

NAVAL STATION MAYPORT

BASE GUIDE AND TELEPHONE DIRECTORY



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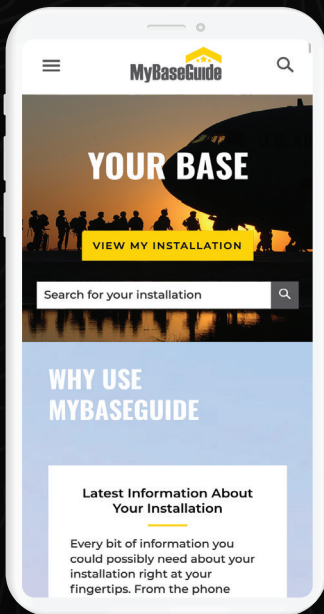
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Published by MyBaseGuide, a private firm in no way connected with the Department of the Navy, under exclusive written contract with Naval Station Mayport.

Editor for this publication is Mr. William Austin, Public Affairs Office, Naval Station, Mayport, FL, produced in cooperation with contractor.

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WELCOME



Welcome to Naval Station Mayport, Florida, one of three major Navy installations in the Jacksonville area. Mayport is unique in that it is home to a busy seaport as well as an air facility. At Mayport, we sustain and enhance warfighter readiness by providing support to the fleet and to Sailors. We are the “Finest Service to the Finest Fleet.”

Since its commissioning in December 1942, Naval Station Mayport has grown to become the third-largest fleet concentration area in the United States. Mayport’s operational composition is unique, with a busy basin capable of accommodating 34 ships and an 8,000-foot runway capable of handling any aircraft in the Department of Defense inventory.



With more than 3,400 acres, the Naval Station is host to more than 70 tenant commands including 22 Naval ships, the USCGS Valiant (WMEC 621) and NS Hunter (MSR 8202), Helicopter Maritime Strike Squadron 40, 46, 48 and Helicopter Anti-Submarine Squadron Light 60. Naval Station Mayport is also the operational and training headquarters for the SH-60R Seahawk LAMPS MK III with a primary mission of anti-submarine warfare.

The base is at the mouth of the St. Johns River and the Atlantic Ocean near the small fishing village of Mayport, Florida, and neighboring Atlantic Beach, Florida. The warm climate here makes it ideal for year-round outdoor recreation, including boating, camping, fishing and water sports. Although Jacksonville has nearly 1 million residents, including 225,000 with Navy affiliation, the population is spread over a large geographic area, providing ample residential areas.

This guide will serve as a ready reference for the many services available at Naval Station Mayport and the Jacksonville area. For more information, access the naval station’s home page on the World Wide Web at www.cnmc.navy.mil/mayport.

BEFORE YOU LEAVE

Moving away from family, friends and familiar surroundings can be frightening and stressful. Planning ahead can make your move to Jacksonville easier.

When you receive your orders, make an appointment with the Personal Property Office at your current station. They can explain the different shipping options you have and ease some of the headaches of moving.

To ensure a place for your family to stay for the first few days, consider making reservations in advance at the Navy Lodge or a local hotel. There are several lodging options close to Naval Station Mayport. The Navy Lodge is on base between the Ocean Breeze Conference Center and the swimming pool. Reservations may be made by those under orders by calling 904-247-3964 or 800-NAVY-INN or by mail to: Navy Lodge, Naval Station Mayport, Mayport, FL 32228. Be sure to include your expected arrival date (check in from 3 to 6 p.m.) and enclose a copy of your orders.

MOVING CHECKLIST

The following is a checklist of things you should do before moving day:

- Notify the post office of your forwarding address.
- Send change of address cards to magazines, credit card companies and others as needed.
- Stop any home delivery services and settle bills.
- Notify utility companies. To set up utilities at a new home in the Jacksonville area, contact JEA, as they provide power for most of Duval County and portions of Clay and St. Johns counties. To apply for service, visit JEA's website at www.jea.com or call 904-665-6000.
- Transfer insurance on cars, homes, etc., and check to see if personal possessions are covered during the move.
- Notify your children's schools of the move, and arrange to get or forward their school records. Make sure to utilize our School Liaison Officer (SLO), who serves as the primary link between schools, Commanders and military families. Contact the Naval Station Mayport SLO at 904-270-6289, ext. 1305.
- Obtain records from any private doctors or dentists.

Remember — hand carry important documents you will need upon arrival such as birth certificates for your children to register for childcare or school. If seeking employment, bring school transcripts, an updated

resume or SF171, professional certifications or licenses, proof of car insurance, family immunization records, pet registration licenses and letters of credit from previous utility companies in order to waive utility deposits. Navy Federal Credit Union offers the Utility Deposit Guarantee Program; for \$30 per utility they will issue a certificate to members that can be used in lieu of a deposit.

GETTING HERE

... BY CAR

The base is located at the end of Mayport Road. To get here from the north, take Interstate 95 south to the Interstate 295 exit. Get off on Atlantic Boulevard and go east until you cross the Intracoastal Waterway. After crossing the waterway, take the Naval Station Mayport exit; it will be on the right. After merging you will be on Mayport Road; continue for approximately 5 miles; you will approach the naval station's main gate.

From the south, take Interstate 95 north to J. Turner Butler Boulevard. Go east to the San Pablo exit and turn left. Go across Beach Boulevard, and turn right onto Atlantic Boulevard. After crossing the Intracoastal Waterway, follow the aforementioned directions.

From Interstate 10 east, continue to Interstate 95 south. Exit at U.S. Highway 90 (Beaches) until it splits into Atlantic Boulevard and Beach Boulevard. Take Atlantic Boulevard and follow the aforementioned directions.

If you are utilizing a GPS via cell phone, the address to the Pass and ID building located at main gate, 1983 Mayport, FL 32228, can be used to navigate to base.

... BY PLANE

Jacksonville International Airport, 35 miles northwest of the naval station, services most major airlines. Taxi, limousine and ride-sharing services are available from the airport to the naval station. Fares range from \$25 to \$42. If you are traveling under orders, the fare is reimbursable, but you must get a receipt from the taxi driver and submit it with your travel claim. If you have any problems, you may call the naval station's quarterdeck using the toll-free courtesy phone at the information desk in the baggage claim area. Dial 904-270-5401 or 904-270-6289 for the quarterdeck.

... BY BUS

Greyhound Bus services are at 10 N. Pearl St. in downtown Jacksonville near the BellSouth

Tower. Dial 904-356-9976 for information. Local buses or taxis provide transportation from downtown to the base. The Jacksonville Transportation Authority bus information telephone number is 904-630-3100. Amtrak also provides limited service in the Jacksonville area. Amtrak's toll-free number is 800-872-7245.

CHECKING IN

Temporary base visitor passes are issued at the Pass and ID office in the security building just outside the main gate.

The base quarterdeck is in Naval Station Headquarters Building 1 (on Massey Avenue across from Navy Federal Credit Union). Personnel with PCS orders to Naval Station Mayport should report here on arrival. Those reporting to a tenant command should report to that command's quarterdeck. Personnel ordered to a ship should report directly to their ship if in port. If the ship is not in, check in with the naval station's quarterdeck for assistance; phone 904-270-5401.

UNIFORM REGULATIONS

You must be in uniform when checking in. The service dress blue uniform is universally accepted as a travel uniform and may be worn at check-in, regardless of the season.

SECURITY

The Security Office is in Building 1591, just inside the main gate. The pass and ID office, located on the right just prior to the main gate in Building 1983, assists newly reporting personnel and visitors with information, station decals or visitor passes. A valid driver's license, proof of automobile insurance and vehicle registration are required to receive a visitor's pass. The following may answer some of your security questions prior to arrival.

AUTO REGISTRATION

If you are on active duty, you may drive in Florida without getting a Florida driver's license, provided you have a valid license from another state. However, if you or your spouse claim Florida's homestead exemption or you, your spouse or child become employed here, you must obtain a Florida driver's license. Licenses must be obtained within 30 days of these actions. A new license costs \$25 and is valid for six years. License

WELCOME

renewal is \$54.25, and replacement cost is \$31.25.

When registering your vehicle, only personnel who have home state driver's licenses and car registrations are exempt from licensing themselves and their cars in Florida. Florida does have a special reduced auto registration fee for drivers who do not intend to establish Florida as their home of record. To get the reduced rate, take a copy of your orders to a local tag agency. For more information, call 904-630-1916 for the tax collector's office (car tag) and 904-858-6940 for the Department of Motor Vehicles for title and registration information.

FLORIDA MOTOR VEHICLE INSURANCE LAWS

Both the Financial Responsibility Law and the No-Fault Law require insurance coverage. Minimum coverage required is \$10,000 bodily injury liability, \$20,000 bodily injury to two or more persons, \$10,000 property damage liability or \$30,000 combined single limits. To protect yourself and others, carry liability insurance on any vehicle you own or drive, including motorcycles. The vehicle must be insured at the time the vehicle is registered in your name, even if the car is inoperable or in storage. If you cancel your insurance, you must surrender your tag and registration to the nearest driver's license office.

ON-BASE VEHICLE REGISTRATION

All military and civilian personnel assigned to duty or employed at Naval Station Mayport will, within 30 days of reporting aboard the station, register their privately owned vehicles with the Security Department Pass/Decal Identification Vehicle Registration Branch, in Building 1983. This requirement includes vehicles of personnel transferring into Mayport from other installations with valid DOD decals issued by the previous duty station.

SEAT BELTS AND CHILD RESTRAINTS

Occupants of all motor vehicles operating on base and in the state of Florida are required to wear safety belts. Gate sentries are authorized and directed to inform personnel of this requirement prior to allowing entry to the base. Station police are authorized to issue traffic citations for violations.

In accordance with Florida statutes:

- Every operator of a motor vehicle, while transporting a child in a passenger car,



van or truck on the roadways, streets or highways of this state, will, if the child is five years or younger, provide for the protection of the child by properly using a crash-tested, federally approved child restraint. For children through three years of age, the restraint device must be a separate carrier. For children ages four and five, a separate carrier or seat belt must be used.

- Personnel who cannot wear seat belts due to a medical condition shall have in their possession a certified doctor's statement for presentation to law enforcement personnel, stating that a condition exists that precludes their wearing seat belts.
- Personnel who wish to operate a vintage motor vehicle on base shall have appropriately installed seat belts, regardless of antique status, personal convenience or preference.

TRAFFIC ACCIDENT INVESTIGATIONS AND REPORTS

All traffic accidents, regardless of severity, occurring on station will be reported to the Security Department, 904-270-5583. Please DO NOT move any involved vehicle from place of occurrence or damage until base police or security officers arrive at the scene.

BICYCLE OPERATING RULES

Bicycle riders will obey all traffic regulations, traffic control devices and speed limits when operating a bicycle on station streets,

roadways and designated bike paths. Bike riding on station streets is permitted. However, station sidewalks are designated as bike paths and are recommended for bike users where feasible. Bicycles used for both day and night riding must be equipped with a white front light, a white front reflector, a red tail-light and a red rear reflector visible for 600 feet at night. Bikes not equipped with front and rear lights are restricted to use from sunrise to sunset hours only (as published in the station Plan of the Week). In any case, all bikes are required to have front and rear reflectors. All personnel, including family members, riding a bicycle on a DOD installation or on associated family housing areas must wear an ANSI- or Snell Memorial Foundation-approved bicycle safety helmet. Bicyclists should dismount and walk bikes across crosswalks when riding on the naval station.

ROLLER SKATES AND SKATEBOARDS

No person on roller skates, in-line skates, or riding in or by means of any coaster, toy vehicle or similar device may go upon any roadway except while crossing a street at a crosswalk; when so crossing such person shall be granted all rights and shall be subject to all of the duties applicable to pedestrians. Personnel will wear an ANSI-approved helmet and light-colored clothing. During restricted visibility conditions, reflective clothing shall be worn. Elbow pads, knee-pads and gloves are strongly recommended.

DANGEROUS WEAPONS

Dangerous weapons are defined as any firearm, including blank guns; explosive devices, including fireworks; compressed air- or gas-powered guns; metallic knuckles; blackjacks; billy clubs; ax handles; metal pipe; shurikens; nunchucks; any knife which, when opened, fully extends more than six inches in length; all quick-opening knives of the switch or spring type, regardless of blade length; or any knife other than an ordinary pocket knife, larger than 3.5 inches in the closed position. Dangerous weapons shall also include short chain lengths, weighted hoses, straight razors or weapons made utilizing razor blades as part of the weapon, bows and arrows, and spear and blow guns. All such items are strictly prohibited on Naval Station Mayport. Sheath knives or buck knives in a scabbard may be worn while actually engaged in work requiring their use but may never be carried in a concealed manner or carried away from the work site on the user's person. Knives for use in work, fishing or any other authorized purpose shall be kept in a locked box or in the trunk of a vehicle when being transported within the naval station. Fleet and station personnel who keep firearms in their respective armories or in Navy Housing must register

firearms with the Security Department Pass and ID Office (Building 1983). When removing weapons from the installation for hunting, target practice, etc., the Security Department must be notified prior to departing or returning to the station.

GENERAL FISHING PASSES

Routine fishing aboard the station is NOT open to the general public. Only persons holding a valid military ID card, active duty and retired, their dependents or U.S. civil service employees and their bona fide guests may fish in authorized areas aboard the station. A state of Florida fishing license is required to fish in Lake Wonderwood. Children under the age of 10 must have adult supervision while fishing.

PETS

Residents of Privatized Navy Family Housing are permitted small caged birds and fish in aquariums of 50 gallons or less. Residents of Ribault Bay Village, Marsh Cove and Bennett Shores are limited to two other pets (dogs or cats). See the housing office for information on restricted breeds. The privilege of keeping pets in housing shall

be contingent upon the owner ensuring the pet is not a nuisance to others and does not destroy the property of others or the government. Dogs and cats shall receive annual rabies vaccinations. All dogs and cats shall be vaccinated and registered with the naval station's Security ID Office (Building 1983). To help readily identify lost dogs and cats, pet owners are required to have a microchip implanted into their domestic dog or cat at the on-base veterinary treatment facility. A nominal fee will be required to facilitate this procedure. In addition, residents are required to register animals with the city of Jacksonville, and the animal must wear a vaccination tag. When pets are outside, they must be tethered or on a leash and supervised by an adult family member at all times. All animals must be kept inside the home when the owner is not at the home. Pet owners must always clean up pet wastes. Residents are prohibited from keeping exotic pets (e.g., pigeons, doves, poultry, large birds, wild animals, raccoons, rats, mice, snakes, rabbits, etc.). Pets are allowed on the beach provided they are on a leash. No pets of any kind are permitted in Unaccompanied Housing.



HOUSING



HOUSING SERVICE CENTER

All personnel transferring to Naval Station Mayport are required to contact the Housing Service Center (HSC) at 904-270-5738, in Building 289, prior to making any off-base commitments. Upon entering through the main gate, turn right onto Moale Avenue. The HSC is the first building on the left.

UNACCOMPANIED HOUSING

All single shipboard and permanent party personnel will check in at Building 2105. Naval Station Mayport has 1,524 permanent party/shipboard spaces at Hayward Hall, Halsey Hall, buildings 1587, 1586 and 1585, MCPON Delbert D. Black and Building 2234. Space is available to shipboard Sailors in pay grades E-1 to E-3, E-4 with less than four years of service, and E-1 to E-3 rotational and E-1 to E-3 nonrotational personnel. All E-5 and E-6 non rotational personnel, E-7 to E-9 personnel and officers are referred to the Housing Service Center for housing referral services and rent-reduced programs in the local community, including privatized housing upon availability. Resident advisers are only authorized as needed to maintain senior military presence in Unaccompanied Housing and may have a waiting list. Geographical bachelors will only be housed if space is available; it is strongly recommended to seek housing in the local community as Unaccompanied Housing maintains a high occupancy rate. All buildings have ice machines, washers, dryers and lounges.



PRIVATIZED FAMILY HOUSING

Military family housing at Mayport privatized Oct. 1, 2007, and currently consists of 972 privatized homes, ranging from junior enlisted to flag officer housing. Naval Station Mayport Homes, professionally managed by Balfour Beatty Communities, has partnered with the Navy to bring residents the very best in customer service and housing choices.

The on-base housing, **Bennett Shores West**, is a single-floor dwelling constructed of concrete block with carports and garages. These homes have tile and terrazzo flooring, while the newly renovated units have wood and tile flooring. All homes are equipped with electric ranges, refrigerators, garbage disposals, dishwashers, central heat and air conditioning. Hookups are provided for washing machines and dryers. These homes are in the process of being renovated to include converting the carport into a single-car garage.

Bennett Shores East: (Officer Housing) These new homes are constructed of a wood frame and are two-story homes with two-car garages. Additionally, there are some newly constructed single-family homes meeting ADA standards.

Homes are at Ribault Bay Village and Marsh Cove and are approximately 1.5 miles south of the main gate.

Ribault Bay Village (RBV) is of frame construction with vinyl siding and is equipped with an electric range, refrigerator, garbage disposal, dishwasher, central heat and air conditioning. These three, four and five-bedroom homes have garages while the two-bedroom homes at RBV have carports. The two-bedroom, second-floor homes have carpeted bedrooms and hookups for washing machines and dryers.

Marsh Cove consists of 100 two-bedroom townhomes behind Ribault Bay Village. They are equipped with a range, refrigerator, garbage disposal, dishwasher, central heat and air conditioning. These townhomes have single-car garages.

Waiting lists vary in length for all homes. You should apply for housing as soon as you know of your future new duty station. Contact the Housing Service Center for detailed information at Building 289, Naval Station Mayport, FL 32228 or call 904-270-5738, DSN 270-5738. More information can also be found online at the CNIC Navy Housing website: www.cnic.navy.mil/ffr/housing/heat.html.

SUPPORT SERVICES



AMERICAN RED CROSS

American Red Cross provides services to military personnel and their families. Red Cross Armed Forces Emergency Services personnel work in more than 700 chapters in the United States, on 61 military installations around the world, and with our troops in Kuwait, Afghanistan and Iraq. Red Cross services include: emergency communications between active-duty members and their families, access to emergency financial assistance, confidential referrals to social service agencies, CPR classes, blood services, disaster assistance and volunteer opportunities.

The American Red Cross Mayport Service Center, in conjunction with the Northeast Florida Chapter Red Cross, headquartered in Jacksonville, Florida, offers a variety of educational opportunities at a discounted rate for active-duty members and their families. Adult, infant and child CPR classes are available as well as first aid, baby-sitting and basic aid training for children. Special programs for children include Whale Tales (classroom water safety) and Scrubby Bear (basic hygiene), complete with costumed characters.

The American Red Cross at Naval Station Mayport is in Building 1358 behind the bowling alley. The phone numbers are 904-246-1395 or 904-270-5241. Office hours are 8:30 a.m. to 4:30 p.m. Monday through Friday. However, assistance for emergency communications to military is available for military members and their spouses 24 hours a day by calling 877-272-7337. Military family members other

than spouses can call 904-246-1395 for military emergency communications or can contact their local Red Cross office. For 24-hour disaster assistance, house fires or flooding, call our chapter's main office at 904-358-8091.

The American Red Cross has provided blood derivatives to area residents since 1987. Experienced Red Cross staff provides donors with assurance and quality service as they give the gift of life. Donors learn valuable information about their blood and receive a mini physical,



SUPPORT SERVICES

which includes taking pulse, temperature, blood pressure and blood count, all to make sure it is safe for donors to donate.

Donating blood is a valuable service to our community. On average, the American Red Cross provides more than 12,500 blood derivatives to the Jacksonville community every year. A single blood donation can be separated into components and used to help save three lives. Every pint donated saves lives, yet only five percent of the American population donates blood. Every donation makes a difference. Almost everyone who lives to be 75 years or older will need blood at least once in their lifetime. Blood products can be used in many different ways. Red cells are used to help accident victims, surgery patients and anemic patients. Platelets are used for cancer and leukemia patients undergoing chemotherapy. Plasma is used to treat patients suffering from burns or shock.

You can donate blood as often as every eight weeks or six times a year. For more information on donating blood or to schedule a blood drive, call 800-GIVE-LIFE.

Volunteers lead your Red Cross organization. They teach classes, assist in disaster relief efforts, coordinate blood drives and provide administrative support. The Red Cross also maintains a speaker's bureau that provides staff and volunteers to speak at pre-deployment briefs, indoctrination, disaster preparedness briefs, fire prevention classes, hurricane preparedness classes and special programs for children.

NAVY-MARINE CORPS RELIEF SOCIETY

The Navy-Marine Corps Relief Society is a private, nonprofit, volunteer, service-oriented organization designed to provide, in partnership with the Navy and Marine Corps, financial, educational and other assistance to members of the naval service, retired personnel, eligible family members and their survivors when in need.

