting ..... 2604  
     Administrative Assistant ..... 3508  
     GPC Coordinator ..... 2134  
     Admin Contracting Officer (BOS Contract) ..... 3139  
     Project Manager ..... 2009  
 LGCC ..... Construction ..... 2603  
 LGCS ..... Services & Supplies ..... 3924  
     Fax ..... 2017

## 439TH LOGISTICS READINESS SQUADRON (439 LRS)

CC ..... Commander ..... 2542/2543  
 CCF ..... First Sergeant ..... 2538  
 CCQ ..... Administrative Assistant ..... 2534  
     LRS Superintendent ..... 2085  
 LGR ..... Logistics Plan Officer ..... 3316  
 LGRR ..... Logistics Plans ..... 3318  
     Fax ..... 2554

## 439TH LRS/SUPPLY DISTRIBUTION FLIGHT (LGRD)

LGRD ..... Deputy Project Manager ..... 3119  
     Supply Accountable Officer ..... 2085  
     Supply Quality Assurance Evaluator ..... 3072  
     Operations Support Flight Chief ..... 2925  
     Material & Distribution Flight Chief ..... 2165  
     Fax ..... 3101  
 LGRDMH ..... HAZMAT Pharmacy ..... 2736  
     Fax ..... 2535

## 439TH LRS/FUELS DISTRIBUTION FLIGHT (LGRF)

LGRF ..... Fuels Management ..... 2924  
     Fuels Distribution OIC ..... 2177  
     Fax ..... 3162

## 439TH LRS/VEHICLE MANAGEMENT FLIGHT (LGRV)

LGRV ..... Transportation Manager ..... 3805  
     Transportation Accountable Officer ..... 3093  
     Transportation Quality  
     Assurance Evaluator ..... 2015  
     Vehicle Management OIC ..... 3412  
     Dispatch & Licensing ..... 3855  
     Customer Service/  
     Management & Analysis ..... 3004  
     Maintenance Shop Lead ..... 3222  
 LGMM ..... Transient Maintenance ..... 2158

## 439TH LRS/TRAFFIC MANAGEMENT (LGRT)

LGRT ..... Transportation Management ..... 3009

LGRT ..... Traffic Management ..... 2135  
     Fax ..... 3077

## 439TH SECURITY FORCES SQUADRON (439 SFS)

CC ..... Commander ..... 3875/2370  
 CCA ..... Career Advisor ..... 2781  
 CCF ..... First Sergeant ..... 2316  
     (AGR) Additional Duty First Sergeant ..... 3583  
 CCQ ..... NCOIC Commander Support Staff ..... 2315  
     Commander Support Staff ..... 2316  
 SFM ..... Security Forces Manager ..... 3976  
 SFMQ ..... Stan Eval ..... 3602  
 SFO ..... Security Forces Operations Officer ..... 3641  
     Law Enforcement Desk ..... 3557  
     Central Security Control ..... 2050  
 SFOP ..... Police Services Manager ..... 2306  
     Vehicle Pass & Registration ..... 2012  
 SFOS ..... Force Protection/Act First Sergeant ..... 3583  
 SFT ..... Training & Resources Superintendent ..... 3211  
 SFTC ..... NCOIC Combat Arms (CATM) ..... 2061  
 CATM ..... CATM Superintendent ..... 2060  
 SFTR ..... Resource Manager ..... 2593  
 SFTT ..... Training Manager ..... 2032  
     Fax ..... 2696

## 439TH OPERATIONS GROUP (439 OG)

CC ..... Commander ..... 2204/2711  
 CCA ..... Secretary ..... 2204  
 CCE ..... Major, Executive Officer ..... 3315  
     Budget Analyst ..... 3881  
 CD ..... Deputy Commander ..... 3973  
 OGV ..... Stan Eval ..... 3177  
     Fax ..... 2810  
 IN ..... Intelligence Officer ..... 3387  
 CCQ ..... Knowledge Operations Management ..... 2065

## 439TH AEROMEDICAL EVACUATION SQUADRON (439 AES)

CC ..... Commander ..... 3107  
     Commander Support Staff ..... 2508  
 CCF ..... First Sergeant ..... 3492  
 DOV ..... Medical Evacuation ..... 2242  
 SGG ..... Aeromedical Evacuation Specialist ..... 2260  
 SGN ..... ART Nurse ..... 2257  
 SGP ..... Director of Operations ..... 2239  
 SGA ..... Superintendent, Health Services  
     Management ..... 3649  
     Fax ..... 2245