The society provides financial assistance in the form of interest-free loans or grants for transportation in the event of an emergency, basic living expenses, essential vehicle repairs, a patient's cost share of medical and dental expenses, funeral expenses, Quick Assist Loans (QALs) (active duty only) and other related services.

The society's services are provided through offices manned by trained volunteers who are familiar with the special conditions of service life. Volunteer opportunities exist for society assistants, casework counselors and other positions.

The society office is in Building 1, east side mid-building, from Massey Avenue. It is open 8 a.m. to 4 p.m. Monday through Friday by appointment. Call 904-270-5418, ext. 1504. Requests for assistance with QALs, emergencies, including emergency leave, do not require an appointment. For after-hours emergencies, contact the Red Cross at 877-272-7337.

NAVY FEDERAL CREDIT UNION

As the world's largest credit union, Navy Federal Credit Union operates a full-service office on the base at the naval station in Building 460. Office hours are 8 a.m. to 5 p.m. Monday through Friday.

Seven ATMs are in the immediate area. A walk-up and drive-up are at Building 460, two full-service machines are at the Navy Exchange complex off Mayport Road, and cash-dispensing machines are at the Single Sailor Facility and the NEX gas station.

Two important numbers that are available 24/7 are the Touch Tone Teller at 800-842-6328 and the Consumer Loan Line at 800-336-3333.

AIR OPERATIONS

The station's airfield is operated and maintained by Naval Station Mayport's Air Operations Department. The airfield can accommodate any DOD aircraft and conducts more than 100,000 helicopter and fixed-wing flight operations each year. Military passenger flights are available through the air terminal that processes about 2,000 passengers each year. The airfield is currently home to one fleet replacement squadron, two operational squadrons and the Royal Saudi Naval Force Training squadron. The airfield will also serve as the future home for the MQ-4 Triton platform. Air Operations Department also provides air traffic control services, air terminal and servicing functions for transient aircraft, field arresting gear and ground electronics maintenance.

PORT OPERATIONS

Mayport's Port Operations Department oversees the operations of the naval station's basin. The department supports ships' berthing requirements and provides firefighting support, search-and-rescue assistance, spill-cleanup response, salvage assistance, piloting, tugs, emergency personnel transfers at sea and degaussing range services. Located in Building 2078, Port Operations includes the Waterfront Services, Surface Coordination, Service Craft and Administration Support divisions. More than 100 military members and civilian employees provide support to the warfighters.

NAVY MUNITIONS COMMAND CONUS EAST DIVISION DETACHMENT MAYPORT

NMC Detachment Mayport provides fleet ordnance support for U.S. Navy and U.S. Coast Guard ships homeported at Mayport, tenant commands and visiting ships. The detachment is responsible for scheduling all ships' ammunition movements and ensures compliance with explosive safety requirements during ordnance handling operations. The detachment handles and processes ordnance ranging from small-arms ammunition to Vertical Launch System Tomahawk missiles in response to warfighter ordnance requirements. In support of these ordnance operations, the detachment transports ordnance to and from the magazine area and wharves and the three helicopter squadrons at Naval Station Mayport. Other responsibilities include: inventory and on-shore load plan management of 18 earth-covered magazines and several ready service lockers; operation of Naval Station Mayport's armory and rifle and pistol range; and shipment and receipt of arms, ammunition and explosives. Additionally, the detachment coordinates and schedules the Naval Station Honor Guard, 40mm Saluting Battery, and provides military funeral honors support as directed by CNRSE.

MEDICAL SERVICES

The Naval Branch Health Clinic is one of Naval Hospital Jacksonville's five branch health clinics. Our priority is to heal our nation's heroes — Marines, Sailors, Soldiers, Airmen, Guardsmen (active and retired) — and their families. Our clinic is at Building

SUPPORT SERVICES



2104 (on Massey Avenue) and includes a state-of-the-art pharmacy outfitted with the latest automated systems, a laboratory with increased in-house testing capabilities and an expanded medical records area. Branch medical, dental, community counseling, the Substance Abuse and Rehabilitation Program (SARP), physical therapy and occupational health services have been brought under one roof for added convenience of one-stop services.

If you have a primary care manager (PCM) at our branch health clinic, you're part of our Medical Home Port (Gray, Orange or Pink) team of caregivers. Led by the PCM, the team focuses on meeting your preventive, routine and urgent needs.

Convenience options include the 24/7 Nurse Advice Line, TRICARE Online Patient Portal, secure email messaging, pharmacy home delivery, and a website and app with a doctor directory.

Naval Branch Health Clinic Mayport consistently earns the Joint Commission's Gold Seal of Approval, and its Medical Home Port (Gray, Orange and Pink) teams have earned highest-level recognition from the National Committee for Quality Assurance.

WHEN ARRIVING ABOARD NS MAYPORT

Update your address (call DEERS at 800-538-9552); change to a local PCM (call TRICARE at 800-444-5445 or go to <https://www.dmdc.osd/mil/appj/bwe>); register at NBHC Mayport's Medical Records; and make an appointment with your new PCM.

GETTING CARE

For appointments, call 904-270-4303, or schedule online at www.tricareonline.com.

For clinical advice 24/7/365, call the Nurse Advice Line at 800-TRICARE (874-2273).

To make appointments online, refill prescriptions online, or connect to secure email messaging, go to the TRICARE Online Patient Portal at www.tricareonline.com. Secure email messaging (for non-urgent emails with your doctor) is also at <https://mil.RelayHealth.com>.

To reschedule or cancel an appointment, please call ahead. We recommend 24 hours in advance. This allows us to give your time slot to another patient who needs care.

Your Medical Home Port (Gray, Orange and Pink) teams are focused on your total health and wellness. So it's better positioned than an ER to provide urgent, routine and preventive care. In a medical emergency, call 911 or go to the nearest emergency room. NBHC Mayport does not have an ER.

To help us improve your care experience, please submit an ICE comment at www.med.navy.mil/sites/navalhospitaljax or contact Customer Relations.

Find all of our services, phone numbers and a doctor directory on our website at www.med.navy.mil/sites/NavalHospitalJax. You can also find our free "NHJax" app on our website.

Our commitment to our patients is the driving force for us to continuously challenge ourselves to offer better access, better services and better quality for the Navy's third-largest fleet concentration and their family members. "We believe quality health care must be provided in an atmosphere of service, professionalism, compassion, teamwork, trust and respect," so we ask that you please help us support our Navy

Medicine guiding principles by emailing us your comments, suggestions and insight to our Customer Service Department at MYPTCustomerService@sar.med.navy.mil, or you can contact us by calling the CO's Care Line at 904-542-CARE (2273). We want to be your provider of choice!

For updates regarding TRICARE, services and pharmacy services, visit our website www.med.navy.mil/sites/NavalHospitalJax.

TO OUR PATIENTS

We are strictly an outpatient clinic and not an emergency room. For treatment requiring more urgent care, please seek your closest treatment facility with the appropriate TRICARE authorization. All emergency ambulance services, on or off base, can be reached by calling 911. Secondly, your care is important to us, so it is essential that you show up for scheduled appointments so that we may follow your care. This past year we experienced more than 11,000 no-shows, which reflects an average loss of \$60,000 per month. Thirdly, we ask that our patients adhere to the SOPAMYPTINST 5440.3F instruction for civilian attire when visiting the clinic. The information desk has a complete listing of clothing not permitted in the clinic. Lastly, the uniformed services ID card is required to establish eligibility for medical care. Please be sure to always bring your ID card or you may be refused non emergency treatment.

Central Appointments Line

Toll Free Naval Hospital

Jacksonville..... 800-529-HOSP (4677)
8 a.m. to noon Monday through Sunday and holidays

It is very important that you arrive at least 15 minutes early for your appointment. This allows time to fill out any additional paperwork and be assessed by our support staff prior to seeing a health care provider (i.e., height, weight, temperature, blood pressure, etc.). If you are late, you may have to reschedule to avoid any inconvenience to other patients.

Nurse Advice Line

Telephone..... 800-874-2273

Available 24 hours a day, 365 days a year nationwide.

Health Benefit Advisers

Telephone..... 904-270-4255

SUPPORT SERVICES

Toll Free 800-444-5445
Website www.tricare.mil
8 a.m. to 7 p.m. Monday through Friday
On-site counselors are available 7:30 a.m. to 3:30 p.m. Monday through Friday

Patient Contact Representatives

Each clinical department has a customer service representative for added patient convenience, or you can reach us at 904-270-4400. The CO's Care Line is 904-542-CARE (2273), or email us at MYPTCustomerService@sar.med.navy.mil.

TRICARE

Under DOD's TRICARE health benefits program, families and retirees can choose from TRICARE Prime and Select (as well as TRICARE Young Adult and dental plans).

TRICARE

www.tricare.mil

TRICARE Active Duty Family Member Dental Plan

<https://tricare.mil/tdp>
www.uccitdp.com

TRICARE Claims Assistance

<https://tricare.mil/claims>

TRICARE for Life

<https://tricare.mil/tfl>

TRICARE Pharmacy Home Delivery

www.express-scripts.com/TRICARE

TRICARE Retiree Dental Plan

www.tricare.mil/CoveredServices/Dental/TRDP

FLEET MEDICAL LIAISON

Telephone..... 904-270-4245

The Fleet Liaison Program is primarily responsible for ensuring the health, well-being and readiness of the operational forces. The program works in conjunction with Regional Support Group-Medical and Naval Hospital Jacksonville, providing resources to ships homeported in Mayport and all visiting Coast Guard and naval ships.

- Ancillary services (laboratory, radiology, pharmacy and preventive medicine).
- Medical coverage for weekends and holidays.
- Sexually transmitted disease clinic. Medical consultation and specialty care.

Commands are kept abreast of the progress, treatment and disposition of their hospitalized active-duty personnel.

SICK CALL FOR ACTIVE DUTY ASHORE, COAST GUARD & VISITING SHIP PERSONNEL

Telephone..... 904-270-4220

7:30 to 9:30 a.m. Monday through Friday, 8 to 11 a.m. Saturday

Medical record and uniform required.

Same-day acute appointments call central appointments at 904-542-HOSP (4677).

ACTIVE-DUTY HOMERPORTED SHIP PERSONNEL

Appointments at Regional Support Group-Medical (RSG-Medical) and BHC Mayport are obtained through your independent duty corpsman on the ship.

EXCEPTIONAL FAMILY MEMBER & OVERSEAS SCREENING

Telephone..... 904-270-4386

7:30 a.m. to 4 p.m. Monday through Friday

The Exceptional Family Member Program (EFMP) is a Navywide program that identifies medical, mental health and special education needs of family members and allows assignment consideration of those needs when an active-duty family is transferring. This program is open to family members of active-duty personnel who have physical, emotional or other disability or special education needs, are enrolled in DEERS and are residing with their sponsor. If you think you may qualify for EFMP, check with our EFMP coordinator.

Overseas screening is required for active-duty personnel and their families when they receive orders to an overseas location, isolated duty or sea duty. To better serve you, the process should begin immediately upon receipt of orders.

MEDICAL RECORDS

Telephone..... 904-270-4242

7 a.m. to 4:30 p.m. Monday through Friday, 8 a.m. to noon weekends and holidays.

If you are new to the area or are a new military family member, we ask that you stop by the medical records department. Family member and retiree medical records should be turned in and a record made if necessary.

Medical records are, by law, the property of the United States government and must remain at the clinic at all times. This system ensures that all medical information and

laboratory and test results will be promptly filed in your record and that your record will be automatically sent to any clinic when you have an appointment.

You may request a copy of your medical record or have your records transferred to another Military Treatment Facility (MTF) by completing a request at the medical records department. Family member outpatient medical records may be hand carried to the next MTF with a copy of the PCS orders and the appropriate medical release. Outpatient medical treatment records of an adult family member or spouse may be released to the sponsor of a spouse, provided written authorization by the patient is given.

Requests for medical information from insurance carriers or attorneys should be made in writing. Allow 30 days for processing.

DEFENSE ENROLLMENT ELIGIBILITY REPORTING SYSTEM (DEERS)

Telephone..... 800-538-9552

8 a.m. to 5 p.m. Monday through Friday (Pacific Time)

Legal documentation such as marriage certificates, birth certificates or adoption papers must be presented by the sponsor in person to enroll family members. Without DEERS enrollment, family members may be denied health benefits other than emergency care.

If sponsors of family members have any questions about benefits or DEERS enrollment, they can call the DEERS beneficiary telephone number where they are able to update their address information. All other changes must be made at a Personnel Support Detachment (PSD). The naval station's PSD is in Building 298. DEERS information is available. Telephone: 904-270-7614, ext. 300/301. Hours are 7:30 a.m. to 4 p.m. Monday through Friday.

COMPOSITE HEALTH CARE SYSTEM (CHCS)

CHCS is a DOD-wide computerized registry of all military beneficiaries in the U.S. armed forces. Registration is mandatory for all beneficiaries, active-duty personnel, reservists, retirees and their family members. For more information, visit the medical records department.

PHARMACY

Call-in refills..... 800-NAV-PHAR (628-7427)

Telephone..... 904-270-4205

SUPPORT SERVICES

Outpatient Pharmacy

7:30 a.m. to 6 p.m. Monday through Thursday

7:30 a.m. to 4 p.m. Friday

8 a.m. to 11 a.m. Saturday

7:30 a.m. to 4 p.m. Monday through Friday (Civilian Scripts)

8 a.m. to 11 a.m. Saturday (Civilian Scripts)

Drive-thru

7:30 a.m. to 4:30 p.m. Monday through Friday, closed weekends and holidays

New Prescriptions

All new prescriptions will be filled and dispensed to the patient or their authorized agent (authorized agents must be at least 18 years old), at the time prescription is dropped off. Additionally, if the patient is 18 years old or older the authorized agent must have the patient's ID card or a front and back photocopy of it to receive the medication. This policy applies to refills also.

New prescriptions can also be dropped off for next business day pickup by utilizing the drop-off box on the first floor at the base of the stairs in the clinic lobby; prescriptions will be available after 9 a.m. through the pharmacy drive-thru. Telephone prescriptions are not authorized, from any source, to be filled by the pharmacy. In the best interest of your health, please remember new prescriptions must be presented in a timely manner based on the original date the prescription was written. A valid ID card is required for all patients who are 18 years and older.

Refills

E-Scripts can be called ahead to have filled. All refills are done using the pharmacy's automated refill system. The service is available 24/7. Prior to calling, you should have the prescription number(s) and the sponsor's Social Security number available. In order to expedite our new prescription service we cannot accept walk-in refill requests at our service window. If you are out of medication, sufficient supply will be made available until your refill is ready. Please help us serve you better by phoning in refills up to 14 days before you run out of the medication. Also, any refills remaining on non-controlled substance prescriptions will expire one year from the original date of filling. For controlled substance prescriptions,

the expiration date is six months or after five refills.

Formulary

The pharmacy will fill new prescriptions written by military and civilian physicians as long as the medication is on our formulary, a list of medications available for dispensing. Visit our website to get the latest formulary listing at www.med.navy.mil/sites/NavalHospitalJax.

Mail-order Pharmacy

This service is currently available to active-duty personnel and all TRICARE-eligible beneficiaries. Several benefits of this program include home delivery or other temporary address, low copayments, free shipping and handling, no claim forms, the ability to order up to a 90-day supply of non controlled medications or up to a 30-day supply of controlled medications as prescribed, and you can even telephone in your refills.

SERVICES

The following is a list of our services and a brief description, and hours of operation. All services are in Branch Health Clinic, Building 2104, and hours of operation are 7 a.m. to 4:30 p.m. unless otherwise indicated. Call The Branch Health Clinic Main Menu at 904-270-4303 to reach any of these departments.

Aviation Medicine/Physical Exams

Telephone..... 904-270-4343/4441

Provided for active-duty personnel. Conducts sick calls for HSL and aviation community Monday through Friday.

Case Management

Available for patients requiring assistance and coordination of health care, as well as disease management for diabetes and high cholesterol. Primary care provider referral needed.

Clinical Preventive Services (formerly PPIP)

A registered nurse health educator provides a review of the beneficiary's medical record, making health care recommendations based on the individual's age, sex and identified risk factors to improve their health and quality of life.

Family Practice Clinic

Provides most routine services for patients of all ages. Active-duty and Prime enrollees have first priority and access to

care. Services provided include: acute care, women's health, men's health, immunizations, and treatment of minor injuries and burns, in addition to treating the majority of common illnesses from cold and sinus infections to high blood pressure and diabetes. Additional services include school physicals and Women, Infants and Children (WIC) physicals.

Immunization Clinic

7:30 a.m. to 4 p.m. Monday through Friday

Offers immunizations for childhood diseases and overseas travel, as well as required immunizations for active-duty military personnel. Patients PCSing to the area should bring their children's shot records with them for the initial visit.

Industrial Hygiene Department

Exists to help identify and prevent workplace-related illness, and thus supplement military and civilian readiness, by providing thorough services to its customers.

Laboratory

Performs tests ordered by Military Treatment Facility providers. Lab results cannot be given to the patient. You must contact the provider who requested the test for your results.

Mental Health

7:30 a.m. to 4 p.m. Monday through Friday

Open to active-duty personnel only by consultation from a health care provider. Non active-duty Prime patients should contact one of our health benefit advisers at 904-270-4255.

Minor Surgery

8 a.m. to 10:30 a.m. and 1 to 2:30 p.m.

Thursday only

Provides dressing changes, suture removal and wound checks on a walk-in basis. Patients must have their outpatient record, with documentation from a health care provider on the area to be treated.

Obstetrical Clinic

8 a.m. to 4 p.m. Monday through Thursday

Provides outpatient obstetrical and prenatal care to active-duty female Sailors and all eligible beneficiaries, by both clinic and naval hospital health care providers. For information on prenatal and prepared childbirth classes, please call the prenatal nurse educator at 904-542-7428.

SUPPORT SERVICES

Occupational Medicine

7 a.m. to 3:30 p.m. Monday through Friday

Provides comprehensive physicals and emergency diagnosis and treatment for illness or injury occurring on the job for civil service and DOD civilian staff. On-the-job injuries can be reported to Occupational Health during normal working hours. A dispensary permit is required for injuries or illnesses.

Optometry Clinic

Provides comprehensive eye exams, as well as diagnosis and treatment of ocular diseases. Care is available for active-duty personnel and on a limited basis for Branch Health Clinic Mayport TRICARE Prime enrolled family members, if referred by their Primary Care Manager.

Pediatrics

7:30 a.m. to 4 p.m. Monday through Friday,
8 a.m. to 4:30 p.m. weekends and holidays

Staffed by three full-time pediatricians who provide treatment for chronic and acute childhood illnesses and minor injuries. Services also include school physicals and Women, Infants and Children (WIC) physicals. In addition, referrals can be obtained from these providers to specialists when necessary.

Physical Therapy Clinic

7 a.m. to 4 p.m. Monday through Friday

Provides services for active-duty personnel by referral from Primary Care Manager and Branch Health Clinic Mayport TRICARE Prime enrolled family members of active-duty personnel and retired service members when referred by their Primary Care Manager.

Services available include a wide range of therapeutic exercise programs and modalities, including electrical stimulation, hot and cold packs, hydrotherapy, ultrasound and paraffin therapy.

Preventive Medicine

Promotes continuous Force Protection of all DOD and Coast Guard populations aboard the naval station through management of environmental and public health programs.

Radiology

Performs routine X-ray studies requested by military providers only. Requests from civilian providers cannot be honored.



Sports Medicine

Provides services to active-duty and dependent personnel by consult from a military provider only. Services include examination, treatment and aid in weight loss and gain, strength conditioning, rehabilitation, osteopathic manipulation therapy and dynamic biomechanical condition programs, and further diagnoses of knee, ankle, shoulder and back injuries.

Substance Abuse Rehabilitation Program (formerly CAAC)

7:30 a.m. to 4 p.m. Monday through Friday, urgent appointments available upon request

Provides drug and alcohol screening and assessments, as well as outpatient treatment and continuing care program for all active-duty and family member TRICARE Prime enrollees and retirees.

Wellness “Health Promotion by the Ocean”

Location: Building 2050

Responsible for assisting active-duty personnel with Force Protection and DOD beneficiaries in achieving their goal of optimum health. We offer preventive health appointments to assist beneficiaries in identifying and preventing health risks. Our program provides screening and education on blood pressure; tobacco cessation; lowering cholesterol levels; and exercise, nutrition and weight management. Lifestyle Change classes are offered to promote healthy lifestyle changes.

DENTAL CLINIC

7 a.m. to 4 p.m. Monday through Thursday, 7 a.m. to 1 p.m. Friday

The Dental Clinic provides dental care to all active-duty personnel stationed in the Mayport area. The Dental Clinic is on the second floor of Naval Branch Health Clinic in Building 2104. Family members of active-duty personnel are strongly encouraged to enroll in the government-sponsored dental insurance plan to receive high-quality, cost-effective dental care from participating dentists in the community. Please contact the Personnel Support Detachment (PSD) or the Dental Clinic for details and visit the

TRICARE online website at www.tricare.mil for dental benefit coverage information.

All treatment is scheduled on an appointment basis, including dental examinations, routine dental treatment and dental specialty care; emergency visits are on a walk-in basis. It is very important that you arrive 15 minutes early for your appointment. If you are unable to keep your scheduled appointment, please call 24 hours in advance to cancel. Contact the duty dental technician at 904-270-4446 for after-hours emergencies.

RELIGIOUS SERVICES

The base chapel complex is in Building 350. It includes a main chapel that seats 400, multipurpose classrooms, religious education spaces, a small kitchen and fellowship hall. These spaces can be reserved for

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command and special events by contacting the staff at 904-270-5212.

Roman Catholic and Protestant worship services and religious education programs are held each Sunday and on special religious holidays. Roman Catholic Mass is at 9 a.m., and Protestant worship at 10:30 a.m. Religious education classes are held at 9:15 a.m. for Protestants and 10:30 a.m. for Roman Catholics. Contact the chapel office for updates to this schedule.

Weekday programs include:

- Women's Bible Study, 9:30 a.m. Wednesday.
- Catholic Youth Group, contact the chapel for time and place
- Protestant Chapel Choir Rehearsal, 7 p.m. Wednesday
- Women's Prayer Breakfast, 9 a.m. second Saturday each month
- Men's Prayer Breakfast, contact the chapel for time and place.

Annual events include:

- Christmas and Holy Week/Easter worship services.
- Easter sunrise services.
- Protestant Chapel Choir Christmas and Easter Cantata.

Programs:

- Community service projects.
- Vacation Bible School.

Chaplains are available for religious, personal and family counseling, to conduct training and to speak at special events. Baptisms and weddings are arranged with each chaplain individually. Appointments can be made by calling the chapel office at 904-270-5212. In case of emergencies after normal operating hours, a chaplain can be reached by calling the duty chaplain cell phone at 904-219-8004.

CHAPLAIN'S RELIGIOUS ENRICHMENT DEVELOPMENT OPERATION (CREDO)

CREDO is a part of Spiritual Fitness Division SE. CREDO programs provide free retreat opportunities for active-duty personnel, dependents, retirees and DOD civilians. Personal growth retreats and marriage enrichment retreats are offered on a regular basis throughout the year. Personal growth retreats provide individuals the opportunity to better understand themselves and the chance to develop a new perspective on life.

Marriage enrichment retreats help married couples increase intimacy through weekend activities designed to enhance communication and provide quality time together. Other retreats include spiritual development retreats and team-building retreats. For registration or information, contact your chaplain or call the CREDO office at 904-270-6958.

NAVY EXCHANGE

The Navy Exchange (NEX) has several locations offering services to patrons. The Main Exchange Mall (Building 1900) at 2292 Mayport Road, behind the Pan Am Shopping Center, offers a wide range of merchandise and services, including clothing, housewares, cameras, jewelry, small appliances, furniture, toiletries, school and office supplies, stereo equipment, toys, sporting goods, computers, and garden and pool supplies. Services include a flower shop, laundry and dry cleaning service, a barbershop, a beauty salon and an optical shop. The NEX is open 9 a.m. to 6 p.m. Sunday and Monday and 9 a.m. to 8 p.m. Tuesday through Saturday. It is open 10 a.m. to 6 p.m. on all holidays, excluding Thanksgiving and Christmas.

The Fleet Store (Building 1264) on Massey Avenue offers a uniform center, a tailor shop, dry cleaning service, beverages, beer, wine, convenience store items, Navy Pride clothing and novelty items, men's fashion and men's and ladies active wear. It is open 6:30 a.m.

to 9 p.m. Monday through Friday, 9 a.m. to 5 p.m. Saturday and 10 a.m. to 4 p.m. Sunday. The Fleet Store is closed Thanksgiving and Christmas. Enterprise Car Rental is at the Fleet Store, and they also have an online service. Their hours are 7:30 a.m. to 6 p.m. Monday through Friday and 9 a.m. to noon Saturday. The services mall (Building 1397) offers a barbershop, a laundromat, Subway, Loco Bros.

The gas station (Building 2039) on Maine Street offers gasoline and diesel fuel sales, a car wash, beverages, beer, wine and convenience store items. The store hours are 6 a.m. to 9 p.m. Monday through Friday, 7 a.m. to 7 p.m. Saturday and 8 a.m. to 6 p.m. Sunday.

The Auto Care Center (Building 265) on Massey Avenue offers a complete car care center, including servicing and repairing of vehicles by certified mechanics, tire and battery sales, and a retail store offering automotive supplies. The store hours are 8 a.m. to 5 p.m. Monday through Friday and 8 a.m. to 1 p.m. Saturday. It is closed Sunday and holidays.

COMMISSARY

Mayport Commissary provides groceries to military personnel, retirees and their families in a safe and secure shopping environment. Authorized patrons can select from more than 16,000 products purchased at cost plus a 5 percent surcharge, which covers the cost of building new commissaries and modernizing



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existing ones. Mayport was the direct result of surcharge funds, undergoing a \$12 million renovation project completed in October 2006. Shoppers save an average of 30 percent or more on their purchases compared to commercial prices, savings worth about \$2,700 annually for a family of four. A core military family support element, and a valued part of military pay and benefits, commissaries contribute to family readiness and enhance the quality of life for America's military families. Mayport Commissary has a full-service deli and bakery and fresh seafood department. The commissary is co-located with the Navy Exchange at 2294 Mayport Road and is open six days a week, 9 a.m. to 7 p.m. Tuesday through Friday and 9 a.m. to 6 p.m. Saturday and Sunday. Disabled patrons may begin shopping 30 minutes prior to commissary opening.

FLEET & FAMILY SUPPORT CENTER

SUPPORT CENTER

The Naval Station Mayport Fleet & Family Support Center (FFSC) is part of the

tri-site organization consisting of Naval Air Station Jacksonville FFSC and Naval Submarine Base Kings Bay FFSC. The FFSC serves active-duty members, retired personnel and family members with programs and services to enhance their quality of life. FFSC is in Building 1 on the corner of Massey Avenue and Baltimore Street. You may reach the FFSC by calling 904-270-6600, DSN 960-6600 or toll free 800-626-5084. Hours of operation are 7:30 a.m. to 4 p.m. Monday through Thursday and 7:30 a.m. to 3 p.m. Friday. Services available include:

COUNSELING

Short-term, individual, family, marriage and child counseling are offered at FFSC. Licensed counselors understand the stresses of military life and are aware of civilian resources available to assist military members and their families. Counselors are available to assist with crisis intervention, stress debriefings and educational classes, upon request.

DEPLOYMENT SUPPORT PROGRAMS

FFSC plays a key role in the deployment preparation process by assisting commands

in getting crew and family members ready for each phase of a deployment. The program educates both service members and spouses as to the stressors and typical problems encountered. FFSC offers deployment briefings, resource training, workshops and referral services for family support groups, return and reunion programs, and a variety of other support services.

EXCEPTIONAL FAMILY MEMBER PROGRAM (EFMP)

The FFSC EFMP liaison provides assistance with EFMP enrollment, locating local military and civilian resources, special education assistance, social and support groups, treatment providers and information about local disability services.

FAMILY ADVOCACY PROGRAM (FAP)

FAP addresses child and spouse maltreatment, including prevention, education, intervention, assessment and treatment. FAP briefings and command consultations are available upon request. All efforts are geared toward victim safety and protection, offender



SUPPORT SERVICES

accountability and rehabilitation. Key personnel training for E-7s and above is offered quarterly.

INFORMATION AND REFERRAL (I&R)

This program is one of the primary functions of the FFSC. The I&R specialist can assist with finding answers to questions or provide the resources and referrals appropriate to your needs in both military and civilian communities.

LIFE SKILLS EDUCATION CLASSES AND WORKSHOPS

Classes and workshops are available to all active-duty members and their family members. Stress and anger management, parenting, expectant parent, employment, financial, transition and resource awareness for leadership are a few of the many classes offered.

NEW PARENT SUPPORT PROGRAM (NPSP)

FFSC has programs in place to help service members and spouses adjust to parenthood. The NPSP is a voluntary early intervention program focused on bonding, enrichment, communication and understanding between parents and their children. Services include home and hospital visitations, prenatal education and support, referral to community resources, developmental assessments and telephone consultations.

OMBUDSMAN PROGRAM

FFSC serves as a resource for ombudsmen in areas such as coordination of ombudsmen training, aid to ombudsmen support groups and assistance for commands in the effective use of their ombudsmen.

PERSONAL FINANCIAL MANAGEMENT (PFM)

The financial education program provides consumer information, referrals and counseling that emphasize long-term financial responsibility to military members and their families. Assistance is given through instruction on sound money management, debt management, savings, investing and retirement planning.

RELOCATION ASSISTANCE PROGRAM (RAP)

This program provides counseling services designed to provide information and guidance for all relocating military members and their families. It includes a spouse

orientation workshop (Military Spouse 101), relocation counseling, a worldwide duty station library and welcome aboard packets. RAP also provides quarterly command sponsor training at FFSC and upon request by commands.

SEXUAL ASSAULT PREVENTION AND RESPONSE PROGRAM (FORMERLY SAVI)

The Sexual Assault Prevention and Response Program provides education and awareness training in the prevention of sexual assaults and command training on how to report incidents. The program also provides victim advocacy, resources, referrals and support services for recovery and rebuilding. To schedule training or ask questions regarding this program, please contact 904-542-2766.

SPOUSE EMPLOYMENT ASSISTANCE PROGRAM (SEAP)

SEAP provides employment counseling and assistance for military spouses and retiring military personnel. This program focuses on preparation for the job search and also provides job referral services. A job fair is scheduled and publicized several times a year.

TRANSITION, GOALS, PLANS, SUCCESS (TGPS)

TGPS is a cooperative effort between the departments of Defense, Labor and Veterans Affairs. It is designed to provide transition counseling, computerized job listings and a resource library. The program provides separating/retiring service members and their families with the skills, tools and self-confidence necessary to assimilate successfully into the civilian work force, pursue higher education or technical training or retire.

VICTIM SERVICES

Victim advocates provide personal assistance to victims of spouse abuse. They can assist victims with protection injunctions and court appearance support. The advocates have a vast knowledge of available community resources and services for families involved in domestic violence.

VOLUNTEER OPPORTUNITIES

The FFSC has many volunteer opportunities available to interested individuals. Volunteer activities are coordinated through the FFSC volunteer coordinator.

FIRE DEPARTMENT

Mayport's fire department provides full emergency services around the clock to the naval station and its tenant commands. The department provides fire prevention services, including annual housing inspections for on- and off-base units. A fully staffed engine company responds with medical personnel to all medical emergencies. Blood pressure checks are available on a walk-in basis at the fire department in Building 365. All base housing occupants should dial 911 for emergencies. For non emergency information, call 904-270-5334.

MAIL SERVICE

Naval Station Mayport has a full-service post office, operated by the U.S. Postal Service, in Building 460, adjacent to the Navy Federal Credit Union. The hours of operation are 9 a.m. to 4 p.m. Monday through Friday. The U.S. Postal Service processes all incoming mail for the Mayport military complex, including ships. They offer customer service similar to that provided at any branch of the U.S. Postal Service. Mail drop boxes are located throughout the base. Naval station housing residents, both on and off base, receive their mail at their quarters; single or unaccompanied Sailors can receive their mail through their departments or commands. To ensure your mail is addressed properly, request the mailing address to your new department or command, including the P.O. Box number, through your sponsor. Give this change of address information to your servicing post office before detaching your old duty station.

By law, those personnel living in government housing or off-base housing are not authorized to receive mail at their work center. The commanding officer, Naval Station Mayport, may make exceptions to this policy for those service members who, because of their assignment, receive professional papers, journals and other job-related materials or whose duties prohibit their ability to receive mail daily at their quarters address.

The U.S. Postal Service rents mail boxes for those personnel who wish to do so. The nearest facility that rents boxes is the Atlantic Beach post office on Mayport Road. For additional information on P.O. Box rentals, please call 800-275-8777. For any questions

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regarding military postal services at Naval Station Mayport, call 904-270-5769.

REGION LEGAL SERVICE OFFICE SOUTHEAST, DETACHMENT MAYPORT

Region Legal Service Office Southeast (RLSO SE), headquartered in Jacksonville, Florida, provides legal advice to client commands throughout the Southeast United States and Guantanamo Bay, Cuba. The mission of RLSO SE is the expeditious processing of courts-martial prosecutions and providing command services advice to commands throughout its area of responsibility. RLSO SE, Detachment Mayport is in Building 1868 on Baltimore Street. The hours of operations are 8 a.m. to 4 p.m. Monday through Friday by appointment. Walk-in legal assistance is provided 8:30 a.m. to 11 a.m. Monday, and power of attorney assistance is provided 8 a.m. to 3 p.m. Monday, Thursday and Friday. For more information, call 904-270-5445.

NAVAL OFFICERS' SPOUSES' ASSOCIATION

The Naval Officers' Spouses' Association of Mayport (NOSA) provides a social and educational atmosphere for officers' spouses attached to Mayport commands. NOSA is a great way to get to know some terrific people. The spouse of any military officer, active duty or retired and any branch of service or foreign military, is invited to join NOSA of Mayport. Annual membership dues are \$25, and our meetings and events run September through May. NOSA has a long history of supporting Mayport by raising funds for area charitable organizations and scholarships. The NOSA Scholarship Program gives various awards to dependents of active-duty or retired Navy, Marine Corps or Coast Guard service members who have served at least one tour of duty (or currently serve) at Naval Station Mayport or the former Naval Air Station Mayport. If you would like to join NOSA, if you have questions, or if you would like to know more about applying for our scholarships, please visit our website www.facebook.com/MayportNOSA.

NWCA NEARLY NEW THRIFT SHOP

The Nearly New Thrift Shop aboard Naval Station Mayport is owned and operated by

the members of Navy Wives Clubs of America, Mayport No. 201. NWCA is a nonprofit organization comprised chiefly of wives of enlisted Navy, Marine Corps and Coast Guard personnel. Membership is also open to those who have the same aims and goals as the organization but who do not qualify for regular membership (e.g., associate, spouse, etc.).

The Nearly New Thrift Shop is in Building 709, Everglades Court. Hours of operations are 9 a.m. to 1 p.m. Tuesday, Thursday and Saturday. The shop carries a wide variety of items, from children's clothing to military uniforms. The money raised from the sale of these items is donated back to the civilian and military communities. NWCA supports such organizations as Southeastern Guide Dogs, Missing and Exploited Children, St. Jude Children's Research Hospital, American Red Cross and many others. For more information, call 904-270-6067.

NAVY COLLEGE OFFICE

The Navy College Office (NCO) is in Building 460 and is the home to four ashore off-duty education programs, to the instructor and technology components of Navy College Program, Afloat College Education and to four guidance counselors. In addition, the NCO is supported by a Navy College Learning Center in Rainey Hall, Building 1333. The Navy College staff provides a network of services to active-duty service members and their families to include assistance in setting educational goals, establishing an education plan, evaluation of military credits, and assistance in the selection of appropriate college courses and program of study. Information is provided concerning testing for a recommendation of college credit and information on all aspects of traditional and nontraditional educational opportunities.

The NCO offers a variety of tests available through the DANTES Testing Center. These exams are offered on a regular basis and are free of charge to active-duty military personnel. Many of these exams are available to family members on a fee basis when space is available. The exams include:

- College Level Examination Program (CLEP).
- DANTES Subject Standardized Tests (DSST).
- American College Test (ACT).

- Scholastic Aptitude Test (SAT).
- General Education Development (GED).
- Graduate Record Examinations (GRE) Subject Examinations.
- PRAXIS National Teachers Exams.
- Automotive Service Excellence (ASE).
- Excelsior College Exams (ECE).

Information on financial aid, SMART documents, tuition assistance, educational websites and educational career opportunities is accessible in the Navy College Office. Tuition Assistance (TA) is available to all active-duty Navy personnel according to the following guidelines: 100 percent for high school completion courses; 100 percent for vocational or technical, undergraduate and graduate courses not to exceed 16 semester hours, 24 quarter hours or 240 clock hours per fiscal year. The 100 percent TA is limited to \$250 per semester hour, \$166.67 per quarter hour and \$16.67 per clock hour, not to exceed \$4,000 per fiscal year.

TA may be used to pay for an individual's first certificate, associate, bachelor's or graduate degree; and funding can now be used to pay for additional certificates and degrees at the same level. Navy personnel must see their NCO guidance counselor for details on TA application procedures, obligations and responsibilities.

The Navy will require a rating-relevant degree for promotion to E-8 effective fiscal year 2011. Detailed information is available on rating-relevant degrees offered by colleges in the Navy College Program Distance Learning Partners Program (NCPDLP) on www.navycollege.navy.mil. Representatives from four of the NCPDLP schools are available once a week for academic advisement. Additional educational opportunities are available at colleges and universities in the surrounding area, and there are numerous external degree programs that are available to our military personnel that allow degree completion without classroom attendance. If you are attached to a duty station where you are unable to attend traditional courses, stop by the NCO for information on the external degrees that are available. Contact the Navy College Office at 904-270-6341 or DSN 960-6341.

NAVY LODGE

The Navy Lodge, Building 1980, on the beach off Baltimore Street, offers 64

SUPPORT SERVICES

oceanfront rooms with two queen-sized beds and 24 single rooms with one queen-sized bed. All rooms are equipped with 27-inch televisions with DVD players, microwaves, toasters, refrigerators, hair dryers and coffee makers. Interconnecting rooms and handicapped-accessible rooms are available. Navy Lodge Mayport is a smoke-free environment. Smoking is permitted in designated areas 50 feet from the building. There are complimentary newspapers and free local phone calls.

OASIS GALLEY

The staff at Naval Station Mayport's Ney Award-winning Oasis Galley takes great pride in its commitment to providing the finest food service available to our customers. The galley offers a variety of choices to suit any dietary needs. We offer healthy choices on our main line, as well as fast-food items such as cheeseburgers and hot dogs on our speed line.

The galley's meal hours are 6 to 7:30 a.m. for breakfast, 11 a.m. to 12:30 p.m. for lunch and 4:30 to 6 p.m. for dinner Monday through Friday. The hours are 8 to 9:30 a.m. for breakfast, 11:30 a.m. to 1 p.m. for brunch and 4:30 to 6 p.m. for dinner Saturday, Sunday and holidays. The Oasis Galley is open to all active-duty personnel.

OMBUDSMAN PROGRAM

Each Navy command, afloat and ashore, has an ombudsman to serve as a direct liaison between Navy families and the command. The ombudsman is a volunteer selected by the commanding officer from the spouses within the command. The command ombudsman position is multifaceted. He or she is someone who cares about people and has the knowledge, resources and training to assist command families with any problems they may face. An ombudsman is a vital source of support and information for the command and the command families. Currently, there are more than 50 ombudsmen volunteering for commands at Naval Station Mayport. The Ombudsman Council, which consists of all ombudsmen and their chains of command, meets monthly with the base commanding officer and department heads to exchange ideas, receive information and discuss issues or concerns. The command ombudsmen share the latest naval station

news and any up-to-date command information with their families, usually through a monthly newsletter. You may obtain the name and telephone number of your ombudsman by contacting your command or by calling the Fleet and Family Support Center at 904-270-6600; they will assist you in contacting your command ombudsman.

PERSONNEL SUPPORT DETACHMENT

The Personnel Support Activity Detachment's (PSD) mission is to provide consolidated, timely and efficient pay, personnel and transportation services to our 70 shore commands and 12 warships and their family members. PSD Mayport works closely with our customer commands to ensure the proper processing and posting of all entitlements, gains, transfers, reenlistments, separations, discharges, retirements and many other personnel and pay related transactions. We also have the NAVPTO/SATO office, which provides transportation services and our own ID card/DEERS section that services our customer commands and the large U.S. military retired community in the area. PSD Mayport is proud of our stellar customer service reputation, which we earn one customer at a time. We are in Building 298 right next to Naval Station Mayport Headquarters (Building 1). Hours are 7:30 a.m. to 4 p.m. Monday through Friday. The ID cards/DEERS section is also open most Saturdays 7:30 to 11 a.m.