## 337TH AIRLIFT SQUADRON (337 AS)

CC ..... Commander ..... 2147  
 CCE ..... Executive Officer ..... 3337  
 CCF ..... First Sergeant ..... 3371  
 CCQ ..... Orderly Room ..... 3372  
 DO ..... Operations Officer ..... 2231  
 DOA ..... Secretary ..... 3365  
 DOQ ..... Operations Supervisor ..... 3512  
 DOF ..... Flight Engineer ..... 2139  
     Flight Engineer Scheduler ..... 3376  
 DOK ..... Chief of Tactics ..... 3681  
 DOL ..... Chief Loadmaster ..... 3383  
     Loadmaster Scheduler ..... 3381  
 DOP ..... Chief Pilot ..... 2953  
     Pilot Scheduler ..... 3374  
 DOT ..... Chief of Training ..... 3375  
     Fax ..... 3325

## 439TH CONTINGENCY RESPONSE FLIGHT (439 CRF)

CC ..... Commander ..... 2504  
     Affiliation Manager ..... 2634  
 CCF ..... First Sergeant ..... 2052  
 DO ..... Director of Operations ..... 3889  
 DO ..... Operations Officer ..... 3889  
 DOX ..... Communications ..... 3887  
 DOX ..... Airfield Operations ..... 2051  
     Fax ..... 2637

## 439TH OPERATIONS SUPPORT SQUADRON (439 OSS)

CC ..... Commander ..... 2906  
 CCA ..... Operations Assistant ..... 2709  
     Management Assistant ..... 2711  
 CCF ..... First Sergeant ..... 2709  
     Fax ..... 3885  
 OSA ..... Airfield Operations Manager ..... 2710  
 TERPS ..... TERPS ..... 2179  
 OSA-S/E ..... Air Traffic Tng. & Stan Eval Manager ..... 2846  
 OSAA ..... Chief Airfield Management ..... 2944  
     Fax ..... 2156  
     Deputy Airfield Manager ..... 2187  
     Airfield Management Operations ..... 2951  
 OSAI ..... Administrative Assistant ..... 3930  
 OSAQ ..... Quality Assurance Evaluator ..... 3370  
 OSAT ..... Air Traffic Manager ..... 2631  
 OSAW ..... Meteorological Services Chief ..... 3230  
 OSOF ..... Chief Host Aviation Resource Mgt. .... 2233  
     Host Aviation Resource Management Tech. .... 2237  
 OSL ..... Aircrew Flight Equipment Superintendent ..... 3001  
     Aircrew Chemical Section & Aircrew  
     Flight Equipment ..... 3386  
     Flight Line, Aircrew Flight Equipment,  
     Aircrew Training ..... 3063  
 OSO ..... Operations Assistant ..... 2894  
     Operations Assistant ..... 2909  
 OST ..... Group Training ..... 3543  
 OSTX ..... Operations Officer (ART) ..... 2167  
 OSX ..... Chief of Operations Plans ..... 2213

## TENANT UNIT NUMBERS

302nd BDE ..... 910-598-4117  
 302nd Maneuver Enhancement Brigade ..... 910-598-4127  
 304th Transportation ..... 378-1430  
 382nd MP BN ..... 378-1521  
 655th Regional Support Group ..... 378-1425  
 Area Maintenance Support Activity, 72 Ground ..... 378-1478  
 Armed Forces Reserve Center (Building Mgr.) ..... 378-1458  
 Military Clothing Store ..... 593-5941  
 Defense Contract Management Agency ..... 593-1506  
 Massachusetts National Guard ..... 378-1709  
 Marine Corps Site Support Element ..... 557-3743  
     Site Commander ..... ext. 1100  
     Site Sergeant Major ..... ext. 1101  
 Military Entrance Processing Station ..... 413-377-3333  
 Military Housing Office (Off Base) ..... 331-3205  
 U.S. Army Corps of Engineers ..... 593-6791  
 U.S. Army Reserve Center  
     (Family Readiness Coord.) ..... 978-501-2393  
 U.S. Army Reserve Retention ..... 378-1455  
 U.S. Marines (Active) Recruiting ..... 378-1607  
 U.S. Marines (Reserve) Recruiting ..... 593-1576

## MISCELLANEOUS NUMBERS

AFRC Fraud, Waste and Abuse ..... 800-223-1784, ext. 71513  
 Command Post ..... 3571  
 Commander's Hotline ..... 3774  
 Communications Focal Point ..... 7999  
 DOD Fraud, Waste and Abuse ..... 800-424-9098  
 Fraud, Waste and Abuse ..... 3137  
 Galaxy Express Store ..... 2821  
 IG Complaint Program ..... 3137  
 Job Control/Emergency Work ..... 3575  
 Office of Special Investigations ..... 3837  
 SAF Fraud, Waste and Abuse ..... 800-538-8429  
 SATO Fax ..... 877-907-5376  
 SATO Flight Reservations ..... 855-794-4927  
 Safety Hotline ..... 3122  
 Space A ..... 2622  
 Telephone Trouble Call Desk ..... 3499  
 Union (AFGE) Local 3707 ..... 2069  
 USO ..... 3290  
 Westover Young Marines ..... 575-5212