PUBLIC AFFAIRS OFFICE

The Public Affairs Office (PAO), in Building 1, provides the information link between the Navy at Naval Station Mayport, their families and the civilian community through area radio, newspaper, television and social media outlets. The PAO also coordinates community and youth tours at Mayport. If you have questions about the Navy at Mayport, you may call the Public Affairs Office at 904-270-5226, ext. 1011.

PUBLIC WORKS

Public Works Department Mayport provides a full range of facility services, including infrastructure sustainment, restoration and modernization, construction, transportation, engineering, environmental services, self-help, utilities, janitorial, refuse

collection, grounds maintenance and pest control. The Public Works team includes the Facilities Management Division, the Facilities Engineering and Acquisition Department (FEAD), the Production Division, the Environmental Division and the Base Operating Support (BOS) contractors, IAP-Hill, KIRA and many other contractors.

The Facilities Management Division of Public Works is responsible for working with the base departments and tenant commands to identify requirements, in regards to space, facility and utility requirements. For facility issues, please utilize your activity liaison officer (ALO). ALOs coordinate with their respective PW zone managers to identify, report and track facility repair work and all other PW issues within their facilities and surrounding property. Please call the Public Works Facility Management Division at 904-270-5580 for any of these issues.

The Public Works FEAD oversees all construction contracted through the Naval Facilities Engineering Command. This group of professionals is dedicated to ensuring quality and safety in construction, along with comprehensive coordination with all affected station departments and tenant commands. The FEAD can be reached at 904-270-6317.

Transportation provides a number of resources and services to all of our departments and tenants command. First and foremost, Transportation provides a variety of vehicles for organizations to rent, to include passenger cars, vans, buses and cargo carriers. Transportation also provides crane service for naval ship support. Finally, Transportation is also responsible for licensing personnel on special purpose vehicles. For information on any of the aforementioned services, you can visit Transportation Dispatch, in Building 25, or call them at 904-270-5304.

Utilities and Energy Management (UEM) is also a responsibility of Public Works. If you have questions in regards to utility billing or rates, please call our UEM branch at 904-270-6343, ext. 318.

The BOS contractors, IAP-Hill and KIRA, do all the major up-down lifting for Public Works. IAP-Hill performs all the maintenance on the facilities, roads, runway, port and utilities. KIRA handles the grounds maintenance, janitorial service, refuse collection and pest control. As with all the

SUPPORT SERVICES

divisions of Public Works, IAP-Hill and KIRA are true professionals whose goals are to provide the best quality service to our customers. If you have questions in regards to work done by these contractors, you can call our contracting officer's representative at 904-270-6343.

Public Works Environmental Division supports the naval station Environmental Department by providing hazardous waste storage and disposal in accordance with SOPA (ADMIN) MYPTINST 5090.1F. The hazardous waste storage facility can be reached at 904-270-6468 to schedule waste pickups.

"Public Works Mayport's pledge is to service its clients with pride and distinction!"

ENVIRONMENTAL

Sound environmental stewardship is one of the responsibilities we hold in the highest regard. We are committed to protecting and preserving the fragile environment entrusted to us by our neighbors. We have a mile of beachfront, 4.5 miles of river shoreline and almost half of our 3,400 acres is classified as wetlands, brackish marshlands or beaches. Manatees, ospreys and sea turtles share the base. Clearly our obligation to safeguard them and conserve the environment is immense. We have very aggressive waste management,

pollution prevention and natural resources conservation programs on base. A 15-minute training CD that provides an overall view of the environmental initiatives on base is available upon request. To obtain a copy of this training CD or for more information, contact Environmental at 904-270-6730.

EQUAL OPPORTUNITY AND SEXUAL HARASSMENT

The objective of the Equal Opportunity program is to promote positive command morale and quality of life by providing an environment in which all personnel can perform to their maximum ability, unimpeded by institutional or individual biases based on race, color, religion, sex (including gender identity), national origin or sexual orientation. Command leaders must create, shape and maintain a positive equal opportunity and sexual harassment prevention environment through policy, communication, training, education, enforcement and assessment. This applies to, but is not limited to, recruitment, recruitment advertising, training, advancement and promotion, job assignments, collateral duties, transfers and all other aspects of employment. The Equal Opportunity/Command Climate Specialist for Naval Station Mayport is in Building 1, Room 1400.

COMMAND MANAGEMENT EQUAL OPPORTUNITY PROGRAM MANAGER

The Command Management Equal Opportunity (CMEO) Program Manager is intended to be one of many commanders' tools for the prevention of unprofessional behavior and for ensuring equal opportunity and sexual harassment prevention goals are obtained. Leadership has the authority and responsibility to ensure that Navy Core Values are integrated into our daily business.

COMMAND CLIMATE SPECIALIST

Located in Building 1, Room 1400, the Command Climate Specialist (CCS) serves as primary adviser and subject matter expert to commanders and CMEO Program Managers, and provides assistance to other members in the chain of command on equal opportunity and sexual harassment issues. In this capacity, the CCS provides equal opportunity briefings and training and assists visits to subordinate commands. The CCS provides assistance to mobile training team CMEO Program Manager classes. The CCS typically does not conduct command investigations into equal opportunity issues, due to the possibility of conflict of interest, but instead serves as equal opportunity process advisers and reviewing subject matter experts. Contact Naval Station Mayport CCS at 904-270-5940.



TENANT COMMANDS



AFLOAT TRAINING GROUP MAYPORT

Afloat Training Group Mayport (ATGM) provides fleet training, assessments, and certification assistance to surface force immediate superiors in command (ISICs), type commander, U.S. Navy and U.S. Coast Guard unit commanding officers, and foreign military, when directed; assists in determining the critical tasks and standards for all classes of ships related to mission area training; supports the surface warfare enterprise (SWE) and other Navy enterprises with personnel and data; and conducts waterfront training seminars. ATGM educates and trains ships' crews in establishing and maintaining required operational capabilities and continuous training requirements to increase



warfighting competence and effectively accomplish missions. They work the basic phase of training to educate, train and assess Sailors in engineering; damage control; combat systems; anti-terrorism and force protection; visit board search and seizure; navigation; seamanship; aviation; medical; supply; 3M; search and rescue swimmer training and evaluations; and monthly in-port training exercises.

U.S. 4TH FLEET

Commander, U.S. 4th Fleet (C4F) is the numbered fleet assigned to U.S. Naval Forces Southern Command (COMUSNAVSO) to execute their mission in the U.S. Southern Command (USSOUTHCOM) area of focus. C4F conducts several exercises and deployments in the region throughout the year, including: Continuing Promise, a humanitarian assistance deployment that provides health care, civic assistance and training, and conducts community relations with nations in the region; Southern Partnership Station, a deployment utilizing a variety of platforms to provide training and information-sharing; Southern Seas, an annual deployment that focuses on partnership building and conducts a variety of theatre security cooperation events to ensure maritime security in the region; UNITAS, the longest-running maritime exercise, conducted annually to promote interoperability among partner nations throughout the region; and PANAMAX, the largest multinational maritime exercise, which is conducted annually and focuses on interoperability of an international force to protect the Panama Canal.

TENANT COMMANDS

U.S. NAVAL FORCES SOUTHERN COMMAND

COMUSNAVSO is the naval component for USSOUTHCOM, the joint command headquartered in Miami. COMUSNAVSO directs U.S. naval forces operating in the region and interacts with Caribbean, Central, and South American navies and civil forces to shape the maritime environment within USSOUTHCOM's area of focus in support of the maritime strategy. With an emphasis on Theatre security cooperation (TSC), COMUSNAVSO works to build and strengthen relations, develop partner nation capabilities, and maintain maritime access to defend the United States. Theater security cooperation encompasses a robust strategy, which includes military-to-military and subject matter expert exchanges, multinational exercises and training, diplomatic port visits and community relations activities. COMUSNAVSO also provides operational control of U.S. Navy units supporting joint and inter-agency efforts in counter illicit trafficking operations.

COMMANDER, DESTROYER SQUADRON 14

Destroyer Squadron 14 (CDS 14) is the Navy's largest destroyer squadron and is homeported in Mayport, Florida. As common support directorate, CDS 14 responsibilities are threefold. As the Immediate Superior in Command (ISIC) of 13 assigned surface ships homeported in Mayport, CDS 14 executes direct oversight of assigned ships during the maintenance, unit-level training and intermediate training phases, and discretionary oversight of assigned units while they are deployed in support of scheduled deployments, homeland defense and the global war on terrorism.

As common support directorate, CDS 14 provides religious, medical, career counseling, industrial hygiene, manpower management and equal opportunity program support to surface ships homeported in Mayport. CDS 14 reports administratively to Commander, Naval Surface Force, U.S. Atlantic Fleet and operationally to Commander, U.S. 2nd Fleet.

COMMANDER, DESTROYER SQUADRON 40

Commander, Destroyer Squadron 40 (CDS 40) reports directly to COMUSNAVSO/C4F. The squadron provides dedicated support to operations in the U.S. Southern Command's

area of responsibility. CDS 40 routinely conducts significant multinational exercises and operations, working with North, Central and South American navies to enhance regional cooperation and improve interoperability with our partner nations. Additionally, CDS 40 serves as the command element for various humanitarian assistance and foreign disaster recovery missions throughout the USSOUTHCOM area of responsibility.

COMMANDER, LITTORAL COMBAT SHIP SQUADRON TWO

Littoral Combat Ship Squadron Two (LCSRON TWO) is the east coast Immediate Superior in Command (ISIC) for Littoral Combat Ships (LCS) homeported in Mayport, Florida, and is responsible for the training, readiness, maintenance and support of assigned ships and crews.

In addition to normal ISIC duties, LCSRON TWO has functions that normally reside with the Type Commander (TYCOM), crew, and Afloat Training Group (ATG) in order to minimally man and rotationally crew the ships. LCSRON TWO serves as a shore support extension of the crews and provides services needed with respect to training, logistics and maintenance. N7 serves as crew training teams as well as ISIC and ATG assessors and coordinates with the Center for Surface Combat Systems (CSCS) managed LCS Training Facility (LTF) where much of the crew's training is conducted. N1 manages the crews' administration. N9 does the crew's pay and personnel functions and manages training tracks for pre-commissioned crews and replacement Sailors and Reserve coordination. There are 3MCs and ship maintenance teams in N4 for each ship/crew coordinate preventative and corrective maintenance with Southeast Regional Maintenance Center (SERMC), and supply functions are performed by the Logistics Support Team (LST), Fleet Logistic Center (FLC) personnel embedded in LCSRON TWO who order supplies and parts for each ship/crew. Its mission is to ensure the ships remain fully mission capable and ready through seamless support to the crews.

EXPLOSIVE ORDNANCE DISPOSAL TEAM

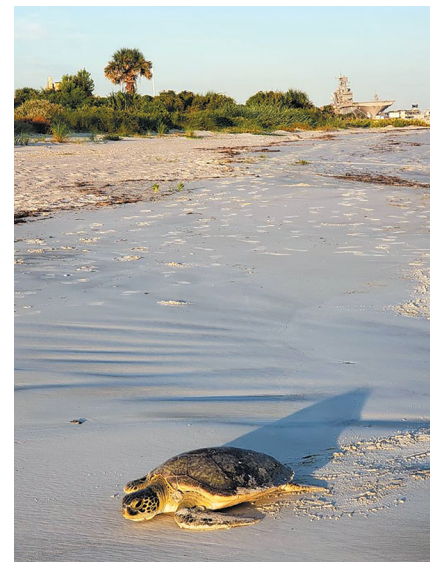
The mission of the Explosive Ordnance Disposal (EOD) team is to eliminate hazards from ordnance, which jeopardize operations conducted in support of the national security

strategy, by providing combat-ready EOD forces to the fleet.

EOD shore-based detachments are at shore activities that have a need for continuous EOD support. EOD mission support includes general ordnance handling, transportation, storage, disposal and safety missions, live fire training, range clearance and underwater ordnance testing. A shore-based EOD detachment may be deployed by their operational commander for area or regional response in support of military and civilian incidents and accidents involving underwater and surface ordnance, nuclear and chemical weapons, and improvised explosive devices. These operations may involve diving, collecting ordnance-related intelligence and providing EOD support in response to requests by higher authority. Additionally, they provide VIP protective support for the U.S. Secret Service and the U.S. Department of State, as required.

NAVAL AVIATION FORECAST COMPONENT MAYPORT

Mayport's Meteorological and Oceanographic (METOC) Detachment is on the ground floor of Building 90 (Air Tower), across the hall from Air Operations. Its mission is to provide METOC support products and analysis to meet the needs of customers (aircraft, ships, staffs and those commands supporting warfighting efforts from ashore) and ensure the maximum protection of operational resources and safety of flight. Primary support products include the local area forecast (updated daily on the internet) and



TENANT COMMANDS

observation/warning support for all aircraft. Flight weather briefs are now provided by Naval Aviation Forecast Center Norfolk (via phone or internet). Please contact the detachment at 904-270-6196 with any customer service requests or questions. For the most current weather information available, log on to <https://weather.navy.mil/AviationWeb>.

TRAINING SUPPORT DEPARTMENT

Located on the northeast corner of the naval station, the Training Support Department (TSD) supports fleet training provided by seven training centers, including the Center for Naval Engineering (CNE), Center for Surface Combat Systems (CSCS), Center for Security Forces (CSF), Center for Naval Aviation Technical Training (CNATT), Center for Naval Leadership (CNL), Center for Information Technologies (CIT) and Center for Personnel Development (CPD). The training sites provide training for afloat units, air wings, shore activities and international allies. TSD offers 41 courses, including damage control, firefighting, propulsion plant control, anti-submarine warfare, leadership development, combat systems and electronic repair. TSD also offers seven Video Tele-Training (VTT) courses. TSD uses new, energy-efficient, pollution-free firefighting training facilities that simulate shipboard compartments, complete with locker and bilge areas, and stages fires fueled by computer-controlled propane gas jets. TSD also has a similar propane-fired facility for flight deck firefighting and a shipboard wet trainer.



CENTER FOR SURFACE COMBAT SYSTEMS DETACHMENT MAYPORT

Mission: With preparation, study and practice ... engage the enemy ... and win! Train Sailors and surface warriors to achieve operational excellence. Prepare and qualify our people to correctly maintain, operate and, if necessary, fight our surface ships while conducting sustained combat operations at sea. Synchronize our warfare systems with a training investment in people to deliver the capability to successfully execute across the “Kill Chain” against the threats of today that face our Sailors in ships.

Vision: The Center for Surface Combat Systems Detachment Mayport will professionally and efficiently support all Navy training sites in the Southeast Region such that ships are combat-ready and individual Sailors can readily meet their professional requirements and personal goals.

SOUTHEAST REGIONAL MAINTENANCE CENTER

Southeast Regional Maintenance Center (SERMC) is Naval Station Mayport’s largest tenant command with more than 800 military and civilian personnel who provide all levels of maintenance and repair support to ships of the Atlantic Fleet. The mission of SERMC is to provide ship repair, modernization, engineering and technical support services for naval ships assigned or operating within the Southeast United States and South American geographical area. SERMC, serving as U.S. Fleet Forces Command’s direct waterfront maintenance representative in Mayport, administers contracts for depot-level industrial repairs; screens ship maintenance requests to determine when and where maintenance will be performed based on availability of resources; and provides coordination and support to group and squadron commanders and their assigned ships as Mayport’s single point of contact for maintenance issues. Located on Massey Avenue, adjacent to Echo Wharf, SERMC houses a 177,000-square-foot industrial facility with more than 60 shops and work centers, including a fully equipped dive locker, a CNC-equipped machine shop, a marine gas turbine repair and change-out shop, and facilities for repair and maintenance of hundreds of different mechanical and electronic systems. SERMC also provides contract administration and oversight for more than \$100 million in

private shipyard and ship repair contractor work on Navy ships each year. SERMC exists to maintain our ships at a level of material readiness that will allow the ships to get to the fight and win once they get there.

THE HSM COMMUNITY

Naval Station Mayport proudly hosts Commander, Helicopter Maritime Strike Wing, U.S. Atlantic Fleet (COMHSMWING-LANT). The wing is responsible for the material readiness and training of all Atlantic Fleet Helicopter Maritime Strike (HSM) and Helicopter Anti-Submarine Light (HSL) squadrons. COMHSMWINGLANT consists of more than 2,500 personnel and has more than 73 SH-60R aircraft assigned. The wing currently supports one fleet replacement squadron (HSM-40), two fleet squadrons (HSM-46 and HSM-48), a fleet reserve squadron (HSL-60) and the HSM Weapons School (HSMWSL) at Naval Station Mayport, and two fleet squadrons (HSM-70 and HSM-74), the Surface Rescue Swimmers School (SRSS) and Carrier Tactical Support Center (CV-TSC) at NAS Jacksonville. The HSM squadrons operate the SH-60R and deploy in one or two aircraft detachments aboard aircraft carriers, cruisers, destroyers and frigates. The detachments provide their respective ships with extensive capabilities in anti-submarine warfare and anti-surface warfare. The HSM Wing is also responsible for Aviation Support Detachment (ASD) Mayport. This activity supports the HSM community’s supply requirements.

FLEET READINESS CENTER SOUTHEAST, MAYPORT

The Fleet Readiness Center Southeast (FRC-SE) Mayport is in Building 1553, which it shares with COMHSMWINGLANT.

FRC-SE Mayport’s primary mission is to provide “ready for issue” aircraft components and support equipment, as well as intermediate-level maintenance support services to battle group commanders, aircraft carrier air wings, COMHSMWINGLANT squadrons and the naval supply system. FRC-SE Mayport’s outstanding efforts enable U.S. naval air forces to sustain outstanding levels of readiness in support of operations around the world.

LEISURE



MWR MAYPORT

Welcome to the Port of Choice! With top-notch facilities, outstanding customer service, and high-quality programs, Morale, Wellness and Recreation (MWR) Mayport goes above and beyond to provide the best experience for our community. Sailors, family members, retirees, reservists and civilian employees have the opportunity to enjoy MWR facilities and programs. The Naval Station Mayport MWR provides a wide variety of high-quality services, facilities, recreation programs and activities. Outstanding customer service is the No. 1 goal in pursuit of the Mayport mission: "Finest Service to the Finest Fleet." MWR's main offices are in Building 414 on Massey Avenue (second stop light after entering the main gate). To contact MWR customer service, call 904-270-5228.

DEPLOYED FORCES SUPPORT

Deployed Forces (DFS) supports the needs of afloat commands and Sailors. Fleet Recreation is an integral part of ship readiness. Design, procurement and repair of fitness spaces as well as providing gear locker materials are part of the preparations provided for deployment. Afloat libraries and movie programs are also part of this office's responsibilities. Training is provided for ship recreation staff, command fitness leaders and ship fitness machine repair technicians. DFS also coordinates all aspects of visits for U.S. and foreign vessels, ship homecomings, parties and picnics. The DFS Office is at Building

414 and is open 8 a.m. to 4:30 p.m. Monday through Friday, or as operational needs require. Hours are subject to change based on fleet requirements. For more information, call 904-270-5551.

WINDY HARBOR GOLF CLUB

The 18-hole, par-72 golf course on Main Street winds through the Intracoastal Waterway and is lined with beautiful oak and palm trees. The club includes a driving range and practice green. The course is open 7 a.m. to 7 p.m. except in winter when it closes at 6 p.m. Mayport's 6,700-square-foot golf clubhouse features a pro shop, as well as Bogey's, a 122-seat restaurant, which is open to all hands seven days a week. Bogey's is open 6 a.m. to dusk with a limited menu after 2 p.m. We also have the Grove, with a full catering menu and space enough to comfortably seat up to 90 people. The Grove is the perfect place to host your next event. We cater to all events including change of commands, reenlistments, retirements, weddings and golf tournaments. The Grove is also available for trainings with audio and visual capabilities. For information, call the golf pro at 904-270-5380 or Bogey's at 904-270-5143.

THE BEACON

The Beacon is open 365 days a year and features the Liberty/Single Sailor Center, Loggerheads Pub, Computer Cove, Tortuga Room, BBQ Barn and coming soon Tickets and Travel.

LOGGERHEADS

Mayport's all-hands pub. It features a relaxed Irish pub-style atmosphere, eight beers on draft, drinks specials every day, pay-per-view UFC fights every month, and all the NFL and NCAA footballs games playing all season long. Loggerheads is open seven days a week for those age 21+, for more information, call 904-270-7205.

COMPUTER COVE

A FREE computer lab and is open 7 days a week to everyone ages 12+. Computer Cove features CAC capabilities, printing and wireless internet access. Mon-Fri 8am-11pm and Sat-Sun 10am-11pm.

TORTUGA ROOM

An Elegant and affordable conference facility which is able to host events up to 250 people, 904-270-7205 or 904-270-5314.

PINZ & SPINZ BOWLING AND HAND CRAFTED FOOD

The bowling center features 24 synthetic bowling lanes with the latest computer scoring. All lanes have bumper capabilities for younger bowlers along with bowling ramps. Wheelchair lanes are also available. Leagues offered several times a week for both beginners, kids, and skilled bowlers. We offer kids birthday parties, command parties, re-enlistment parties, and team-building events tailored to your needs from 10 to 150 people. Several specials are available throughout the week with Wednesday being military appreciation day offering \$1.00 games, shoes, hot

dogs, and fountain drinks all day. Lessons available by appointment to improve you game. Looking for a fun weekend outing? Join us every Friday and Saturday night for X-Treme bowling. We have a large game room with pool tables, foosball, and skill games of all kinds.

New this year is SPINZ hand crafted food featuring pizza, burgers, wings, and a large offering of healthy food choices. Spinz also offers a selection of beer, wine, and liquor. We are open Monday 10:30 a.m. to 5:00 p.m., Tuesday –Thursday 10:30 a.m. to 10:00 p.m., Friday & Saturday 10:30am-11:00pm, and Sunday 1:00 p.m.to 7:00 p.m., (days and hours subject to change without notice). Stop on out and see us or call 904-270-5377 for more information.

BEACHSIDE BINGO

Bingo features 32 games with a \$10,000 progressive jackpot and one \$3,000 & \$4,000 jackpots. Play by computer or paper. *Thursday is paper only night. Doors open at 4:30 p.m. and games start at 6:30 p.m. on Wednesday, Thursday, and Friday nights. For more information, please call 904-270-7204. Bingo is offered 6:30 to 10 p.m. Wednesday, Thursday and Friday, closed Saturday – Tuesday, and has an outdoor deck.

FOC'SLE LOUNGE CHIEF PETTY OFFICER'S CLUB

The Foc'sle CPO Club is located in Bldg. 1893 offering stunning views of the ocean. The club is open to all hands for lunch

11 a.m. to 1:30 p.m. Tuesday through Friday. The Foc'sle CPO Club is also open until 10 p.m. Tuesday, for active-duty personnel, reservists, retired chief petty officers and their guests. The Foc'sle CPO Club has trivia and wings 4 to 7 p.m. Tuesday. Additional afternoon and evening hours are available upon request. Each month, the club hosts a variety of all-hands events, including steak nights and seafood boils. Arrangements for special functions such as re-enlistments, retirement ceremonies and receptions, command socials and picnics, luncheons, hail and farewells, small wedding etc., by calling 904-270-5313.

TICKETS & TRAVEL

Our two Tickets & Travel locations offer hotel reservations, cruise bookings and discount tickets for most major Florida attractions as well as a few attractions in Georgia and North Carolina. Some examples of tickets offered are: Adventure Landing, Disney World, Six Flags Over Georgia, Universal Studios, Busch Gardens, Medieval Times, Jacksonville Jaguars, SeaWorld, Wild Adventures, Biltmore Estate and many more. The T&T on base also has discounted souvenirs for sale from Disney World such as T-shirts, towels, cups, and other Disney items. T&T is located in Building 414 and is open 9 a.m. to 5 p.m. Monday through Friday. Our Tickets & Travel Annex located off base in the commissary parking lot is open Tuesday through Friday 10 a.m. to 5 p.m. and Saturday from 10 a.m. till 5 p.m. Call 904-270-5145 for ticket information.

LIBERTY CENTER SINGLE SAILOR PROGRAM

The Single Sailor Program is geared toward enlisted bachelor and geo-bachelor personnel, E-1 to E-6. The Single Sailor Program offers a wide variety of exciting programs, special events, workshops, tournaments, inexpensive trips, for active-duty personnel and more are scheduled on and off base each month. The Liberty Center is located inside the Beacon. The Liberty Center is an alcohol- and smoke-free environment and is open seven days a week, 365 days a year. Hours of operation are Mon-Turs 4 p.m. to 11 p.m., Fri 2 p.m. to 12 a.m., Sat 10 a.m. to 12 a.m., Sun 10 a.m.



LEISURE



to 11 p.m. This contemporary facility features free Wi-Fi, gaming center with state of the art gaming systems. HDTV's, Navy Motion Picture movie viewing area, billiard, air hockey, shuffle board, Ping Pong and other gaming tables plus much more. For information, call 904-270-7788.

PELICAN ROOST AND OSPREY COVE RV PARKS

Pelican Roost RV Park is on Bon Homme Richard Street, overlooking the jetties along the St. Johns River. Its 47 sites offer 50- and 30-amp electric, sewer, water and cable TV service. Site fees include planned activities and use of the Roost Lodge amenities, kitchen, laundry, TVs, book and video swap library (swap), high-speed and wireless internet, restrooms and shower facilities. This scenic park welcomes recreational vehicles as well as primitive and tent campers. 47 additional full-service sites are also available at Osprey Cove. The Osprey Cove site fees include planned activities and use of the Clubhouse, laundry, TV, books, high-speed and wireless internet, restrooms and shower facilities. Reservations are accepted up to twelve months to the month for active-duty members and six months to the month for all other eligible patrons. Active-duty members may sponsor up to two guests into the park year-round. For reservations at Pelican Roost call 904-270-7808/7809 or Osprey Cove call 904-334-8540. We do have three Vacation

Cabins for a 'weekend getaway', fully furnished, sleep up to six, just a reminder NO SMOKING AND NO PETS! These can be booked at Pelican Roost or Osprey Cove office numbers.

OCEAN BREEZE CONFERENCE & CATERING CENTER

Overlooking the Atlantic Ocean, the Ocean Breeze is the perfect place to celebrate your re-enlistment, commissioning, retirement ceremony and reception, wedding reception, gourmet dinner, party — you name it! From formal affairs to casual picnics on our deck, Ocean Breeze is your ticket to a classic event. Able to comfortably host parties of up to 350 people, Ocean Breeze is one of the premier catering facilities in northeast Florida. Come see how affordable a resort atmosphere can be. Call 904-270-5313 to schedule your function.

SEAGLASS

Located inside Ocean Breeze Conference and Catering Center, Seaglass offers Breakfast Wednesday through Friday 700-1100; brunch Saturday and Sunday 700-1300. Seaglass – Modern mixology served up with a science-lab twist. Join us Wednesday through Sunday from 1500-2100 for craft cocktails, specialty wines and innovated cuisine. Call 904-270-3746 or 904-270-5313 for information on our specials or to reserve

this one of a kind venue for your private function.

OUTDOOR ADVENTURES

Outdoor Adventures is home to Community Recreation Rentals located on Massey Ave. across from the Branch Medical Clinic. More than 2,000 items are available for rental including: Jon boats, boogie boards, canoes and kayaks, lawn mowers, canopies and tents, fishing gear, campers, sleeping bags (ultra clean!), tables and chairs, barbecue grills, inflatables, coolers with ice, bait, tackle and much more. Outdoor Adventures is open 7 a.m. to 4 p.m. Monday, 8 a.m. to 4 p.m. Tuesday and Thursday, 8 a.m. to 5 p.m. Friday, and 8 a.m. to noon Saturday. Closed Wednesdays, Sunday's and Federal Holidays. To learn more about Outdoor Adventures, visit us at www.navymwrmayport.com or call 904-270-5221/5541.

PAVILION / PICNIC AREAS

Picnic areas and pavilions are located in several areas throughout the Naval Station and may be reserved free of charge. For reservation information, please call 904-270-5221.

Locations include:

- Kavanaugh Park — at the intersection of Maine Street and Massey Avenue, across from the fire station.
- Dolphin Run Jetties — on the river across from Pelican Roost RV Park.
- Sea Gull Park — on the beach adjacent to the CPO Club.
- Sea Otter Park — on the beach adjacent to the Navy Lodge, behind the Mayport bowling center.
- Lake Wonderwood Recreational Park — located around Lake Wonderwood on Moale Ave. The park includes a skate park, outdoor basketball court, playground, small pavilion/picnic areas, kayak launch and dock.

BEACH

Relaxation seekers, surfers and sun worshippers alike will enjoy Mayport's beautiful beaches, open from sunrise to sunset year-round. Swimming is only permitted while lifeguards are on duty during the summer. Surfing, swimming and fishing areas are

marked. Outstanding fishing is available on the beaches or jetties (across from the Pelican Roost RV Park). Fishing equipment is available for rent from Outdoor Adventures. For more information on our beaches, call the aquatics director at 904-270-3276.

OUTDOOR POOL

The 50-meter, Olympic-size swimming pool on Baltimore Street is open for recreation swimming Memorial Day through Labor Day. The pool has a splash pool for young children, 18-foot slide, snack bar and bathhouse. Swimming lessons are offered throughout the summer. The pool is also available for private parties during the summer. For more information, call 904-270-5451.

INTRAMURAL SPORTS

Intramural sports are available in softball, flag football, golf, tennis, racquetball, basketball, volleyball, bowling and soccer. Most sports are offered twice a year. There are monthly 5K runs, as well as other singular tournaments and competitions. The coveted Captain's Cup program allows commands to compete for the bragging rights of being the top athletic command. Call 904-270-5451 to find out more.

TENNIS COURTS

The courts are next to the CPO Club on Baltimore Street. The tennis complex has two tennis courts. For more information, call 904-270-5451.

FITNESS CENTER

The gym includes a 2 full-size basketball courts that can be converted into volleyball courts, 2 indoor racquetball courts, locker rooms with saunas, free weights, a Nautilus strength training circuit, an indoor NOFFS Zone equipped with Eleiko bumper plates and a variety of cardiovascular equipment, including treadmills, step mills, stationary bicycles, cross-trainers, arc trainers, rowers and stair-climbers. A staff of certified personal trainers is available for individual, command and group appointments. Fitness classes featuring precision cycling and command PRT are offered by the certified trainers. The gym is open 5 a.m. to 9 p.m. Monday through Thursday; 5 a.m. to 7 p.m. Friday; 8 a.m. to 4 p.m. Saturday;

10 a.m. to 4 p.m. Sunday and 10 a.m. to 4 p.m. on holidays. The gym is open 365 days a year, and hours of operation may vary according to season. A complete line of energy drinks, protein supplements, weight belts, gloves and straps are available for use and sale. Lighted softball, football, soccer and Little League fields are available for league play and may also be reserved. For more information, call 904-270-5451.

OUTDOOR NOFFS ZONE (HIGH INTENSITY WORKOUT AREA)

Located outside of the Fitness Center is an outdoor NOFFS (Navy Operational Fitness and Fueling System) workout area featuring a 50-foot rig with pullup bars, rings, cargo net, ladder, step platforms, and climbing rope with rubberized and turf flooring. A conex box with Olympic Bars, bumpers, kettlebells, sandbags, jump ropes, dumbbells, bench, slam balls, push sled, sledgehammers and large tire is available from 6 a.m. to 7 p.m.

INDOOR POOL AT THE FITNESS CENTER

Our Natatorium is located inside the Fitness Center and features a 50-meter Olympic-size pool available for year-round swimming. The Fall/Winter hours of operation are 5:30 a.m. to 1:00 p.m. Monday through Friday; 3:00 p.m. to 7:30 p.m. Monday to Thursday; 10:00 a.m. to 2:00 p.m. on Saturday. Closed on Holidays. Lap Swimming is available all hours of operation. Family Swim is available 3:00 p.m. to 7:30 p.m. Monday through Thursday and 10:00 a.m. to 2:00 p.m. on Saturday.

LICENSED MASSAGE THERAPIST

This is an excellent way to relax and stay fit. For unbelievably low prices, enjoy a soothing massage with relaxing music. Reservations are accepted through The Getaway Massage + Wellness located at the Mayport Fitness center. For reservations, please call 904-270-5717. Appointments are available Monday through Saturday



LEISURE

CHILD & YOUTH PROGRAM (CYP)

CHILD DEVELOPMENT CENTERS

At Naval Station Mayport, providing quality childcare to the Navy's "smallest" fleet is a top priority. The staff of the Child Development Center (CDC) believes that each child is an individual of great worth and that each day of a child's life leads toward the growth and development of a healthy, intelligent and contributing member of society.

The CDC program is based on the National Association for the Education of Young Children's Guidelines on Developmentally Appropriate Practice in Early Childhood Programs. We strive to meet the needs of and promote the physical, social, emotional and cognitive development of the children, while responding to the needs of the family. The caregivers in the children's classroom are trained to implement a developmentally appropriate plan for your child. A weekly curriculum plan will be posted in each classroom so that you will know what to expect for your child daily.

Activities that your child will be given the opportunity to participate in include: creative art; music; fine and gross motor development; sand and water play; songs and finger plays; story times; promotion of a positive self-image; readiness skills for math, reading and writing; dramatic play; and many activities to promote positive social skills. The children have a great deal of freedom in selecting from many different activities in which there are no right or wrong answers. All children, regardless of the program (i.e., full-time, hourly care, Florida's Voluntary Prekindergarten program) will have the same opportunities to engage in the various activities while they are at the center. We will strive to encourage, challenge and assist each child to grow as fast and as far as possible by meeting the needs of each child and building a positive self-concept and sense of control over one's own identity. The childcare program is accredited by the National Academy of Early Childhood Programs. The academy administers a national, voluntary, professionally sponsored accreditation system for all types of schools and childcare centers. The academy is a division of the National Association for the Education of Young

Children, the nation's largest organization of early childhood educators.

The status of the sponsor determines eligibility of children to enroll in Navy Child Development Programs, School-Age Care and Child Development Homes. Eligibility is based on the parent who has physical custody of the child. Family types and priorities include:

Priority 1:

- Combat Related Wounded Warrior
- Single CYP Direct Care Employee or CYP Direct Care Employee w/ Working Spouse
- Single Active Duty or Dual Active Duty
- Single Active Duty Guard/Reserve on Orders or Dual Active Duty Guard/Reserve on Orders
- Single Mobilized Guard/Reserve on Orders or Dual Mobilized Guard/Reserve on Orders
- Active Duty Guard/Reserve on Orders w/Working Spouse
- Active Duty w/Working Spouse
- Mobilized Guard/Reserve on Orders w/ Working Spouse
- Single DOD Civilian or Dual DOD Civilian
- DOD Civilian w/Working Spouse
- Surviving Spouse Combat Related-Working

Priority 2:

- CYP Direct Care Employee w/Spouse Seeking Employment
- Active Duty w/Spouse Seeking Employment
- Active Duty Guard/Reserve on Orders w/Spouse Seeking Employment
- Mobilized Guard/Reserve on Orders w/ Spouse Seeking Employment
- DOD Civilian w/Spouse Seeking Employment
- Surviving Spouse Combat Related Seeking Employment

Priority 3:

- CYP Direct Care Employee w/ Student Spouse
- Active Duty w/ Student Spouse
- Active Duty Guard/Reserve on Orders w/Student Spouse
- Mobilized Guard/Reserve on Orders w/ Student Spouse
- DOD Civilian w/Student Spouse

- Surviving Spouse Combat Related-Student

Space Available:

- CYP Direct Care Employee w/Non-Working Spouse
- Active Duty w/Non-Working Spouse
- Active Duty Guard/Reserve on Orders w/Non-Working Spouse
- Mobilized Guard/Reserve on Orders w/ Non-Working Spouse
- DOD Civilian w/Non-Working Spouse
- Surviving Spouse Combat Related-Not Working
- Single/Dual DOD Contractor
- DOD Contractor w/Working Spouse
- DOD Contractor w/Spouse Seeking Employment
- DOD Contractor w/ Student Spouse
- DOD Contractor w/ Non-Working Spouse
- Single/Dual Other FED Employee
- Other FED Employees w/ Working Spouse
- Other FED Employee w/Spouse Seeking Employment
- Other FED Employee w/Student Spouse
- Other FED Employee w/Non-Working Spouse
- Inactive Guard/Reserve
- Military Retiree

If the need for care for the previous priorities has been met, childcare may be supported for other active duty and civilian personnel, i.e., those with a nonworking spouse. If the spouse is unemployed at enrollment or becomes unemployed and the program has a waitlist of eligible patrons needing childcare, the family will be given 90 days to secure new employment to maintain care.

Military Retirees' children are only eligible for care in CYP Programs when a specific written waiver citing the National Defense Authorization Act (NDAA) of 2000, Sec.1799, has been approved by CNIC CYP.

STAFF TO CHILD RATIOS

0 to 12 months 1 adult to 4 children
12 to 24 months 1 adult to 5 children
24 to 36 months 1 adult to 7 children
36 to 60 months 1 adult to 12 children

Navy staffing ratios are based on current philosophies of developmentally appropriate practice. These limits will not be exceeded. These regulations are necessary to ensure a

safe and healthy environment with ample supervision. The Child Development Center staff members are trained in each area of developmental care as well as in basic first aid and CPR.

Florida's Voluntary Prekindergarten (VPK) program follows the Duval County School Calendar. Voluntary Prekindergarten is a free, voluntary and high-quality entitlement program for all children who are 4 years of age on or before Sept. 1 of the school year and reside in Florida. The mission of VPK is to prepare children for kindergarten with an emphasis on early literacy and oral language skills.

Sometimes, childcare is not immediately available because of waiting lists. In order to give parents the best service possible, MWR certifies Child Development Home Care providers. For information, call 904-247-7740.

Hours of Operation:

Building 2287.....904-241-4507
 Building 1960.....904-247-7740
 5:00 a.m. to 7:00 p.m. Monday through Friday, closed federal holidays

VPK Only, Building 1960 - Off Base

Morning Session: 8:30 a.m. to 11:30 a.m. Monday through Friday

- *There is a fee for wrap-around care 5:00 to 8:30 a.m. and 11:30 a.m. to 7 p.m. Monday through Friday.*

Should you need the use of the center on an hourly care basis; reservations can be made online through CYP Online Services <https://myffr.navyaims.com/maypcyms.html> once initial registration has been conducted at the Child and Youth Programs. Both Building 2287 and Building 1960 serve infants through children five years of age. Hourly Care services are offered on a daily space-available basis. Meal service is provided to all of the children in the CDC. If your child is in a CDC during mealtime, he or she will be served. The CDCs operate under the guidance of the USDA Food Program, and appropriate portions are served in accordance with the age of the child and various food groups. We hope that your child enjoys his or her stay at the CDC and that you will be pleased with the services offered. Remember that you are invited to tour the facilities or visit your child at any time during the day. If you have any questions concerning the CDC, please call us at 904-247-7740.

SCHOOL LIAISON OFFICER

Located in Building 1, the School Liaison Officer (SLO) serves as the primary link between schools, commanders and military parents pertaining to K-12 educational issues. The job of the SLO involves informing and linking military families to the resources and information needed to maximize educational opportunities to ensure academic success for all military children.

Navy SLO education professionals work closely with school administrators to foster a positive and mutually beneficial relationship between schools and the military community, all for the sake of the military child. Contact the Naval Station Mayport SLO at 904-270-6289, ext. 1305.

YOUTH ACTIVITIES CENTER

The Youth Activities Center (YAC) at Naval Station Mayport offers a nationally accredited School-Age Care Program (SAC) that operates year round based on the Duval County School Calendar. Families can request care through MilitaryChildcare.com.

Our School-Age Care Program operates Monday-Friday from 5:00 a.m. to 7:00 p.m., however, closed on federal holidays. Breakfast, afternoon snack and evening snack is offered daily. Lunch is provided on non-school days.

The before and after school program is offered for children attending kindergarten through fifth grade; however, a before school only program is offered for those children attending middle school. Once enrolled in the before and after school program, children can attend from the start of the school year until the end of the school year. The care will include early release days, non-school days, winter camp and spring camp. When school is out for summer break, children attending the before and after school program will have the opportunity to register in house for summer camp weekly sessions, if needed. Space in the before and after school program will be reserved over the summer break.

If your child is not registered for the before and after school program, you can request care through MilitaryChildcare.com for winter camp, spring camp and summer camp.

Hourly care is offered year round, based on the hours of the before and after school program and school breaks. An online reservation is required. Parents can make their reservation online through CYP Online Services <https://myffr.navyaims.com/maypcyms.html> after initial registration is completed at the YAC.

The YAC provides transportation to and from Finegan Elementary, Neptune Beach Elementary and Seaside Charter School. A Duval County Public School Bus provides transportation to and from the Jacksonville Beach Elementary, San Pablo Elementary & Mayport Elementary as well as J. Allen Axson and Mayport Middle.

For more information, call (904) 270-5680 or 270-5421.

CURRICULUM

The YAC is affiliated with Boys and Girls Club of America (BGCA) and 4-H to offer quality curriculum and programming for our Mayport youth. BGCA and 4-H Programs are offered at the Youth Activities Center for our School-Age Care Program, School-Age Recreation Program and Teen Program.

Boys and Girls Club of America (BGCA) curriculum and programming includes five components:

1. High-yield learning activities geared toward helping children use their brains.
2. Emergent curriculum based on the current interests and developmental needs.
3. Fitness emphasis to build health lifestyles and build positive body image.
4. Fine and Performing Arts that foster individuality and encourage creativity.
5. Character development focusing on helping children make good life choices.

BGCA Curriculum fosters community development based on individual interests. The Power Hour Club offers homework assistance and an environment that promotes effective study habits.

In addition to BGCA Curriculum, our programs offer 4-H Curriculum for youth development.

The 4-H Clubs include the following essential elements:

- Belonging
 A positive relationship with a caring adult
 An inclusive environment

LEISURE

A safe environment

- Mastery

Engagement in learning

Learning new skills

- Independence

Opportunity to see oneself as an active participant in the future

Opportunity for self-determination

- Generosity

Opportunity to value and practice service for others

Together the School-Age Care Program, School-Age Recreation, Teen Program BGCA and 4-H offer a well-rounded curriculum that meets the needs of all the youth.

SCHOOL-AGE RECREATION PROGRAM

The YAC offers school-age recreation on Wednesdays and Thursdays from 4:00-5:30 pm and select Saturdays from 1-5 pm. The children participate in clubs after school with the School-Age Care Program. Freedom Friday or Parent Night Outs are offered on select Fridays during the school year from 7:30-11 pm. For more information, call 904-270-5680 or 270-5421.

TEEN PROGRAM

The Teen Center offers recreation for middle and high school ages Monday through Friday from 2:15-7 pm on school days and 1-7 pm on non-school days. The Teen Center offers extended hours on Fridays either 9 pm or 11 pm. The Teen Center is open on select Saturdays from 5-9 pm; however, check the monthly calendar for special activities and field trips. For more information, call 904-246-0347.

Youth Sports and Fitness

A comprehensive year-round sports program is aimed at youth of all skill levels: instructional, recreational and competitive. Sports offered include T-ball, baseball, soccer and basketball. For more information, call 904-246-0362.

Instructional classes are offered at the YAC in martial arts for ages 5-17 and dance (ballet and tap) for Ages 3-12. For more information, call 904-270-5680 or 270-5421.

AUTO CARE

AUTO SKILLS CENTER

The Auto Skills Center has 32 vehicle bays for patrons to perform vehicle repairs and maintenance. The center has a retail parts



and accessory store, offers car care classes and performs service repairs. Monthly specials feature savings on the center's services. See the cashier for information on recycling used lube oil, antifreeze and tires. Hours of operation are 8 a.m. to 5 p.m. Tuesday through Friday and 9 a.m. to 5 p.m. Saturday. Auto Skills is closed Sunday, Monday, and federal holidays. For more information, call 904-270-5392.

VEHICLE STORAGE FACILITY

This facility provides a secure area to store vehicles, boats, trailers and recreational vehicles. Parking is free for deployed Sailors for their primary automobile. Also included with this service is transportation from the storage location back to the command, free jump-starting and air for flat tires. Use of this secured compound may result in reduced insurance rates for extended deployments. Recreational vehicles are stored at a separate secure location for a monthly fee. Call 904-270-7022 for information.

VEHICLE SCALE

The MWR vehicle scale is at Building 412 with the vehicle storage and scrap metal yard office. The scale is state-certified and can be used for DIY (do it yourself) moves. There is a \$10 charge per scale use, payable by cash or card only, no checks. The scale is available 7:00 a.m. to 3:30 p.m. Monday through Friday. For more information, call 904-270-5095.

RECYCLING

RECYCLING COMPLEX

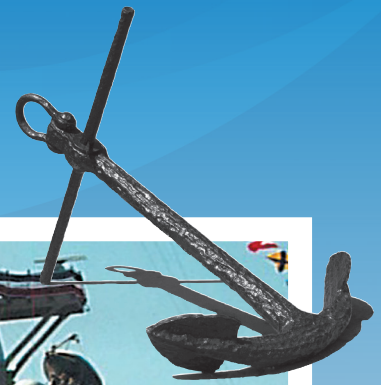
MWR can recycle: office paper, newspaper, brown grocery bags, aluminum and steel cans, cardboard, all types of metal, wooden pallets, waste cooking oil, used motor oil and tires (at the Auto Skills Center only). Recyclable materials can be dropped off at various drop-off boxes throughout the base and in base housing. In addition, recyclables are accepted at Building 1624 (the Recycling Center). All profits go back to the MWR fund to help provide better programs and facilities for Sailors and their families. The Recycling Center is open 7:00 a.m. to 3:30 p.m. Monday through Friday. Call 904-270-5095 for more information.

PETS

VETERINARY CLINIC

Located in Building 708B, Everglades Court, the Mayport Veterinary Clinic offers affordable, quality pet care for all active-duty members, retirees, reservists and their families. The facility is a wellness vaccine clinic, offering annual exams, canine and feline vaccines, heartworm and fecal tests, and minor sick calls by appointment only. Going overseas? It is recommended you start planning six months prior to your PCS date. Micro-chipping is required for persons living in base housing and is available at the vet clinic. The vet clinic is open 8 a.m. to 4 p.m. Monday through Friday. For more information on the vet clinic, call 904-270-7004.

HISTORY



HISTORY

Sailors have been flocking to the area surrounding the present site of Naval Station Mayport for more than 400 years. With its ease of access to inland waterways and the open ocean, early Sailors' interest in the region has resulted in an important military base with strong ties to the community.

In 1562, French Huguenot Commodore Jean Ribault, then said to be the greatest captain on the seas, was selected by the famous Adm. Gaspard de Coligny to lead an expedition to Florida; his mission was to form a French Protestant colony. Ribault arrived off what is now known as Mayport, near the mouth of the St. Johns River, May 1 of that year. Landing on the north side of the river, now Fort George, it is said they offered up prayers while the Native Americans looked on with attentive silence. They were received warmly by the Native Americans, including Satourbia, their chief.

The following morning, May 2, Ribault entered to the south side of the river with his captains, gentlemen, soldiers and others. They had with them a stone monument that they placed, according to Ribault's narrative, on a sand hill on the south side of the river near its mouth and plainly visible from the sea. In 1564, de Coligny dispatched another French Huguenot, Commodore Rene Goulaine de Laudonniere, to establish a colony near the mouth of the St. Johns River. The Spanish were fearful of French domination in north Florida.

Their "treasure fleet" followed the Gulf Stream up the coast of Florida, past the mouth of the St. Johns River, and discovered the French positions in the area before crossing the Atlantic Ocean for Spain. With the arrival of this news in Spain, the government dispatched a fleet under command of Pedro de Menendez to the Mayport area to prevent continued French occupation.

At about the same time the Spanish fleet set sail for this area, reinforcements commanded by Ribault were sent by de Coligny to the French colony. The two fleets, French and Spanish, met near the site of this base, but the Spanish retired to St. Augustine. Soon afterward, the French fleet followed to drive the Spanish away; but, as the French fleet was ready to attack, the ships were swept to the south and wrecked by a violent hurricane. Menendez took advantage of the situation and moved overland to destroy the then-defenseless French colony (Fort Caroline) at St. Johns Bluff. After seizing this area for Spain, and executing the French prisoners, Menendez set up small military outposts: one at the present site of Naval Station Mayport, one immediately across the river and one at the fort at St. Johns Bluff.

A French expedition under the command of Dominique de Gourgues set sail to take revenge for this act. In 1568, de Gourgues entered the St. Johns River and seized the Spanish blockhouse at Mayport, as well as the other two outposts in this area. In reprisal, he executed all the Spanish and then left for France. In 1580, on the river near the base, the Spanish destroyed a French warship. Six years later,

HISTORY

the English fleet under Sir Francis Drake attempted to land here after attacking St. Augustine but was prevented by high winds.

Through old maps, there is evidence of continuous occupation of the naval station site by Native Americans, Spanish, English and Americans since the 16th century. The Native Americans in this area were wiped out by slave traders from South Carolina under Gov. James Moore in the early 18th century.

During the Revolutionary War period, Florida was occupied by the English. The river was patrolled by a group of British vessels called the St. Johns Fleet, whose duty was to prevent American sympathizers from crossing the river from the south side to the north. During this time, many Spanish citizens moved into the Mayport area from the New Smyrna colony. Many of their descendants still live in the city of Mayport, adjacent to the naval station.

At the outbreak of the American Civil War, a Confederate company from Jacksonville, the Jacksonville Light Infantry, set up a fort on the present naval station. They named it Fort Steele in honor of their commanding officer, a medical officer named Dr. Steele. Steele was soon transferred to the Confederate Medical Corps, and command of the company was assumed by Capt. Doggett. Because the fort was considered indefensible, the guns were buried and the Jacksonville Company was made part of the main Confederate forces in Tennessee. A number of years before the Navy acquired this site, these guns were discovered near the present pilothouse and were recovered.

During the late 19th century, the site of this base was a fashionable resort area. At that time there were no jetties, and the wooded

area of the base, fronted by a beach, was a shore of the south channel of the St. Johns River. Summer visitors from Jacksonville had their cottages on the area of the base rather than at the beach. In the early 20th century, the site was acquired by a family of northern visitors who established their residences here and set up a group of cottages for rental.

In 1890, there was a flourishing little colony where most of the installations of the naval station are now located. There was a red brick lighthouse, the foundation of which was plainly visible about 100 feet out surrounded by 3 feet of water to a 1,000-foot pier at Wonderwood. There was another large brick home built on the beach, however, a tremendous high tide accompanied by a strong northeast wind swept it and the lighthouse away. In 1932, Sidney Hartley's general store was where the Security Office is now. Texaco gas was sold here at 21 cents a gallon.

BASE BEGINNINGS

Under the Hepburn Act of May 17, 1938, (Public Law 528 of the 75th Congress) the Honorable Claude Swanson appointed a board to be headed by Rear Adm. A.J. Hepburn to investigate "a southeastern naval air base." In communication to Congress on Dec. 27, 1938, the board recommended the establishment of a major base at Jacksonville having the following characteristics:

- Facilities for two carrier groups (planned with a view to expansion to four carrier groups).
- Facilities for three patrol squadrons (planned with a view to accommodate six squadrons).
- Facilities for two utility squadrons.

- Facilities for complete plane and engine overhaul.
- Berthing for carriers at inner end of entrance jetty.
- A channel to permit tender berthing at piers at Camp Foster.

Development of an outlying patrol plane operating area in the lower Banana River.

The citizens of Duval County (Jacksonville) promised the Navy Department they would buy the land for the main naval air base and carrier berthing (Naval Station Mayport). Upon passage of H.R. 2880, 76th Congress, 1st Session, which authorized the projects contained in House Document 65, the citizens of Duval County on July 18, 1939, passed a \$1.1 million bond issue to purchase land for the two stations.

In April 1939, the Navy Department initiated plans for this area, which included a site along the south jetties for the development of an aircraft carrier basin. In December of that year, on the basis of a report made by Cmdr. Carl Cotter, officer in charge of construction, Ribault Bay was selected as the location for such a basin. The basin was dredged to 29 feet and used by patrol craft, target and rescue boats, and jeep carriers during World War II.

At the war's end, \$780,000 had been appropriated to build a carrier wharf on the north side of the basin. This appropriation, with many others, was canceled, and no improvements were made. On the basis of a proposal submitted by Lt. Cmdr.

M.R. Sanders, commanding officer, Section Base 1, Naval Reserve Armory, recommending establishment of a second section base at Mayport, the station was commissioned as a U.S. naval section base in December 1942.

GROWTH AND DEVELOPMENT

On April 1, 1944, the air facility at Mayport was commissioned a naval auxiliary air station (NAAS), commanded by Sanders. At the same time, the Sea Frontier Base was maintained in the bay area. The next year, the naval auxiliary air station took over the entire site, including the pier and docking facilities. During World War II, the U.S. naval section base and naval auxiliary air station provided vital support to the country's war effort in terms of personnel and logistics. Following the war, both the naval section base and NAAS were decommissioned and placed in a caretaker status. The Coast Guard took over the base and operated



a small “boot camp” there for several years, but it vacated Mayport in late 1947, due to budget cuts.

Mayport was reactivated again in June 1948, as a naval outlying landing field under the cognizance of the commanding officer, Naval Air Station Jacksonville. Three years later the land area of Navy Mayport facilities was increased to 1,680 acres and work began on extending the runway. Through the late 1940s and mid-1950s, the Mayport base continued to grow to accommodate new classes of ships and extended runways for the increasing air traffic.

On Oct. 29, 1952, USS Tarawa (CVS 40), under command of Capt. J.H. Munroe, entered Ribault Bay to become the first capital ship to use Mayport’s new carrier basin. Operating as a naval auxiliary landing field under cognizance of the commanding officer, U.S. Naval Air Station Jacksonville, Mayport received much assistance in servicing Tarawa, including tug boats from Naval Station Green Cove Springs, Florida.

In 1953, the U.S. Corps of Engineers received \$350,000 to re-dredge the basin to 40-plus feet so Midway-class carriers could enter the basin. The first of these ships was USS Coral Sea in 1954. By 1955, Mayport had grown considerably in land area, command importance and activity and represented an investment of nearly \$10 million. A master jet runway 8,000 feet long and a 4,200-foot-long runway were in use at the station, and many new structures including an operations building had been built at Mayport. On July 1, 1955, in appropriate ceremonies, Mayport became once again a naval auxiliary air station. Vice Adm. Thomas Combs, deputy chief of naval operations (air), delivered the main address at the commissioning ceremonies in the presence of an assemblage of military officials and civilian dignitaries. Capt. John Thatch, commanding officer, Naval Air Station Jacksonville, read the commissioning directive, and thereafter Cmdr. William Hotrod, formerly officer in charge of the naval auxiliary landing field, read orders designating him commanding officer of the U.S. Naval Auxiliary Air Station Mayport. When commissioned in 1955, the station had an assigned allowance of eight officers and 230 enlisted personnel and employed 101 civilians.

In April 1955, Rear Adm. Robert Goldwaite, Commander, Carrier Division 2, moved his headquarters to Mayport. This was the first time in Jacksonville’s history that such

headquarters were shore-based here. The following year, the aircraft carrier USS Franklin D. Roosevelt (CVA 42) arrived in Mayport, its new homeport, from Bremerton, Washington. This was also the first time Navy families moved here with the ship. An “ordnance clearance” of 462 acres in 1956 brought the total land area of Mayport to 1,888 acres; and in 1957, another 540 acres of land was acquired to bring the land area total to 2,428 acres.

For the remainder of the 20th century, Naval Station Mayport continued to expand to accommodate more ships, Sailors and their families, and improvements in base facilities. In May 1959, for example, construction of the destroyer slip at the U.S. Naval Auxiliary Air Station Mayport became a link in the nation’s newest, fastest automatic teletypewriter communications system. At this time, the Navy put into operation a 48,000-mile network interconnecting 236 teletypewriter stations in 31 states; this resulted in an immediate 70 percent increase in communications efficiency at Mayport.

Shortly before noon June 8, 1959, the first official dispatch of U.S. Mail was launched from the guided-missile submarine USS Barbero (SSG 317), in international waters at sea. Twenty-two minutes later the Regulus I Missile, carrying about 3,000 pieces of mail, landed at the U.S. Naval Auxiliary Air Station Mayport. Among those officials present for the event was Postmaster General Arthur

Summerfield who stated, upon successful landing of the “missile mail” at Mayport, “This peacetime employment of a guided-missile for the important and practical purpose of carrying mail is the first known official use of missiles by any Post Office Department of any nation.” On July 8, 1959, more than 6,000 special souvenir envelopes, commemorating the landing of the first official missile mail at Mayport, and containing a historical brochure concerning the station, were mailed to stamp collectors and Post Office Department officials throughout the world. Aside from being an item of collection value to those who received it, the souvenir envelope and its enclosure served historical purpose and brought credit to the naval service commensurate with its part in the project to develop swifter transmission of mail.

As helicopter aviation evolved during the Cold War, Mayport became the East Coast home for the Light Airborne Multi-Purpose System (LAMPS) MK III community. As a reflection of growth, Mayport Naval Air Facility was redesignated as a naval air station in 1988.

SIGNIFICANT EVENTS

Mayport’s location has given its homeported ships many opportunities to participate in both military operations and several other national interest projects. On Feb. 23, 1962, the Mayport-based USS Noa (DD 841)



HISTORY

was a recovery ship for the Mercury space capsule Friendship Seven and astronaut Lt. Col. John Glenn Jr., the first American to orbit the earth. On June 11, 1965, the carrier USS Wasp brought Lt. Col. Jim McDivitt, Lt. Col. Ed White and the Gemini 4 capsule to Naval Station Mayport following their completion of 62 earth orbits in four days.

During the period from Oct. 21 to Nov. 22, 1962, the naval station was deeply involved in the Cuban missile crisis. The 2nd Marine Division set up an advanced staging area on the station. Naval Station Mayport provided logistic support to naval amphibious units, PHIBRON 12 and PHIBGRU 4; to fleet support ships USS Vermillion and USS Yancey; and to the carriers USS Saratoga, USS Lexington, USS Thetis Bay, USS Boxer and USS Okinawa.

In February 1973, Naval Station Mayport hit the front pages of nearly every newspaper in the United States as all hands turned out to greet the “Spirit of ’76” and its passengers, President Richard Nixon, first lady Pat Nixon and their daughter, Julie Nixon Eisenhower. During their short stay, the first family visited USS Albany to greet the president’s son-in-law, Lt. J.G. David Eisenhower, an Albany crewmember. In responding to the many signs reading “Thank you for bringing our boys home” after their deployment, the president told the crowd at Mayport that it was his responsibility to see that the boys came home to a peace with honor and that “it wouldn’t have been possible if it had not been for the people like the 4,500 men of Saratoga. It was a long and tiring 10-month assignment, but what you did helped to make the great event possible.”

During 1982 and 1983, several ships homeported at the naval station were involved in operations off the coast of Beirut, Lebanon. Three ships and DESRON 24, homeported here, were involved in Operation Urgent Fury, the rescue operation in Grenada in 1983.

On May 17, 1987, the Mayport-based guided-missile frigate USS Stark (FFG 31) was struck by two Iraqi missiles while operating in the Persian Gulf. The resulting explosion and fires took the lives of 37 crewmen. President Ronald Reagan and first lady Nancy Reagan attended the memorial service at Mayport five days later.

In August 1990, after Iraq invaded Kuwait in the Middle East, several Mayport units in the USS Saratoga Battle Group, including

USS Leyte Gulf, USS Vreeland, USS Impervious and USS McNerney, deployed to the region for several months.



In January 1991, Operation Desert Shield became Operation Desert Storm when full-scale military operations began against Iraq. March saw the rapid conclusion of Desert Storm and the return of some of Mayport’s units. The USS Saratoga Battle Group returned to Mayport in late March; the final Mayport unit to return home was USS McNerney in early July.

In December 1998, the USS Gettysburg was heavily involved with the USS Enterprise Battle Group during Operation Desert Fox against Iraqi military targets. USS Philippine Sea was the first unit to launch Tomahawk missiles in March 1999, in support of Operation Allied Force, a NATO operation against Serbia.

NAVAL STATION MAYPORT AT THE TURN OF THE CENTURY

The new century finds Naval Station Mayport thriving with activity and well-positioned to serve as a vehicle for mission readiness. While the face of the base is familiar to many who have watched it grow for years, the infrastructure has evolved with, and anticipated, developments in technology, service and family needs.

While the teletypewriter system and missile mail program provided significant improvements to message processing and mail delivery in 1959, developments in email and digital communications dramatically changed the capabilities of both the ships and squadrons assigned to Mayport and the base shore facilities that support

them. Deployed squadrons and ships are equipped with local area networks (LAN) and satellite connectivity that provide nearly instantaneous message processing, internet access and email capability, which has a positive effect on crew morale. The shore facilities are similarly connected to the internet, and many offices have improved efficiency and productivity through electronic correspondence.

The more things change, the more they stay the same; so it goes for Naval Station Mayport. In 1959, the main gate to the base was moved to accommodate a growing base and improve security; in 2000, it was moved again for the same reasons. The golf course on base was opened in 1960, and it underwent rehabilitation in 2000. In 1956, USS Franklin D. Roosevelt (CVA 42) was homeported in Mayport; in 2000, USS Roosevelt (DDG 80) brought the Roosevelt family name back to Mayport. The base continues to rehabilitate and modernize its housing areas; its wharves are undergoing renovation; and the Morale, Welfare and Recreation team continues to provide the base population with the best in entertainment, value and convenience.

The Navy at Mayport covers 3,409 acres and is the third-largest naval facility in the continental United States. As a major surface and air warfare organization, Mayport remains dedicated to providing “The Finest Service to the Finest Fleet” in the 21st century.

LOCAL COMMUNITY



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Jacksonville is Florida's "First Coast." The area is rich in history, mild in climate and bursting with entertainment to fulfill a variety of individual tastes. Enjoy Jacksonville's relaxed Southern hospitality with the strength of a brimming economy. Populated by more than 900,000, this culturally diverse, family-friendly First Coast city is a naturally beautiful place to live, work and play.

CLIMATE

Jacksonville's mild climate is ideal for an array of recreational and outdoor activities all year long. The summers are warm and winters have mild temperatures, while fall and spring stay cool. The coolest month is January, with an average high of 66 degrees and an average low of 46 degrees. July is the hottest month, with an average high of 92 degrees and an average low of 75 degrees. Rain generally occurs during the summer afternoons with an annual average of about 50 inches. Humidity levels are relatively high, but natural breezes from the Atlantic provide cool relief.

LEISURE ACTIVITIES

The First Coast offers an abundance of leisure activities to suit every taste. From the Jacksonville Jazz Festival and the city's renowned symphony to golf and the Jacksonville Jaguars NFL team, First Coast residents have an extensive variety of exciting activities from which to choose.

The beaches of Jacksonville begin at Amelia Island near the Florida-Georgia border and stretch southward to historic St. Augustine. Miles of sun-drenched coastline offer sun lovers the opportunity to surf, swim, fish and collect shells.

Downtown, the Jacksonville Landing offers residents and visitors a marketplace of specialty shops, restaurants and cafes. Whether you're craving Cajun, Irish, Italian, Mexican or other gourmet cuisine, you'll find what you are looking for here. The Landing is on the north bank of the St. Johns River beside the Main Street Bridge and is accessible by car or boat.

For the art connoisseur, Jacksonville's museums are some of the most intriguing in the area. Visit the Museum of Contemporary Art Jacksonville and the Cummer Museum of Art & Gardens, which are home to permanent exhibits as well as traveling collections. The Ritz Theatre and Museum is a must-see, featuring an exhilarating mix of African-American cultural exhibits and performances. At the Florida Theatre, Times-Union Center for the Performing Arts and Jacksonville Veterans Memorial Arena, world-class Broadway productions, musical acts and other performances can be seen. The city also hosts a downtown Art Walk, featuring dozens of venues, live bands and artists.

Sports highlights in Jacksonville include baseball, basketball, football, hockey, rugby and soccer. Jacksonville is home to the NFL's Jacksonville Jaguars. Minor league teams include the Jacksonville Jumbo Shrimp (baseball), the Jacksonville Giants (basketball) and the Jacksonville Ice-men (hockey). Jacksonville Armada FC is a world-renowned soccer club that is a member of the North American Soccer League. The Jacksonville Axemen are part of the USA Rugby League. Ranked one of the best cities for runners by Runner's World, Jacksonville hosts the Gate River Run each year in March. The marathon is one of the largest 15Ks in the U.S., attracting more than 20,000 runners and walkers.

If you like golf, you won't have look far to find a place to tee it up. Jacksonville offers a variety of beautiful courses for golfers of all skill sets, including the TPC Sawgrass at Ponte Vedra Beach, the annual site for The Players Championship golf tournament. If tennis is your racket, there are hundreds of courts in the area, including the Amelia Island Tennis Resort, which has hosted legends such as Andre Agassi, Martina Navratilova, Chris Evert, Martina Hingis, Maria Sharapova, and Venus and Serena Williams. More tennis can be found at the Racquet Club at the Ponte Vedra Inn & Club, an official ATP Tennis Club.

Jacksonville has the largest urban park system in the country, with a wide variety of parks, trails and campsites. Fishing, hiking and picnicking are offered at many of these sites. Highlights include the Timucuan Ecological & Historic Preserve, which has 6,000 years of history along with salt marshes, coastal dunes and hardwood hammocks. Big Talbot Island State Park is ideal for bird-watching, photography and nature

LOCAL COMMUNITY

hikes. At the state park you can take a guided kayak tour, visit the bluffs and enjoy a picnic, or walk down Boneyard Beach, which is famous for the salt-washed oak and cedar tree skeletons that line the shore.

For more information on Jacksonville and all it has to offer, check out the city's convention and visitor's bureau, Visit Jacksonville online, at www.visitjacksonville.com. You can also contact them at 904-798-9100 or visit them at 208 N. Laura St., Jacksonville, FL 32202.

EDUCATION

The 20th-largest district in the country, Duval County Public Schools serve approximately 129,000 students.

Florida state law requires that all children 6 years of age and older attend school until their 16th birthday. Successful completion of kindergarten is required before entering the first grade. Public school programs are provided to all children from kindergarten through 12th grade. Children must be 5 years of age by Sept. 1 to register for kindergarten.

School registration can be completed online at <https://dcps.duvalschools.org/page/25870>. At the time of registration, parents must provide their child's birth certificate and proof of all required immunizations, as well as a physician's statement that the child has received a physical examination within the past year.

Transportation is provided for students living more than 1.5 miles from their assigned school.

For more information, contact NS Mayport's School Liaison Officer at 904-270-6289

X1305, mayportslo@navy.mil or visit the Duval County Public Schools website at <https://dcps.duvalschools.org>.

HIGHER EDUCATION

Opportunities are seemingly endless for any aspiration of higher education in Jacksonville. The area boasts several colleges and universities, including private business colleges, community colleges and upper-division, state-supported universities. Some local colleges include Jacksonville University, a four-year liberal arts college offering bachelor's degrees in more than 70 programs; Edward Waters College, a private and fully accredited institution; Florida State College at Jacksonville, a four-year institution that is part of the Florida College System; and the University of North Florida, a four-year, public, state-supported institution. The University of Florida is about 70 miles from Jacksonville in Gainesville.

AUTO REGISTRATION

Within 10 days of becoming employed, placing children in public school or establishing residency, Florida newcomers must register their motor vehicles and display Florida license plates. Non-resident service members may display a current license plate from their home state.

Make sure to bring all the necessary documents when you're ready to register your motor vehicles. You will need proof of identity, original out-of-state title, proof of Florida insurance, verification of physical inspection of the vehicle identification number and the applicable registration form. Florida tag rates vary based on vehicle type. For more information, visit the Florida Highway Safety and Motor Vehicles website at www.flhsmv.gov.

DRIVER'S LICENSE

A driver's license must be obtained within 30 days for any driver who becomes a resident of Florida. You are considered a resident if you accept employment, enroll a child in public school, register to vote or apply for a home-stead exemption. Nonresident active-duty military members and their dependents may drive in Florida without getting a Florida driver's license, provided they have a valid license from another state.

Applicants must be at least 16 years old and must pass vision, hearing, knowledge and driving tests to qualify for a Florida driver's license. A learner's license, which permits

driving when accompanied by a licensed driver who is at least 21 years old, can be obtained at age 15.

The state spells out at length what is required for licensing under various scenarios in its "Florida Driver's Handbook," which can be viewed in English, Spanish and Creole at www.flhsmv.gov/resource-center/handbooks-manuals.

Appointments are available at driver's license offices throughout the Jacksonville area and are recommended to alleviate lengthy waiting times. Visit any examination location for a free handbook of Florida driving laws. For appointments, call 904-630-1916. For a list of local office locations, visit the Florida Highway Safety and Motor Vehicles website at www.flhsmv.gov/locations.

ELECTRICITY

JEA provides power for most of Duval County and portions of Clay and St. Johns counties. To apply for service, visit JEA's website at www.jea.com. Deposits vary based on usage records at the residence for the past year, but the minimum deposit for electricity is \$200. For more information about electric service from JEA, call 904-665-6000.

The city of Jacksonville Beach provides electricity service for Jacksonville Beach, Neptune Beach, Ponte Vedra and Palm Valley. The standard deposit is \$125 but may vary on a case-by-case basis. Additional information may be obtained by calling 904-247-6241 or visiting www.jacksonvillebeach.org/residents/utilities.

WATER AND SEWER

Water and sewer services for Jacksonville can be arranged by JEA office at www.jea.com or by calling 904-665-6000. Water and sewer for the Jacksonville Beach, Neptune Beach, Ponte Vedra Beach and Palm Valley area is provided by the city of Jacksonville Beach. For information, call 904-247-6241 or visit www.jacksonvillebeach.org/residents/utilities.

TELEPHONE, TELEVISION AND INTERNET

Telephone, television and internet service availability varies based on address. Local Jacksonville providers include AT&T, Comcast and HughesNet. For more information, visit the providers' websites at www.att.com, www.xfinity.com and www.hughesnet.com.



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The children of our servicemen and women serve our nation in their own special way. You have the opportunity to thank and encourage these courageous kids with our newest program.



Battalion Buddy

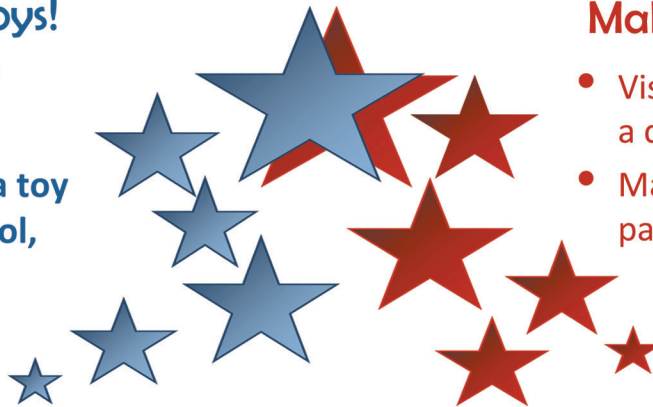


We provide cuddly animals to serve as a "Battalion Buddy" to the military children who are about to say "Good-bye" to a parent who is deploying. These stuffed toys serve as comfort during a difficult time.

There are two ways to donate!

Donate Stuffed Toys!

- Send new 14"-16" plush toys please.
- Consider holding a toy drive at your school, church, or other organization!



Make a Contribution

- Visit our website and make a donation instantly online.
- Mail your check made payable and addressed to:

Operation Gratitude
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Encino, CA 91436

Send all donations of brand-new stuffed toys to:
OPERATION GRATITUDE
17330 Victory Boulevard, Van Nuys, CA 91406
ATTN: Battalion Buddy Program

For more information visit us on the web at www.OperationGratitude.com
on Facebook at www.facebook.com/OperationGratitude
or send an email to OpGrat@gmail.com



TELEPHONE DIRECTORY



EMERGENCY NUMBERS

Police • Fire • Medical

911

270-5111 • 270-5333

Tel..... 270-(plus ext.)
 Information..... 270-5401
 DSN 270-(plus ext.)
 Naval Station Mayport Quarterdeck..... 270-NAVY (6289)
 Duty Chaplain.....219-8004
 Naval Station Mayport Command Duty Officer.....234-3557

DO NOT DISCUSS CLASSIFIED INFORMATION ON
 NON-SECURED TELEPHONES. OFFICIAL DOD TELEPHONES ARE SUBJECT TO MONI-
 TORING FOR COMMUNICATIONS SECURITY PURPOSES AT ALL TIMES.

DOD telephones are provided for the transmission of official government information
 only and are subject to communications security monitoring at all times.
 Use of official DOD telephones constitutes consent to communications security tele-
 phone monitoring per DOD directive 4640.6.

DIALING PLAN CHEAT SHEET/ALPHABETICAL LISTINGS

DIALING PLAN CHEAT SHEET

DIALING PLAN

Dial the following:

ROUTE	DIAL
On Base	7-Digit Commercial or DSN Telephone Number
Mayport	7-Digit Telephone Number
Local Area	99+7-Digit Telephone Number
Long Distance.....	98-1-10-Digit Commercial Telephone Number
DSN CONUS	94+7-Digit DSN Telephone Number
Toll Free	99+1+10-Digit Toll-free Number
Emergency	911

NAVAL STATION (NAVSTA)

MAYPORT COMMAND

Commanding Officer, Executive Officer, & Command Master Chief.	270-5201/1208
Fax (Executive Offices).....	270-5683
Quarterdeck.....	270-NAVY (6289)
Command Master-at-Arms	270-6120

IMPORTANT NUMBERS

American Red Cross	246-1395
Branch Health Clinic.....	270-4303
Duty Chaplain	219-8004

Naval Station Mayport Command Duty Officer

.....	234-3557
EMERGENCY.....	911
Explosive Ordnance Disposal.....	270-5412
Port Operations.....	270-5179
Naval Criminal Investigative Service.....	270-7435
Public Affairs Office	270-5226, ext. 1013
Inflation Program Integrator (N5).....	270-5940, ext. 1203
Installation Training & Readiness Officer (N7) Building 1	270-5235, ext. 1303

ALPHABETICAL LISTINGS

A

ADMIN/TRAINING DEPARTMENT – NAVSTA

Building 1	
Voice Information System	270-NAVY (6289), plus ext.
Administrative Officer.....	ext. 1251
Security Manager	ext. 1227
Admin Dept Leading Chief Petty Officer	ext. 1108
Administration/ESO.....	ext. 1227
Building Manager.	ext. 1901
Message Center	ext. 1212
Correspondence.....	ext. 1107
Leave/LIMDU Coordinator	ext. 1222
Admin Check-ins/Out.....	ext. 1222/1224
Awards.....	ext. 1227
FITREPS.....	ext. 1127
Safety Department.....	ext. 1500
CINCLANTFLT Postal Adviser, Building 460.....	270-5769
Postal Fax	270-5318

Special Assistance

Building 1	
Voice Information System....	270-NAVY (6289), plus ext.
CNRSE IG Detachment Mayport.....	ext. 1218
CMA/Urinalysis Coordinator.....	ext. 1901
Plant Property & Purchase Card Program...ext.	1301
Installation Program Integrator.....	ext. 1203
Program Management Officer.....	ext. 1206
Command Managed Equal Opportunity.....	ext. 1400
Command Career Counselor, Building 460.....	270-7387
CMS Custodial.....	270-6685

AIR OPERATIONS DEPARTMENT – NAVSTA

Voice Information System.....	270-7126,
plus ext.	
Air Ops Officer.....	ext. 100
ADD Air Ops Deputy.....	ext. 102
Air Ops Leading Chief Petty Officer	ext. 103
ADD Airfield Manager.....	ext. 104
Air Ops Fax.....	270-5254

Air Traffic Control Division

Division Officer.....	270-6133
ATC Leading Chief Petty Officer	270-7211/12

Facility Supervisor/Flight Planning..... 270-6130

Ground Electronics Maintenance Division

Division Officer (GEMO).....	270-6148, ext. 300
Asst Division Officer (AGEMO).....	270-6148, ext. 301
Frequency Manager	270-6148, ext. 312
Communications, Building 436	270-6140
Building 2215	
RATCF.....	270-6154
Admin Fax.....	270-6973

Transient Line Division

Flight Base Ops	270-6023
Fax.....	270-5254

AMBULANCE (EMERGENCY)..... 911

AMERI-STORE OFFICE 242-3278

AMERICAN FEDERATION OF GOVT EMPLOYEES

Local 2010..... 246-1561

AMERICAN RED CROSS

Building 1358	
24-Hour Emergency Number.....	877-272-7337
Office Hours – Routine	270-5241

AVIATION FUELS – FLCJ

Fuels Division.....	270-6147
Fax.....	270-6864

B

BASE SERVICES – NAVSTA

Building 299..... 270-3529

BEACHSIDE BINGO – MWR

Building 245..... 270-7204

BOGEY'S RESTAURANT – MWR..... 270-5143

BOWLING CENTER (PINZ & SPINZ) – MWR

Building 244..... 270-5377

BRANCH MEDICAL CLINIC MAYPORT

Main Clinic Menu

C

CABLE TV – NAVSTA

Building 12..... 270-5447

CENTER FOR SURFACE COMBAT SYSTEMS (CSCS) DET MAYPORT/LITTORAL COMBAT SHIP TRAINING FACILITY

Command Duty Officer.....	445-8010
Building 1556	
Quarterdeck.....	270-7180
Building 2527	
Quarterdeck.....	270-4737
Officer in Charge.....	270-7182
Assistant Officer in Charge.....	270-7181 ext. 124
Senior Enlisted Adviser.....	270-6072
DSN.....	270-4570, ext. 270

CHAPEL

Building 350..... 270-5212

CHILDCARE

Child Development Center	
Building 1960.....	247-7740
Building 2287.....	241-4507
Teen Center, Building 1326.....	246-0347
Youth Activities Center.....	270-5680

CLUBS

Foc'sle Lounge (CPO Club), Building 1893..... 270-5432

CONTENT MANAGEMENT SYSTEM ASSISTANCE AND AUDIT (CMS AA) TEAM MAYPORT

Building 7..... 270-6106

NAVY REGION SE (CNRSE), IG DET MAYPORT

Building 1	
Voice Information System	270-NAVY (6289), plus ext. 1218

ALPHABETICAL LISTINGS

COMMAND CAREER COUNSELOR – NAVSTA
Building 460.....270-7387

COMMANDER AFLOAT TRAINING GROUP (ATG)

ATG Directory.....270-6344
Staff Duty Officer.....652-6377
Executive Officer.....270-4999
Command Master Chief.....270-4766

COMMANDER U.S. NAVAL FORCES SOUTHERN COMMAND, CTF43

Voice Information System.....270-7354
Commander U.S. 4th Fleet
Voice Information System.....270-4044

COMMISSARY STORE 2294

Mayport Road, #51
Atlantic Beach, FL 32233
Voice Information System.....249-7524

COMMUNITY PLANNING & LIAISON

NAS Jacksonville/NS Mayport
Office NAS Jacksonville.....542-3737
Building 1
Office NAVSTA Mayport.....270-NAVY (6289), ext. 1312
Mobile.....864-2699

COUNSELING & ASSISTANCE CTR (CAAC)

Building 298.....270-5791/2
Fax.....270-7448

CREDIT UNION, NAVY FEDERAL.....888-842-6328

D

DUNKIN' DONUTS.....619-3448
DUTY CHAPLAIN.....219-8004

E

EMERGENCY MANAGEMENT OFFICE

Building 365.....270-6968/69
All Emergencies (Police * Fire * Medical).....911
Emergency Communications Center.....270-7633

ENVIRONMENTAL – NAVFAC SE

Environmental Director.....270-6070
Environmental Asst.....270-6730
EMS/IR.....270-6816
Water/Pesticides.....270-3191
Tanks/Spills/NFD.....270-3188
Air/P2/EPCRA.....270-6781
Hazwaste/Solid Waste.....270-3185

EQUAL OPPORTUNITY (EO) (MILITARY)/ COMMAND CLIMATE SPECIALIST – NAVSTA

Building 1.....270-5940

EQUAL EMPLOYMENT OPPORTUNITY (EEO)

Civilian employees.....542-2802/2297
Naf employees.....800-295-0320

EXCEPTIONAL FAMILY MEMBER & OVERSEAS SCREENING.....270-4386

EXPLOSIVE ORDNANCE DISPOSAL (EOD) – NAVSTA

Building 190
EOD Office.....270-5412/5416
EOD Emergency.....219-7242/9448

F

FEDERAL INVESTIGATIVE SERVICE (FIS)

Building 1.....270-7812

FIRE DEPARTMENT – NAVSTA

All Emergencies (Police * Fire * Medical).....911

Fire Station 1

Building 365
Asst Fire Chief.....270-7633
Station Fire Chief.....270-6974
Station Area.....270-5335
Fax Station 1.....270-6192

Fire Emergency Services Admin & Prevention Offices

Building 1
Voice Information System.....270-NAVY (6289)
Fire Chief.....270-4997
Hot Work Permits/Fire Inspection.....626-7000
Paramedic Office.....270-5335
Fax.....270-6777

Fire Station 2

Building 1607
Crash Rescue.....270-6625
Fax Station 2.....270-6337

FLEET & FAMILY SUPPORT CENTER (FFSC)

Building 1
Voice Information System.....270-6600, plus ext.
Receptionist.....ext. 1700
Admin.....ext. 1603
Director, FFSC.....ext. 1602
FAP Admin.....ext. 1714
FAP VA.....ext. 1726
SAPR.....ext. 1606/1604
NPSP.....ext. 1717/1715
EFMP.....ext. 1713
TAMP.....ext. 1709
Deployment.....ext. 1721
Relocation/IA.....ext. 1705
FERP.....ext. 1723/1722
OMB/FRG.....ext. 1721
PFM.....ext. 1720/1718

FLEET LOGISTICS CENTER, JACKSONVILLE (FLCJ) DET MAYPORT

Building 191C
Voice Information System.....270-7624
NAS Jacksonville, Building 110
Appointments.....904-542-1000

Building 1554
Voice Information System.....270-6160, plus ext.
Site Dir/Supply Officer.....ext. 140
Deputy Site Director.....ext. 147
Planning Director.....ext. 148
Stock Control.....ext. 110
Warehouse.....ext. 127
Customer Service.....ext. 127

FLEET MEDICAL LIAISON.....270-4245

FLEET READINESS CENTER (FRC)

MID ATLANTIC

Voyage Repair Team.....270-5297

FRC SE DET MAYPORT (AIMD)

Voice Information System.....270-6100

FUELS - FLCJ

Fuel Farm, Building 2288.....270-6159
Fuel Marine, Building 262.....270-5417
Aviation Fuels.....270-6147

FUNERAL DETAIL COORDINATOR – NAVSTA

.....270-5940 ext. 1210/1201

G

GALLEY – NAVSTA

Oasis Food Services Officer, Building 338.....270-5373
Automated Menu.....270-6857

GAS STATION – NEX

.....242-3277
Gas Station Office.....242-3278

GOLF COURSE, WINDY HARBOR – MWR

Golf Maintenance.....270-6720
Pro Shop.....270-5380

GYMNASIUM/FITNESS CENTER – MWR

Building 1391.....270-5451

H

HAZARDOUS WASTE PICKUP – NAVFAC

Building 1986.....270-6468

HOUSING DEPARTMENT – NAVSTA

Housing Director.....270-5636
Housing Service Center
Receptionist/Front Desk.....270-5738
Fax.....270-6717

Balfour Beatty Communities Privatized Family Housing

Community Manager.....270-8870
Facility Manager.....270-1233
Lifeworks Coordinator.....900-2942
Ribault Bay Community Center
Resident Specialist.....372-4701
Maintenance Service Calls.....270-1233
Emergency Service Calls.....270-1233

ALPHABETICAL LISTINGS

I

ID CARDS/DEFENSE ENROLLMENT ELIGIBILITY REPORTING SYSTEM (DEERS) – PSD

Voice Information System270-7614, plus ext.
Building 298.....ext. 300/301

INFORMATION TECHNOLOGY (IT) DEPT – NAVSTA

IT Director, Building 1554.....804-1108
Building 12
Information Assurance 270-6162 ext. 2
Information Security 804-1101
IT NMCI/NGEN Support..... 804-1113
Telephone Control Officer.....270-5447
EKMS Support, Building 1555.....270-6685

Navy Marine Corps Intranet (NMCI)

NMCI Help Desk 866-843-6624
OFC Business Office, Building 12.....270-6162

INSPECTOR GENERAL – NAVSTA

Building 1
Voice Information System
.....270-NAVY (6289), ext. 1105

INSTALLATION PLANS, PROGRAMS & READINESS – CNRSE

Integrator (N5).....270-5235, ext. 1203

INTER-SERVICE SUPPLY SUPPORT

OPERATIONS TEAM (ISSOT)270-5308
Fax.....241-1624

L

LEGAL SERVICE OFFICE DET MAYPORT

Building 1868
Voice Information System270-5445

LOCO BROS.....786-9829

M

MAYPORT WEATHER OFFICE

Building 90.....270-6196

MORALE, WELFARE & RECREATION (MWR)

Building 414
Admin Office270-5228
Fax270-6817
Deployed Forces Support.....270-5551
Personnel NAF.....270-6061
Military Support270-6012, ext. 110
Marketing ext. 115

Eateries/Venues

Bogey's Restaurant, Building 1981.....270-5143
Foc'sle Lounge (CPO Club), Building 1893.....270-5432
Loggerhead's Pub270-7205
Mayport Beacon, Building 245.....270-7198
Loggerhead's Pub270-7205
BBQ Barn.....804-4227

PINZ & SPINZ, Building 244270-5377
Ocean Breeze Conference & Catering Center,
Building 243.....270-5313
Seaglass Wine Bar270-3746

Recreation

Beachside Bingo, Building 245270-7204
Fitness Center, Building 1391.....270-5451
Liberty Center, Building 245270-7788/9
Outdoor Adventures, Building 392.....270-5221
PINZ & SPINZ, Building 244270-5377
RV Parks, Building 2062.....270-7808
Thrift Shop.....270-6067
Tickets & Travel, Building 414270-5145
Windy Harbor Gold Club, Building 1981270-5380

Auto Care

Auto Skills Center, Building 414270-5392
Maintenance/Repair Division, Building 414270-5574
Building 412
Vehicle Scale.....270-5095
Vehicle Storage270-7022

Childcare

Child Development Center
Building 1960.....247-7740
Building 2287.....241-4507
Teen Center, Building 1326.....246-0347
Youth Activities Center.....270-5680

N

NAVAL CRIMINAL INVESTIGATIVE SERVICE (NCIS)

Southeast Field Office, Building 1576270-5361
Resident Agency Mayport Criminal
Investigations, Building 298270-7435
Duty Phone.....270-0160

NAVAL RECRUITING DISTRICT JAX.....396-5909

NAVAL SEA LOGISTICS CENTER FLEET SUPPORT OFFICE MAYPORT

Building 1849.....270-7250
Fax.....270-7235

NAVAL SURFACE WARFARE CENTER, PORT HUENEME DIVISION (NSWC PHD) AEGIS MODERNIZATION PROJECT ENGINEERING OFFICE

Building 2020
Voice Information System.....270-5534, plus ext.
IWS 1SI/NSWC PD Program Manager ext. 13
Combat Systems Project Engineer..... ext. 12
Logistics Representative ext. 18
Facilities Assistant ext. 11

NAVAL SUPPLY SYSTEMS COMMAND (NAVSUP) FLEET LOGISTICS CENTER JAX, DET MAYPORT

Building 1554
Voice Information System.....270-6160, plus ext.

Site Dir/Supply Officer..... ext. 140
Deputy Site Director ext. 147
Planning Director..... ext. 148
Stock Control ext. 110
Warehouse ext. 127
Customer Service..... ext. 120

Building 191

Voice Information System270-5256, plus ext.
Personal Property/Household Goods...542-1000, ext. 105
Hazardous Waste.....270-7062

NAVY COLLEGE OFFICE

Building 460
Navy College Office270-6341/6865
Navy College Learning Center270-7841
Navy College Program (24-Hour Hotline) ...877-253-7122

NAVY EXCHANGE MAYPORT

GAS STATION242-3277
Gas Station Office242-3278

2292 Mayport Road, #50 Atlantic Beach, FL 32233

Customer Service.....242-3254
Hardlines Mgr.....242-3244
Soft Lines Mgr.....242-3298
Retail Ops Support Mgr.....242-3243
Services Mgr.....242-3246
Administration242-3240
Electronics242-3248
Barber/Beauty Shop.....242-3249
Cash Office.....242-3250
Fax.....242-3255
Dry Cleaning/Tailor Shop.....242-3257
Fine Jewelry242-3256
Flower Shop.....242-3257
Garden Shop.....242-3259
Optical242-3261
Receiving Office.....242-3251
Loss Prevention/Safety242-3260
Furniture Dept.....242-3258
Visual Merchandising Mgr242-3267
Shoe Department242-3265

NAVY EXCHANGE MAYPORT

Building 1264
Service Bay.....242-3289
Fleet Store Office.....242-3281
Fleet Store Receiving.....242-3283
Fleet Store Front Line.....242-3282
Services/Tailor Shop/Uniforms.....242-3279
Vending Machine Trouble.....542-3497

NAVY LODGE.....247-3964

NAVY FOOD MANAGEMENT TEAM

Building 1333.....270-5544/6815
Officer in Charge.....270-7766
Fax.....270-7099

NAVY LODGE – NEX247-3964

ALPHABETICAL LISTINGS

NAVY MARINE CORPS INTRANET (NMCI)

OFC Business Office, Building 12..... 270-6162
All Trouble Calls..... 866-843-6624

NAVY-MARINE CORPS RELIEF SOCIETY – NAVSTA

Building 1
Voice Information System..... 270-NAVY (6289), plus ext.
NMCRS Director..... ext. 1511
Receptionist..... ext. 1504
Relief Service Assistant..... ext. 1506

NAVY MUNITIONS COMMAND ATLANTIC DET MAYPORT

Officer in Charge..... 270-5341
Deputy OIC..... 270-5912
Ordnance Operations..... 270-5388
Ordnance Support..... 270-4133
Inventory Accuracy – Lean..... 270-4139
Transportation..... 270-4134
Inventory Management..... 270-4135
Admin Support..... 270-5387

NAVY PUBLIC AFFAIRS SUPPORT ELEMENT (NPASE) DET MAYPORT

Officer in Charge..... 270-5232
Customer Service..... 270-7762
Leading Petty Officer..... 270-6324

NORTH FLORIDA SHIPYARD..... 249-7266

O

OFFICIAL MAIL

Postal Adviser..... 270-5769
Fax..... 270-5318
U.S. Post Office..... 270-5560

P

PANDA EXPRESS..... 423-0569

PERSONAL PROPERTY OFFICE

Household Goods..... 542-1000

PERSONNEL SUPPORT DETACHMENT (PSD) – NAVSTA

Building 298
Voice Information System..... 270-7614, ext. 300/301
Director..... ext. 101
Personnel Officer..... ext. 107
Administration Office..... ext. 106
Customer Service..... ext. 112
ID Cards..... ext. 300/301
Deputy Disbursing Officer..... ext. 120
Educational Service..... ext. 429
LIMDU Legal..... ext. 162
Transportation/SATO..... ext. 311/310
Separations/Retirements..... ext. 170/171/172/173

PORT OPERATIONS – NAVSTA

Voice Information System..... 270-5179
Dispatch..... 270-5266

PROGRAM MANAGERS REPRESENTATIVE (PMR)

AEGIS Combat Systems..... 270-6693/6922
LCS Combat Systems..... 270-6701/6924
SEA 21..... 270-6800/6803/6822/6876/6921
On-Site Logistic Representatives..... 270-6706/6712/6770
NSWCCD-SSES Waterfront HM&E ILS..... 270-6703
BIW Planning Yard Representatives..... 270-6661
HII-Ingalls Planning Yard Representative..... 270-6823

PUBLIC AFFAIRS OFFICE (PAO) – NAVSTA

Building 1
Voice Information System..... 270-5226, plus ext.
Public Affairs Officer..... ext. 1013
Deputy PAO..... ext. 1015
Receptionist..... ext. 1011/1014
Fax..... 270-5329

PUBLIC WORKS DEPT, NAVFAC (NAVAL FACILITIES ENGINEERING COMMAND) SE – NAVSTA

Service Calls/Works Requests..... 270-6761
(Normal Work Hours 7:30 a.m. to 4 p.m.)
Fax..... 270-5394
(After-Hours Emergencies 4 p.m. to 7:30 a.m.)
Trouble Desk/Steam Plant..... 270-5149
Public Works Officer, Building 1966..... 270-3162
Deputy Public Works Officer..... 270-3165
Program Analyst..... 270-5230
Fax..... 270-6884

Environmental

Supv Environmental, Building 2021..... 270-6070
Environmental Assistant..... 270-6730
AIR/EPCRA/NEPA..... 270-6781
Water/Pesticides..... 270-3188
Spills..... 270-6816
Site Safety Manager..... 270-3187
Hazardous Waste, Building 1986
Supv Enviro Spec..... 270-6466
Hazardous Waste Pickup..... 270-6468

Facilities Management Requirements

Requirements Manager..... 270-3164
Asset Manager..... 270-3163
Zone Manager..... 270-5580
Fax..... 270-5394
Engineer Technician..... 270-5184
CAD Specialist..... 270-3177
Fax..... 270-5115

Facility Engineering & Acquisition

Project Management/
Engineering Supv Civil Engineer..... 270-3204
Supv Engineering Tech..... 270-6716
Fax..... 270-7202
Acquisition Supv Contract Specialist..... 270-7141
Fax..... 270-7202

Facility Maintenance Facilities SVC

Contract Manager..... 270-6343
Safety PAR/Piers & Fuel Tanks..... 270-3146

Oily Waste/Waste Water/Backflows/Pool.. 270-3217
Housing/BQ/Refuse/Grounds/Pest Control..... 270-3181
Utilities/Water/Waste Water/Custodial..... 270-3175
Fax..... 270-7203

Transportation

Certification..... 270-5227
Building 25..... 270-5304
Vehicle Requests..... 270-6144
Fax..... 241-2536

Production

Transportation, Building 25..... 270-5222
Dispatch..... 270-5304
Fax..... 270-5565/241-2536
Self Help, Building 1854..... 270-5611
Engraving/Keys..... 270-5566

Q

QUARTERDECK - NAVSTA

Building 1
Voice Information System..... 270-NAVY (6289)

R

RECYCLING CENTER

Recycling Office, Building 414..... 270-5095

RELIGIOUS MINISTRIES

Base Chapel, Building 350..... 270-5212
Fax..... 270-7185
COMNAVSURFRON 14 Ministry Center..... 270-3804
COMHSMWINGLANT Chaplain..... 270-6704
Burial at Sea..... 270-4285

RV PARK – MWR

Osprey Cove/Pelican Roost..... 270-7808/7809

S

SAFETY – NAVSTA

Building 1
Voice Information System..... 270-NAVY (6289), plus ext.
Safety Office Main Line..... ext. 1500
Safety Specialist..... ext. 1521
Safety Specialist..... ext. 1526
Safety Specialist..... ext. 1530
Safety Specialist..... ext. 1528
Explosives Safety Officer..... ext. 1527

SCHOOL LIAISON OFFICER – NAVSTA

Building 1
Voice Information System..... 270-NAVY (6289), ext. 1305

SICK CALL

Active Duty Ashore, Coast Guard & Visiting Ship
Personnel..... 270-4220

SECURITY – NAVSTA

EMERGENCY ONLY..... 911
NONEMERGENCY..... 270-5583
Security Officer..... 270-3221
Deputy Security Officer..... 270-5261
Security Admin..... 270-5672

ALPHABETICAL LISTING

Operations Officer 270-6868
 Patrol Watch Commanders 270-6120
 Fax 270-5711
 Crime Prevention Office 270-7117
 Physical Security Officer 270-6689
 Weapons Range 270-5627
 Visitor Access Control/Pass Office 270-5585
 Building 1
 Voice Information System 270-NAVY (6289), plus ext.
 Detective ext. 1332
 Training Officer ext. 1341
 Supply ext. 1343
 Water Front ext. 1330

SERVMART – FLCJ

Building 191 270-6918

SHIPBOARD ELECTRONICS SYSTEMS EVALUATION FACILITY (SESEF)

Building 1860
 Administration 270-5752/3
 Fax 270-5754

SOUTHEAST REGIONAL MAINTENANCE CENTER (SERMC) MAYPORT

Building 1488
 Voice Information System 270-5126

STATION JUDGE ADVOCATE (SJA)

Building 1
 Voice Information System
 270-NAVY (6289), plus ext.1801

SUBWAY 241-2967

T

TELEPHONE SUPPORT

Telephone Control Officer (NAVSTA) 270-5447
 Pier Risers 270-7451
 Trouble Desk (NCTS JAX) 270-5858

THRIFT SHOP 270-6067

SURFACE WARFARE OFFICERS SCHOOL LEARNING SITE (SWOS LS) DET MAYPORT

Wet Trainor 270-5454
 Fire Trainor 270-6413

TRANSPORTATION – NAVFAC SE

Certification 270-5227
 Building 25 270-5304
 Vehicle Requests 270-6144
 Fax 241-2536

TRICARE

Health Benefits Adviser 270-4255
 Humana Military 800-444-5445
 Active Duty Family Member
 Dental Plan 844-653-4061
 Claims Assistance 800-403-3950
 TRICARE for Life 866-773-0404
 Health Benefits Advisors 270-4255
 Pharmacy Home Delivery 877-363-1303
 Retiree Dental Plan 888-838-8737
 Value Options Mental Health 800-700-8646
 Young Adult 800-444-5445

U

UNACCOMPANIED HOUSING (UH)

Unaccompanied Housing Manager 270-5575
 Unaccompanied Housing Front Desk 270-7579

Admin/Leading Petty Officer 270-7579
 Unaccompanied Housing Maintenance 270-5368
 Building Manager, Building 337 270-7887
 Building Manager, Building 451 270-7088
 Building Manager, Building 1585 270-3984
 Building Manager, Building 1586 270-5598
 Building Manager, Building 1587 270-5139
 Building Manager, Building 2105 270-7579
 Building Manager, Building 2234 270-7752
 Front Desk Supervisor, Building 2105 270-7197

URINALYSIS COORDINATOR – NAVSTA

..... 270-5186

V

VISITOR ACCESS CONTROL/PASS & ID OFFICE – NAVSTA

Main Gate, Building 1983 270-5585
 Gate 5, Building 48A 270-5137

VETERINARIAN CLINIC

708B N. Everglades Court 270-7004

W

WASTE TREATMENT PLANTS – NAVFAC SE

Waste Oil, Building 1346 270-5450
 Waste Water, Building 285 270-5331

Y

YOUTH ACTIVITIES CENTER - MWR

Building 2084 270-5680

NOTES

FLEET UNITS/AIR SQUADRONS/HOMEPORTED SHIPS LISTINGS

COMMANDER DESTROYER SQUADRON 40

Voice Information System270-5173
 Duty Officer400-0889
 Fax270-6574/5173

COMMANDER LITTORAL SHIP SQUADRON 2 (LCSRON 2)

Building 2480
 Quarterdeck270-3401
 Staff Duty Officer.....891-3054
 Front Office
 Commodore270-3403
 Deputy Commodore270-3406
 Command Staff Officer270-3407
 Command Master Chief (CMC)270-3404
 N1 Admin270-3408
 N3 Operations270-3413
 N4 Maintenance270-3435
 N41 Supply270-4636
 N6 Combat Systems270-3561
 N7 Training270-3557
 N9 Personnel270-3207

COMMANDER NAVAL SURFACE SQUADRON 14 (SURFRON 14)

Commander270-5801
 Staff/Tactical270-5802
 Fax270-7006

COMMANDER HELICOPTER MARITIME STRIKE WING U.S. ATLANTIC FLEET

Voice Information System270-6400

COMMANDER U.S. 4TH FLEET

U.S. NAVAL FORCES SOUTHERN COMMAND TASK FORCE 43 & U.S. INTER-AMERICAN NAVAL TELECOMMUNICATIONS NETWORK

Voice Information System270-7354

HELICOPTER MARITIME STRIKE SQUADRON 40

Voice Information System270-6332

HELICOPTER MARITIME STRIKE SQUADRON 46

Voice Information System270-6010

HELICOPTER MARITIME STRIKE SQUADRON 48

Voice Information System270-6810

HELICOPTER MARITIME STRIKE WEAPONS SCHOOL ATLANTIC

Building 1555
 Voice Information System270-6631

MAYPORT-BASED SHIPS USCGS VALIANT (WMEC 621)

Quarterdeck270-6207

USNS HUNTER (NS 8102)

Quarterdeck270-5169

USS BILLINGS (LCS 15)

Quarterdeck270-6255

USS DETROIT (LCS 7)

Quarterdeck270-7996

USS FARRAGUT (DDG 99)

Quarterdeck270-6213

USS FORT MCHENRY (LSD 43)

Quarterdeck270-6286

USS HUE CITY (CG 66)

Quarterdeck270-7960

USS IWO JIMA (LHD 7)

Quarterdeck270-7915

USS LASSEN (DDG 82)

Quarterdeck270-7972

USS LITTLE ROCK (LCS 9)

Quarterdeck270-7949

USS MILWAUKEE (LCS 5)

Quarterdeck270-5030

USS NEW YORK (LPD 21)

Quarterdeck270-6292

USS PAUL IGNATIUS (DDG 117)

Quarterdeck270-6221

USS PHILIPPINE SEA (CG 58)

Quarterdeck270-6502

USS ROOSEVELT (DDG 80)

Quarterdeck270-5164

USS SHAMAL (PC 13)

Quarterdeck270-6280

USS SIOUX CITY (LCS 11)

Quarterdeck270-5159

USS THE SULLIVANS (DDG 68)

Quarterdeck270-7981

USS THOMAS HUDNER (DDG 116)

Quarterdeck270-6518

USS TORNADO (PC 14)

Quarterdeck270-6532

USS WITCHITA (LCS 13)

Quarterdeck270-6274

NOTES
